Contents

1 Copyright and Legal Information

The wireless phone described in this manual is approved for use in GSM 900 and 1800 networks.

Copyright Information

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For your safety

You should observe and follow the guidelines given in this manual for the safe and efficient use of your phone. Failure to comply with these guidelines and requirements may void your warranty and may invalidate any approvals given to the phone. Please see the Important Safety section of this manual before you use the phone.

Approved Accessories warning

Use only batteries, charger and accessories approved by Sendo for use with this phone model. The use of any other types may invalidate any warranty applying to the phone, and may be dangerous. For availability of approved accessories, please check with your dealer or visit www.sendo.com.

When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.

Network Services

A number of features included in this guide are called network services. They are services provided by wireless service providers. Before you can take advantage of any of these network services, you must subscribe to these service(s) from your home wireless service provider and obtain instructions for their use. Some of these network services may not be available when roaming on a network other than your home network.
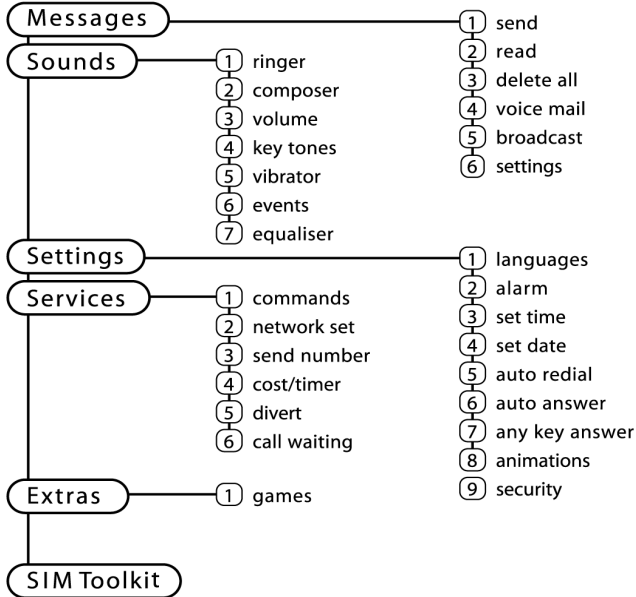
2 Your phone
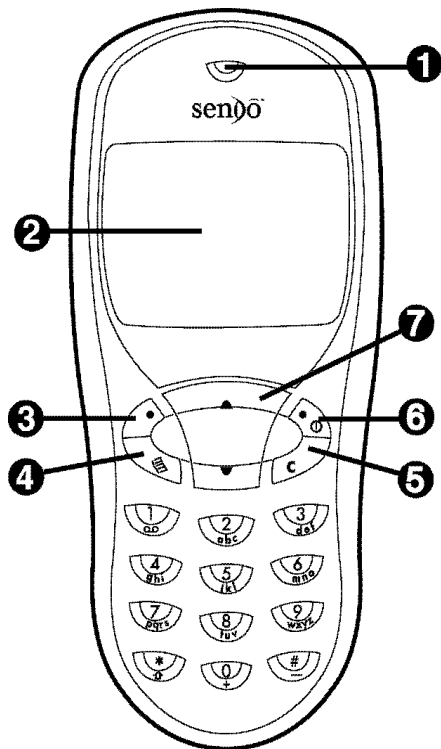
❶ Earpiece

❷ Display – Graphical indicators, menu options and other information are shown here.

❸ Left soft key – This key performs the function immediately above it on the display

❹ Quick access key – The function of this key will vary depending on the model of your phone. It provides quick access to a certain function such as SIM Toolkit or messaging.

❺ Clear key – This erases text or takes you back to your previous step, depending on the context. A long press of this key takes you back to the main screen.

❻ Right soft key – A long press of this key will switch the telephone on and off. It also performs the function immediately above it on the display.

❼ Up and down keys – Used to scroll through menus and options.

Menus

Messages ——————————————— ① send
Sounds —— ① ringer   ② read
          ② composer   ③ delete all
          ③ volume   ④ voice mail
          ④ key tones   ⑤ broadcast
          ⑤ vibrator   ⑥ settings
          ⑥ events
          ⑦ equaliser
Settings ——————————————— ① languages
Services —— ① commands   ② alarm
           ② network set   ③ set time
           ③ send number   ④ set date
           ④ cost/timer   ⑤ auto redial
           ⑤ divert   ⑥ auto answer
           ⑥ call waiting   ⑦ any key answer
                              ⑧ animations
Extras —— ① games   ⑨ security

SIM Toolkit

Available menu items and features will vary by model of phone
and network operator. Please review your phone's menu to
determine the menu items and features available on your phone.

Symbol description

Main screen

▭ ▭ ▭ Battery indicator
Empty icon indicates a very weak
battery level. Solid icon indicates a
fully charged battery level

⌁ Battery charging

⋎ Signal strength indicator
No bars indicates a very weak
signal.
Four bars indicates a very strong
signal

✉ New text message

⤵ All incoming calls are diverted

▤ Keypad locked

▦ New voice mail message (this icon
is network dependent)

▨ Silent mode active

♤ Alarm clock set

In calls list

↩ Shows that a call was incoming

↪ Shows that a call was outgoing

✗ Shows that a call was missed

In messages list

▤ Indicates the messages which
have not yet been read

▤ Indicates the messages which
have been read

☺ Indicates the smiley messages
which have not yet been read

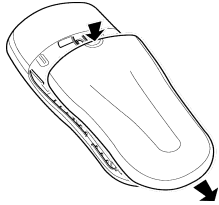☺ Indicates the smiley messages
which have been read

Lists

▶ In lists shows the option that is currently activated

3 Getting started

To use your phone, you must first insert the SIM card supplied by your service provider, and then charge the battery.

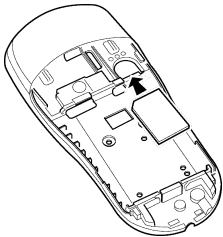## Removing the back cover

Press down on the area on the top of the back of the phone and lift the cover off.

Inserting the SIM card

Place the SIM in the phone, starting with the shorter left edge first, making sure that the golden coloured contacts of the card are touching the contacts of the phone.

☞ Note: You cannot remove the SIM unless you remove the battery.

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☞ Note: Keep all SIM cards out of small children's reach. The SIM card is easily damaged by scratches or bending, so be cautious when inserting and removing the card.

Fitting the battery

Insert the battery into the phone, starting with the top edge first. Align the tabs on the edge of the battery with the tabs on the back of the phone. Make sure the golden coloured contacts of the battery are touching the contacts on the phone. Push down into place.

To remove the battery, press down on the tab at the centre of the bottom edge of the battery and lift out.
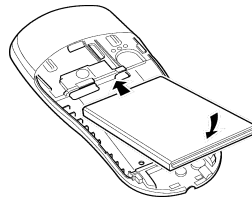
1 You must charge the battery for at least 12 hours before using the telephone for the first time.

2 Allow your battery to fully discharge occasionally before recharging it.

3 When the battery is completely discharged it may take some time for the

battery charging icon to appear after you have connected the charger.

If you remove your battery you will find the phone's label on the back portion of the phone. This label includes information about the phone, such as the model number.

Do not remove the phone's label. In the unlikely event that you ever need to make a warranty claim or seek assistance with respect to use of your phone, you may be asked for this information.

☞ Note: Always turn your phone off before you insert or remove the battery.

Charging the battery

Insert the connector on the charger lead into the connector on the top of the phone. Plug the charger into a mains AC socket. When charging commences, the battery icon will change into a charger cable icon. When the battery is fully charged, the battery icon will reappear and you can disconnect the charger.

The battery will normally take around 2 to 3 hours to charge.

Charging and Discharging

A new battery's full performance is achieved only after two or three complete charge and discharge cycles. The operations times provided are reasonable estimates and may be affected by network conditions, charging and phone usage.

The battery can be charged and discharged hundreds of times but it will eventually wear out. When the operating time (talk-time and standby time) is noticeably shorter than normal, it is time to buy a new battery.

Use only batteries approved by Sendo and recharge your battery only with the chargers approved by Sendo. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected after its battery indicator shows that the battery is full, or for longer than a single day, since overcharging may shorten its life. If left unused a fully charged battery will discharge itself over time.

If the battery is completely empty, it may take a few minutes before you can make or receive a call once you plug the phone into a charger.

For better operation times, discharge the battery from time to time by leaving your phone switched on until it turns itself off and the battery is fully discharged.

Do not attempt to discharge the battery by any other means.

☞ Note: Use the battery only for its intended purpose.

☞ Never use any charger or battery that is damaged or worn out.

☞ Do not short circuit the battery. All batteries can cause property damage, injury or burns if a conductive material such as jewelry or keys comes into contact with the exposed terminals. The material may complete an electrical circuit and become quite hot. Exercise care in handling your phone battery. For example, avoid carrying your phone battery loose in a pocket or purse. This product is designed for use with Sendo-approved batteries only. Use of unapproved batteries may be dangerous and may cause damage to the battery or the phone and may void your warranty.

☞ Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, may reduce the capacity and lifetime of the battery. Always try to keep the battery between 59 F and 77 F (15 °C and 25° C). A phone with a battery that has been exposed to temperature extremes may temporarily not work, even when the battery is fully charged.

Dispose of the battery properly. Comply with all local laws or regulations in disposing of your battery. Do not dispose of batteries in a fire.

Powering up/down

To switch the phone on, press ✎. If the phone asks for a PIN code: Enter the code that is supplied with the SIM card. The code will be displayed as asterisks. When complete, press ◁, *OK*. Wait a few seconds while the phone searches for the network. Once the network has been found, the main screen appears and your phone is ready to be used. The main screen shows the network name and two icons giving the signal strength (top right) and battery level (top left).

To switch the phone off, press and hold ✎.

4 Making a call

Dialling a number

1 Key in the area code and number that you want to call then press ✍, *Call* to dial.

To delete the entire number and return to the main screen, press and hold ✍.

2 You can adjust the earpiece volume in a call by using the front keys ▭ ▭.

3 To end the call, press ✍, *End*.

Making an international call

1 Press and hold ✍ until the plus sign "+" is displayed. This replaces the international access code.

2 Enter the country code, area code, and phone number.

3 Press ✍, *Call* to dial.

Making an emergency call

1 Enter *999* (or the local emergency number).

2 Press ✍, *Call* to dial.

☞ Warning:The phone must be switched on, open, properly charged and used in a service area with adequate signal strength to make an emergency call. Emergency calls also may not be possible when certain network services or phone features are in use. Do not rely on your wireless phone as your only method of emergency communications.

Making calls from the contact list

1 Press ▭ from the main screen. You can also press ✍, *Contacts* then select the *Search* option.

2 Type in the first letters of the name or scroll and find the one that you want.

3 Press ✍, *Call* to dial.

Speed dialling

Allows you to dial a number simply by pressing and holding the assigned key from the main screen.

To assign a contact list entry to a key:

Press ▭, then press and hold one of the keys ✍ to ✍ until the key number appears on the left of the screen, beside the name. This indicates that the speed dial is successfully assigned.

☞ Note: ✍ is normally reserved for voicemail.

Making calls using speed dial

1 Press and hold the number key assigned to the contact you want to call.

Making a call from the calls list

The phone stores a list of your recent incoming, outgoing and missed calls.

The list stores up to 30 entries.

An icon on the left of the screen indicates the type of call:

⊂←   Incoming call

⊂✗   Missed call

⊂→   Outgoing call

To dial a number from the redial/calls list:

Press ⟨▲⟩ to access the list. Scroll and find the one that you want and press ⟨✐⟩, *Call* to dial.

Adjusting the loudness

The receiver volume may be adjusted during a conversation. Press ⟨▲⟩ to make the speech louder and ⟨▼⟩ to make it quieter.

5 Answering a call

To answer a call, press ☝, *Accept*. To reject a call, press ☝, *Reject*.

Call waiting

This feature means you are informed of a second incoming call by an audible tone in the earpiece.

☞ Note: Please refer to the Services chapter of this guide for more information on how to activate Call Waiting.

Press ☝, *Reject* to reject the second call.

Press ☝, *Accept* to put the current call on hold and activate the second call.

To end the active call and return to the held call, press ☝, *End*.

To switch between calls, press ☝, *Options* and then select the *Swap* option.

☞ Note: Your network may not support call waiting or may require you to subscribe to this feature. If you do not have call waiting or are roaming on another network, accepting a second call will end the first call. You will not be able to switch.

In call options

When you are in a call, you can press ☝, *Options.* These could be:

Contacts
Gives you access to the contact list.

Hold/Unhold
Puts the active call on hold/reactivates the held call.

Mute/Unmute
Switches the microphone off/on.

Send message
Allows you to send a text message.

SIMToolkit
Gives you access to the SIM Toolkit.

Swap
Swaps between the current call and the call on hold.

End all
Ends all calls.

6 Using the contact list

The names and numbers you enter into your contact list are stored on the SIM card.

To access your contact list entries, press ⬛ from the main screen.

Storing a name and number

1 Press ✎, *Contacts* from the main screen.

2 Use the up and down keys ⬛ and ⬛ to scroll to the *Add new* option, then press ⬠, *Select*.

3 Enter the area code and phone number, then press ⬠, *OK*.

4 Enter the name you wish to store in the contact list, then press ⬠, *OK*. Use the keypad as explained in the table in the Messages section to enter the characters and to switch between lower case, upper case, and numeric modes.

Correcting an entry

Pressing ✐ deletes the character immediately to the left of the cursor. Pressing and holding ✐ deletes all of the text that you have entered.

Contact list options

When you have selected a name you can open a list of options by pressing ✎, *Options* which will allow you to change, delete, give details and send a message.

Fixed names

This service allows you to restrict your outgoing calls to certain selected numbers from your SIM card. This feature is dependent on your service provider. Your phone will ask for the PIN2 code to activate this function. You can obtain this code from your service provider. When this feature is activated, a new contact list is made visible in place of your standard one. Only numbers from this contact list can be dialled. You can add numbers to this contact list in the same way as adding numbers to your normal contact list, with the exception that you have to enter the PIN2 code.

7 Menu navigation

To enter the main menu, press ⟨⟩, *Menu* from the main screen.

Scrolling

You can scroll from one menu to another using the front keys ⟨▲⟩ and ⟨▼⟩. When you find the menu that you are looking for, press ⟨⟩, *Select* to go in. Press *End*, back or ⟨⟩ to return to the previous level.

SIM Toolkit

Your service provider may offer some special services or applications. The name of the menu may change to indicate the type of service, for example "Information".

For more details, please contact your service provider.

8 Messages

Calling your voice mail

When you have a new message in your voice mailbox, your phone displays either the voice mail icon 📧 in the main screen or a text message sent from the network. This depends on your service provider.

☞ Note: Voice mail is a network service provided by your service provider. You may have to subscribe to this service. This service may not be available when roaming.

Press and hold ☟. If the phone asks for the voice mailbox number, enter it and press △, *Call*. The number can be obtained from your service provider.

Broadcast messages

Your service provider may offer Cell Broadcast. This could be information on the traffic, weather, events, or local information which is broadcast by the network to all mobiles in a specific area. When you activate this feature, you may receive messages about the selected topic. Contact your service provider for more details.

Reading a text message

When you receive a text message, the envelope ✉ icon is displayed at the top of the main screen.

1 Press △, *Read* to display the new message directly from the main screen.

2 To read old messages select *Read* from the *Messages* menu.

3 Use the up and down keys ▲ and ▼ to scroll through the message.

4 Press ✎, *Options* to access the following message options:

Delete
Removes the message.

Reply
Sends a text message to the sender.

Call
Calls the sender (or, if there is a number in quotes in the message, this number is called instead).

Save no.
Adds the sender's phone number to your contact list.

Time/date
Displays the date and time of the message.

Forward
Sends the message to someone else.

Sending a text message

You can send messages of up to 160 characters to another GSM phone.

1 Enter the *Messages* menu and select the option *Send*.

2 Type in a new message or select a message from a list of saved messages.

3 When you have entered the text, press ⌔, *Send*.

4 Enter the destination phone number, or press ⌔, *Contacts* and select a name from your contact list.

5 Press ⌔, *Send* to send the message.

☞ Note: If you reply to a message, you do not have to re-enter the number. This is done automatically.

Sending a Smiley SMS

Send a picture with your text message to compatible phones. All other phones will display an Internet style Smiley. Choose ⌔, *Smiley*.

1. *Emotions*

2. *Celebrations*

3. *Sports*

4. *Animals*

5. *Others*

Select the Smiley you would like to use from one of these categories and press ⌔, *Select*. The text is restricted to 156 characters to allow space for the Smiley.

Reading a Smiley SMS

When you choose a message that has a Smiley in it, the Smiley appears on the screen for 3 seconds or until a key is pressed. Then the message appears. After this time the message reads as normal. A message with a smiley attached has a 😨 icon if new and a 😨 if read.

☞ Note: If replying to or forwarding an SMS the Smiley will not display and only appears on a new message.

Message settings

This menu offers three options:

Status report
Allows you to set whether or not you wish to be informed when your correspondent has received the text message.

Centre number
Allows you to enter or change the service centre number for text messaging.

Voice mail
Allows you to enter or change your voice mail number.

Predictive Text Input T9

To save time when you are writing a text message, your phone has a feature which guesses the letters that you are typing and tries to complete the word.

This input method allows you to simply press each key once. For example, to write the name "Ross", press ⌨, then ⌨, then ⌨, then ⌨ just once each.

The word may change as you type, but don't worry about what is on the screen until you have finished the word. Sometimes different

words share the same sequence of key presses. If the finished word is wrong, press ⌕ to scroll through other possibilities. If the word that you are looking for is still not there, press ⌕ repeatedly to change the text mode to **ab** and enter the word again.

After you have completed a word, press the space key **#** to enter the next word. Press and hold **#** to pick a symbol to insert from the character table.

Some intelligent punctuation (including full stops, hyphens and apostrophes) is also available on ⌕. The punctuation mark is completed when you enter the next keystroke.

Changing the editing mode

The current editing mode is indicated at the bottom of the screen by one of these icons:

ab　　Lower case text mode

AB　　Upper case text mode

12　　Numeric mode

T9　　T9 Text Input (lower case)

T9↑　　T9 Text Input (upper case)

You can switch between upper case, lower case, and numeric modes by repeatedly pressing ⌕. You can switch to predictive T9 Text Input by repeatedly pressing ⌕.

These are the characters which come on to the screen when you press the numeric

keypad. They are featured in the table below:

Key	List of characters available
1	1 . , @ ' ? ! " : ; ¿ ¡
2	a b c 2 à á ä å æ ç
3	d e f 3 é è
4	g h i 4 ì
5	j k l 5
6	m n o 6 ñ ò ö ø ó
7	p q r s 7 ß
8	t u v 8 ü ù
9	w x y z 9
0	0
#	Space

To enter two characters on the same key, enter the first one and then wait for the cursor to reappear before entering the second.

Example: To enter the name "Ross" when you are in lower case mode:

Press ⌕ to enter upper case mode,

Press ⌕ three times, to display "R". You will then return to lower case mode.

Press ⌕ three times, to display "o".

Press ⌕ four times, to display "s".

Then press ⌕ four times, to display "s".

Entering symbols

A long press on **#** displays a table showing all the symbols available to you.

Scroll down the table to display more symbols.

1	2	3	4	5	6	7	8	9
.	,	-	|	?	@	(	)	:
&	'	"	/	_	;	$	%	+
*	=	<	>	#	£	¥	¤	Δ
§	Γ	€	Θ	Λ	Ξ	Π	Σ	Φ
Ψ	Ω	¿	ì	à	ä	å	æ	ç
é	è	ì	Ä	Ä	É	ò	ñ	Æ
ö	ø	ß	ü	ù	Ñ	Ö	Ø	Ü

To enter a symbol:

1 Scroll to the row containing the symbol you want.

2 Press the numeric key (to) to reach the symbol you want.

Example: To enter the symbol €, scroll to the 4th row then press .

9 Sounds

This menu allows you to configure the various tones that the phone plays when you receive a call or a new text message, or some other event occurs.

Ringer

Select this option to set the ringing tone for incoming calls.

Ringer tone composer

Go into the *Sounds* menu and press 🔺, *Composer*.

Change your ringer tones to personalise your phone. Create your own tones with our ring tone composer.

In this menu the keys represent the following notes:

1	C	5	G
2	D	6	A
3	E	7	B
4	F		

8   Enters a rest (text mode only)

9   Changes the scale of the note between the range 1-4

0   Changes the duration of the note. Each press decreases the duration of the note between the range: full note, half note, quarter note, eighth note, sixteenth note and thirty-second note.

\#   Changes a normal note to a sharp and a sharp back to a normal note.

🔲   Changes a normal note to a dotted, double dotted or 2/3 note.

✏   Erases the previous note. A long press will clear all notes.

Once you have composed the tone press 🔺, *Options* to enter the menu screen. The available options are:

Tempo
Allows you to choose from a list of tempos at which to play your tone.

Play
Allows you to play your melody.

Save
Allows you to save your melody.

Delete
Allows you to delete the tone.

Send
Allows you to send your tone to one of your friends.

Receiving a ringer tone

If you have received a ringer tone press 🔺, *Options* to enter the menu from where you can play, save or delete the tone. If you press ✏ the ring tone and message will be deleted.

☞ **Note:** It is only possible to save 5 ringer tones whether you have composed them

yourself or received them as a message. To save more you will have to overwrite an existing ringer tone.

Volume

Select this option to change the volume setting for the different tones that the phone plays.

Key tones

This menu allows you to set the type of keypad tones that you would like to hear when pressing the keys.

You have three options:

Off
No sound emitted upon a key press.

On
Short, low volume tones.

DTMF
These are standard tones, as used in touch tone phones. Each number has its own specific tone.

Vibrator

Select this menu to set the vibrator for incoming calls or text messages.

You have three options:

Off
Deactivates the vibrator function.

On
Sets the phone to vibrate for an incoming call or text message.

Vibrate then ring
Sets the phone to vibrate for a few seconds before the phone starts to ring.

☞ Note: This option is not available on all models. None of the Vibrator settings affects any of the sounds settings.

Events

This option allows you to set the alert tones to on or off for the following options:

New message • *New broadcast* • *Low battery* • *Low credit*

This is only with certain subscriptions.

Equalizer

Enter the *Sounds* menu and select *Equalizer*.

This menu allows you to alter the earpiece audio settings of your phone.

Choose from these 3 settings for optimum audio quality:

• *Treble* • *Normal* • *Bass*

☞ Note: Alert sounds can be applied only to those services supported by your carrier. When roaming, certain services may not be supported.

10 Extras

Tenpin
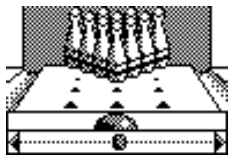
Go into the *Extras* menu and select *Games* followed by *Tenpin*.

The aim of the game is to knock as many of the pins down as possible.

To play the game press △, *New* and the game will begin. The game is played over 10 frames and in each frame you have two attempts to knock down all of the pins.

You can position the ball on the lane by pressing ⌨ or ⌨ to move across the lane.

To bowl the ball straight press ⌨ when the Swing bar is positioned in the centre of the bowling ball.

To bowl at an angle press ⌨ when the Swing bar is to the left or right of the bowling ball.

Try to get the top score of 300 and enter your name on the Hi-score table!

To enter your name use the ⌨ and ⌨ keys to scroll through the alphabet. Press ⌨ to move to the next letter and ⌨ to move back. As soon as you have entered your name press △, *OK* to see the Hi-score table. Press *OK* again to return to the game menu.

FlippIT

Go to the *Extras* menu and select *Games* followed by *FlippIT*.

There are 6 levels; 3x3 is the easiest.

The objective of the game is to change the white discs to black discs. You do this by selecting one of the white discs by pressing the ⌨ key. This turns the white disc to black, but also turns all of the discs directly above, below, to the left and to the right on the selected discs to black.

You can move the cursor from one to another using the keys in the grid above. On the right of the screen you will see the number of moves that you have made so far, and also the smallest number of moves that it is possible to complete the level in.

With each higher level the grid gets bigger and bigger, and harder!

Splash
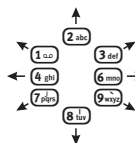
Go into the *Extras* menu and select *Splash*.

You will see an animated display.

An incomplete curly pipe-line is displayed starting at the top left of the screen and water is slowly flowing towards the open end.

The goal is to connect the open end of this pipe to the outlet at the bottom right of the screen before the water overflows!

To do this you are supplied with pieces of straight and bent pipe, which are shown at the right of the screen.

The piece at the top of these is the next piece that you must place on the board. You move the cursor using the keys on the grid above, the **#** key drops your bombs.

The 🔑 key places the section in the position of the flashing cursor. However, be careful, once you have put down a piece you cannot move it. You are provided with 3 bombs.

These bombs will delete the piece where the cursor is positioned. Use them wisely.

Once you have managed to complete you can press 🔑 to speed up the pipeline to the outlet, you can press the key to speed up the water, to finish the level.

With each level it gets faster and faster.

Good luck!

Quaddro
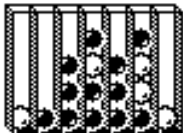
Go into the *Extras* menu and select *Games* followed by *Quaddro*.

You can select the number of players:

Demonstration mode lets you watch the computer play against itself.

You against the *computer*.

You against a *friend*.

The objective of the game is to drop your counters into the slots along the top of the board, in the attempt to create a line of four, horizontally, vertically or diagonally.

When you drop a counter, it will fall all the way to the bottom or sit on top of any other counters that are in that column. So, think carefully before you play!

You move the flashing cursor left and right along the top of the screen using the 🔑 and 🔑 keys. Pressing 🔑 will drop the counter into the column.

11 Settings

Languages

This menu allows you to change the language of the phone.

Alarm clock

You can use your phone as an alarm clock.

Enter the *Settings* menu and press ✐, *Alarm*. Set the alarm to *On* and enter the time (in 24hr format) when you require the phone to ring. When it rings press

✎, *Off* to switch it off, or

✐, *Snooze* to stop the alarm for ten minutes. The alarm will then sound again.

☞ Note: The alarm will sound even if the phone is switched off. The phone will power on but you will not be able to receive or make calls. Once the alarm finishes the phone will switch off.

Setting time and date

Go to *Set date* and press ✐, *Select*. Enter the date and press ✐, *OK*.

Go to *Set time* and press ✐, *Select*. Enter the time in 24 hour format, Press ✐, *OK*.

The date and time will be stored.

Auto redial

When this function is activated, the phone will automatically redial a number when the call attempt fails. If the other user's phone is busy, the phone will wait a few seconds before each attempt, and then beep when it succeeds.

Auto answer

This function is only applicable when certain handsfree accessories (e.g., a personal hands-free headset) are connected to the phone. When you receive an incoming call with this feature activated, the phone rings three times before automatically accepting the call.

Any key answer

When this function is activated, you can answer an incoming call by pressing any key, except ✎, *Reject*.

Security

Your PIN (Personal Identity Number) code is a code which you can use to protect unwanted users from using your phone. This is the number that the phone asks for at switch on.

PIN Code:

1 Activate PIN entry requirement at switch on (if your SIM card supports this).

2 Deactivate PIN entry requirement at switch on (if your SIM card supports this).

3 Change PIN.

4 Change PIN2.

Some network services require a separate security code. This code is the PIN2. This

menu allows you to change the PIN2 code
that the mobile asks for when using certain
features. To activate the PIN code
requirement or change the PIN code, you
need to enter the current PIN code.

If you don't know your PIN code, contact
your service provider.

Shortcuts

To lock/unlock the keypad, press ✎, then
👁 from the main screen.

To enter/exit silent mode press ✎ then **#**
from the main screen.

To enter a pause while dialling press and
hold **#** until the letter *p* appears. This will
insert a pause of 3 seconds.

12 Services

Commands

This menu allows you to send special commands to the network to get specific information. This could be information such as the time and date, your own phone number, or the amount of credit remaining on your SIM card. The commands, and whether this feature is available, can be obtained from your service provider. You can store the number of the command and a name. Once stored, scroll to the command and press ⌂, *Send* to get the required information from the network.

Network selection

This menu allows you to choose how the phone searches for the network.

You have two options:

Automatic
The phone searches all available networks and automatically selects one.

Manual
The phone searches all available networks and, when finished, displays a list of all the networks found. You can scroll up and down with ⟨▲⟩ ⟨▼⟩ to select the network that you wish to use. Once you select a network, your phone will always try to select this network. Network selection stays manual until you switch to automatic mode.

☞ Note: The ability to select alternative networks will depend on the service, or roaming, agreement of your service provider.

Send number

This menu allows you to select whether you hide your identity or not when you call someone.

There are two options:

On
Your telephone number is sent to your correspondent when you call.

Off
Your telephone number is not sent to your correspondent when you call.

Cost/timers

This menu contains all information on the amount of time you have spent on calls.

This menu offers five options:

Balance
Displays the amount of credit that you have left on your prepaid card.

Outgoing
Displays the total time that you have spent on your phone on outgoing calls.

Incoming
Displays the total time that you have spent on your phone on incoming calls.

Limit
Allows you to view and set the maximum cost limit that you can go up to.

Rate

Allows you to set the price per unit, and enter the currency in which you wish the call costs to be displayed.

Divert

This network feature allows you to divert your incoming calls to your voice mailbox or to another number.

This menu offers five options:

If busy

When activated, calls will be diverted if you are already in a call.

If no answer

When activated, calls will be diverted if you do not answer your phone.

Unreachable

When activated, calls will be diverted if your phone is off or if you are out of coverage.

All calls

When activated, all of your incoming calls will be diverted. For each of the above, you can: Check, activate or cancel the service.

Cancel

Cancels all diverts

Service numbers

Your service provider may have pre-programmed some useful numbers into your SIM card. These numbers normally give access to special services. For more information contact your service provider.

1 Press ✆, *Contacts* to display the contact list menu, scroll using ▭▲▭ ▭▼▭.

2 Scroll to the *Service no.* option, then press 👉, *Select*.

Call waiting

This menu allows you to activate or deactivate the call waiting feature. For more information on Call waiting, please see the Answering a call section of this guide.

☞ Note: Your network may not support all of these features. Any unsupported features will not be shown in the menu.

13 Troubleshooting

Problem	Possible cause	Possible corrective action
Phone does not power on	Battery empty	Fully charge the battery and then press 🔙.
	Battery contacts dirty	Clean contacts on battery and phone with a dry cloth, attach battery, wait a few seconds and press 🔙.
Phone does not charge	Battery empty	Charge for 2 hours. Don't worry if the battery icon does not change immediately.
		Disconnect and try again.
	Charger incorrectly connected	Check the mains socket, and the connection to the phone.
Battery	How long should I charge the battery the first time?	12 hours continuous.
I don't get as much battery life as I expected	The phone uses battery power when it is switched on even if it is not in a call. Making calls and playing with the different functions of the phone will run down the battery faster. The stated battery life is under optimum conditions.	Charge the phone regularly.
"Insert SIM" is displayed when I switch on the phone	SIM card is incorrectly inserted or missing. SIM card is damaged or dirty	Check that the SIM card is positioned correctly, and that the metal clip is slid across. Try again. Visually check the SIM and clean the contacts with a dry cloth. Try again.
The PIN code is blocked	3 incorrect entries	Enter the unblocking code supplied with the SIM card. If you do not have this code, contact your service provider.
The PIN2 code is blocked	3 incorrect entries	Enter the PIN2 unblocking code supplied with the SIM card. If you do not have this code, contact your service provider.
"NCK Code" is displayed on my handset	The handset is locked to a network and a SIM from another network has been placed in the telephone	Remove the SIM and insert the correct network SIM.

Problem	Possible cause	Possible corrective action
"Blocked" is displayed on my handset	The NCK code has been entered incorrectly 10 times and the handset has been security disabled	Return the handset to your service operator or to an authorised Sendo service centre for resetting.
A key on the keypad is not working	The keypad is not seated correctly after removing and replacing the telephones plastic cover	Remove the telephones plastic cover and re-seat the keypad correctly.
Poor display	Low temperature	Move to a warmer place and let the phone warm up.
Can't connect to network	Weak signal	Move into an area of better coverage. If you are in a building, move towards a window.
	Invalid SIM card	Contact your service provider.
	Network not allowed	Try reselecting the network. Switch off and then back on.
Can't make/receive calls	Weak signal	Check that the service provider name is displayed on the screen. If not, try to reconnect to the network.
	Phone is switched off	Press ✆ for a few seconds.
	Check the number	Use the full area code and country code in the number.
	Call key not pressed	After dialling the number you must press ✆, *Call*.
	Network is busy	If you hear rapid beeps, then the network is busy. Hang up and try again.
	Call barring or fixed dialling is activated	Check the fixed dialling settings. Otherwise check the call barring settings with your service provider.
	Not registered with service provider	After purchasing your phone, you may need to call your service provider to activate the line.
	No credit left on your prepaid card	Recharge your credit.
Low earpiece volume	Low setting	Press ▱ when you are in a call to increase the volume.
Low ringer tone	Low setting	Go into the *Sounds* menu, select *Volume* and increase the setting.

Problem	Possible cause	Possible corrective action
Cannot enter some words	Wrong entry mode	Your phone has T9 text input (i.e. it guesses what words you are trying to enter). To enter a special word press ⌨ repeatedly to change to normal multi tap mode.
"Message list full" is displayed in the main screen	Your SIM card memory is full of text messages, therefore you can not receive any more messages.	Go into the *Read* menu of the message menu and delete some of your messages.
Some features do not work	Feature not supported by the operator or your subscription.	Call your service provider.
Some menus are missing	There are restrictions on your SIM card or subscription.	Call your service provider.
I can only enter names of up to 7 characters in my contact list	Your phone is in Unicode mode.	Change the Characters Message Setting to GSM mode. See the Message Settings section for more information.

IMPORTANT SAFETY INFORMATION

You should observe and follow these guidelines for the safe and efficient use of your phone. Failure to comply with these guidelines and requirements may void your warranty and may invalidate any approvals given to your phone.

Drive Safely

Do not use a hand-held telephone while driving. Give your full attention to driving. If using a hand-held phone, pull over safely and park the vehicle in a safe location first. Always place the phone in its holder; do not place the phone on the passenger seat, near an airbag or where it can break loose in a collision or sudden stop.

Always obey local laws and regulations regarding the use of a cellular phone in the areas where you drive. In some areas, it is illegal to use a cellular telephone while driving, and hands-free operation is required in many other areas. Do not hold your phone in your hand while driving.

Do not use a headset (such as a headset that covers both ears) that interferes with your ability to hear emergency vehicle sirens or the warning horns of other vehicles. Driving safely always comes first!

Operation

Remember to follow any special regulations in force in any area and always switch off your phone whenever you are instructed not to use it, or when its use may be illegal or cause interference or danger. Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Read the user's manual of any accessory or device and its operation and safety instructions before using it with your phone. Do not connect incompatible products.

Do not use your phone if the antenna is damaged. Replace the antenna only with one approved by the manufacturer. Unapproved antennas or modifications may damage your phone, degrade its performance and violate local regulations. Do not touch the antenna unnecessarily while a call is in progress. Contact with the antenna affects call quality and may cause your phone to transmit at a higher power level than otherwise needed. Hold your phone as you would any other phone. The antenna should point up and over your shoulder.

Do not point the infrared beam at anyone's eye or allow it to interfere with other infrared devices.

The charger is compatible only with power sources indicated on its label. Do not connect the charger to a power source of a different voltage or frequency. Do not use the charger outdoors or in areas where it may become wet. Unplug the charger from the wall socket using the body of the charger, not the cord. Locate the cord so that it will not be tripped over, stepped on or damaged. Do not use the charger if it is damaged. Unplug the charger from the wall socket before cleaning it. Use a slightly damp cloth for cleaning, and allow the charger to dry fully before plugging it in.

Only use accessories approved by Sendo. Using unapproved accessories with your phone may result in degraded performance, fire, electric shock or injury, and may void the warranty. Please check with your dealer for the availability of approved accessories. Your phone is intended for use only with chargers approved by the manufacturer. Any other use will invalidate any approval given to your phone and may be dangerous.

Children

Your phone is not a toy. Do not allow small children to play with it. They could hurt themselves or others.

Children could also damage the phone or make calls that increase your telephone bill.

Pacemakers

Sendo recommends that a minimum separation of 20 cm (or 6 inches) be maintained between a wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers:

◆ Should always keep the phone more than 20 cm (or 6 inches) from their pacemaker when the phone is switched on;
◆ Should not carry the phone in a breast pocket;
◆ Should use the ear opposite the pacemaker to minimize the potential for interference.
◆ If you have any reason to suspect that interference is taking place, switch off your phone immediately.

Hearing Aids

Some wireless phones may interfere with some hearing aids. In the event of such interference, you should consult your service provider.

Medical Equipment.

Operation of wireless phones, may interfere with the inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy. Turn off your phone in hospital and other health care facilities when any regulations posted in these areas instruct you to do so, as equipment that could be sensitive to external RF energy may be in operation.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems). Check with the supplier or its representative regarding your vehicle. You should also consult the supplier of any equipment that has been added to your vehicle.

Do not place your phone or any accessories in the area over an airbag or in the airbags deployment area. An airbag inflates with great force, and serious injury could occur.

Using your phone in a vehicle demands special considerations. The fitting of any accessories to a vehicle should only be undertaken by a suitably qualified person to ensure that vehicle systems are not adversely affected, and that the accessory gives optimum performance.

Only qualified personnel should service the phone, or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty that may apply to the unit.

Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

Switch off your phone before boarding a non-commercial aircraft or when instructed to do so on a commercial airline. The use of wireless telephones in an aircraft may interfere with the operation of the aircraft and may be illegal.

Posted Areas

Turn off your phone in any area where posted notices so require.

Potentially Explosive Atmospheres

Turn off your phone and do not remove its battery when in any area with a potentially explosive atmosphere and obey all signs and instructions. It is rare, but your phone or its accessories could generate sparks. Sparks in such areas could cause an explosion or fire resulting in property damage, bodily injury or even death. Areas with potentially explosive atmospheres are often, but not always, clearly marked. They include: Fuelling areas, such as petrol stations, below deck on boats, and fuel or chemical transfer and storage facilities. Follow these guidelines also when you enter areas where fuel odors are present, such as when a gas leak occurs in a home; areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

Turn off your phone when at gas or petrol stations (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

Blasting Areas

To avoid interfering with blasting operations, turn your phone off when in a "blasting area" or in areas posted "turn off two-way radio". Obey all signs and instructions.

Emergency Calls

IMPORTANT!

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions that cannot guarantee connection in all conditions. Do not rely solely upon your wireless phone for emergency communications (e.g. medical emergencies).

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

To make an emergency call:

1 If the phone is not on, switch it on.

☞ Note: Some networks may require that a valid SIM card be properly inserted in the phone.

2 Press and hold the Clear key for several seconds to ready the phone for calls.

3 Key in the emergency number for your present location (e.g. 911, 112 or other official emergency number). Emergency numbers vary by location.

4 Press the Call key.

If certain features are in use (Key guard, Locking, Call Restricting etc.), you may first need to turn those features off before you can make an emergency call.

When making an emergency call, follow all instructions of the emergency operation and do not hang up until requested do so.

Servicing

Do not attempt to disassemble or repair your phone, as you may damage the phone or injure yourself and will void your warranty. Only qualified personnel at an authorized service centre should perform repairs. Your phone does not contain any consumer serviceable parts. Make back up copies of all data and delete security sensitive data before sending your phone in for repair.

Back Up Data

To avoid loss of important information, remember to make back up copies of all data regularly.

Disposal

Your battery and other components may require precautions to be taken for safe disposal. The battery type is indicated on the battery label. Please follow all local and/or governmental laws and regulations when disposing of your phone or battery.

Care and Maintenance

Follow these care and maintenance instructions to improve the performance and life of your phone. Failure to follow the suggestions may invalidate your phone's warranty:

◆ Keep it and all its parts and accessories out of small children's reach.
◆ Keep it dry.
◆ Do not use or store it in dusty or dirty areas.
◆ Do not attempt to take the phone apart.
◆ Do not drop, throw or shake it.
◆ Do not use soaps, chemicals, cleaning solvents, or strong detergents to clean it. Use a moist cloth to wipe it.
◆ Avoid exposing your phone to any severe shocks, extreme (hot or cold) temperatures or moisture.

◆ Keep your phone away from open flames such as lit candles or cigarettes.
◆ Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications or attachments could damage the phone and may violate regulations governing radio devices. When removing the antenna, keep it out of small children's reach.
◆ If the phone, battery, or any accessory is not working properly, take it to your nearest qualified service facility. Back up all data before taking your phone to a service centre as maintenance or recovery of data is not guaranteed. If you have any sensitive information, please back it up and then delete it from your phone before taking your phone to the service centre.

Mobile Manufacturers Forum statement: Understanding SAR

To communicate with the network, mobile phones emit low levels of radio waves (also known as radiofrequency or 'RF' energy) when being used. Governments around the world have adopted comprehensive guidelines, developed by independent scientific organizations, governing the exposure to RF energy. Mobile phones are designed to operate within these stringent limits.

What is SAR?

SAR stands for Specific Absorption Rate which is the unit of measurement for the amount of RF energy absorbed by the body when using a mobile phone. Although the SAR is determined at the highest certified power level in laboratory conditions, the actual SAR level of the phone while operating can be well below this value. This is because the phone is designed to use the minimum power required to reach the network. Therefore, the closer you are to a base station, the more likely it is that the actual SAR level will be lower.

Does a lower SAR mean that a phone is safer?

No. Variations in SAR do not mean that there are variations in safety. While there may be differences in SAR levels among phone models, all mobile phones must meet RF exposure guidelines.

Where can I get the SAR values for my phone?

SAR information for new model phones will be included with the materials that come with the mobile phone. In addition, this information will be available from the website of your mobile phone manufacturer.

Where can I go if I want more information?

There are several good sources of information by government and international agencies on the general issue of mobile phones and health:

World Health Organisation (WHO)

www.who.int/emf

U.S Food and Drug Administration

www.fda.gov/cdrh/ocd/mobilphone.html

U.K National Radiological Protection Board

www.nrpb.org.uk

The Mobile Manufacturers Forum, the international association of mobile phone manufacturers, also has a comprehensive website – www.mmfai.org - to help answer consumer questions on health issues.

Sendo SAR Statement

THIS MOBILE PHONE MEETS REQUIREMENTS FOR EXPOSURE TO RADIO FREQUENCY ENERGY.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) recommended by international guidelines. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit recommended by international guidelines is 2.0 Watts/kg*. Tests for SAR are conducted using standard operating positions with the phone

transmitting at its highest operating power level. Although the SAR is determined at the highest operating power level, the actual SAR of the phone while operating normally can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to communicate with the network. In general, the closer you are to a base station, the lower the power output of the phone.

The highest SAR value for Sendo 300 model phone when tested for use at the ear is X.XX W/Kg

Always read and follow the operating and safety instructions that came with your phone.

* The SAR limit for mobile phones used by the public is 2.0 Watts/Kg (W/kg) averaged over ten grams of body tissue.The guidelines incorporate a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Regulatory compliance

Your phone has been designed to comply with applicable standards when used correctly in accordance with the user instructions. Sendo GSM 900/1800 phones and accessories have been tested and certified for compliance with the following EC Directives and international standards, as applicable:

European (EC) Directives

1999/5/EC (R&TTED)

89/336/EEC (EMCD)

73/23/EEC (LVD), as amended by 93/68/EEC

International Standards

IEC/UL/AS-NZ/BS EN60950 (Electrical Safety)

EN301 489-7 (EMC)

EN301 489-1 (EMC)

EN301 511 (GSM900/DCS1800)

International SAR (Human Exposure) Standards

EN50360/EN50361 (European)

IEEE Std C95.3 (USA)

ACA SAR Standard 1999 (Australia)

16 Warranty Statement

Global Warranty

Sendo International Limited ("Sendo") warrants, subject to the exclusions and limitations set forth below, that your cellular phone, battery and accessories (collectively "Product") is free from defects in materials and workmanship according to the following terms and conditions:

1. The limited warranty for the Product commences on the date of purchase and continues for a period of one (1) year from that date. Upon request from Sendo, you, (the "Consumer") must prove the date of the original purchase of the Products by dated itemized receipt.

2. The limited warranty extends to the original purchaser of the Product, the Consumer, and is not assignable or transferable to any subsequent purchaser or user.

3. The warranty extends only to Consumers who purchase the Product in the market for its intended sale.

4. During the limited warranty period, Sendo will repair, or replace, at Sendo's sole option, any defective parts, or any parts that will not properly operate for their intended use with new or refurbished replacement items if such repair or replacement is needed because of a malfunction or failure of the Product during normal usage. No charge will be made to the Consumer for any such parts. Sendo will also pay for the labour charges incurred by Sendo in repairing or replacing the defective parts. This warranty does not apply to any damage or failure to operate caused by use of the Product other than in accordance with the instructions contained in the User Manual, or for periodic maintenance or repair due to normal wear and tear. Sendo's limit of liability under the limited warranty shall be the actual cash value of the Product at the time the Consumer returns the Product for repair, determined by the price paid by the Consumer for the Product less a reasonable amount for usage. Sendo shall not be liable for any other losses or damages. These remedies are the Consumer's exclusive remedies for breach of warranty.

5. The warranty will be invalidated if any of the following circumstances are applicable:

a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of Sendo, including damage caused by shipping.

b) Physical damage to the surface of the Product, including scratches or cracks in or to the outside casing or Liquid Crystal Display, or damages caused by dropping the Product.

c) The Product has been damaged from external causes such as liquid, water, collision with an object, or from fire, flooding, sand, dirt, windstorm, lightening, earthquake or damage from exposure to weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source,

damage caused by computer or internet viruses, bugs, worms, Trojan Horses, cancelbots or damage caused by the connection to other products not recommended for interconnection by Sendo.

d) The Product has been altered or repaired by anyone other than an authorized Sendo service centre or if it has been used with unapproved accessories or other ancillary items.

e) For adaptations or adjustments made to the Product to comply with local standards in any country other than one for which the Product was designed and manufactured.

f) Loss or integrity of any user data stored in the Product or any storage device used in conjunction with the Product at any time

g) The Sendo authorised service centre was not advised by the Consumer in writing of the alleged defect or malfunction of the Product within fourteen (14) days after the expiration of the applicable limited warranty period.

h) The Product serial number plate or the accessory data code has been removed, defaced or altered.

i) The defect or failure to operate was caused by the defective function of the cellular system or by inadequate signal reception.

6. Any implied warranty of satisfactory quality, merchantability, or fitness for a particular purpose or use, shall be limited to the duration of the foregoing written warranty. Otherwise, the foregoing warranty is the Consumer's sole and exclusive remedy and is in lieu of all other warranties, express or implied. Sendo does not warrant uninterrupted or error free Internet or data connections. Sendo shall not be liable for special, incidental or consequential damages, including but not limited to, loss of anticipated benefits or profits, loss of savings or revenue, punitive damages, loss of use of the product or any associated equipment, loss of data, cost of capital, cost of any substitute equipment or facilities, downtime, the claims of any third parties, including customers, and injury to property, resulting from the purchase or use of the product or arising from breach of the warranty, breach of contract, negligence, strict tort, or any other legal or equitable theory, even if Sendo knew of the likelihood of such damages. Sendo shall not be liable for delay in rendering service under the limited warranty, or loss of use during the period that the product is being repaired or loss of data.

7. Some jurisdictions do not allow limitation of how long an express or implied warranty lasts and so the one year warranty period referred to above may not apply, to you, the Consumer. Some jurisdictions do not allow the exclusion or limitation of incidental and consequential damages and so to the extent that such limitations are not allowed, the above limitations or exclusions may not apply, to you, the Consumer. This limited warranty gives the Consumer specific legal rights and the Consumer may also have other legal rights under the legislation of some jurisdictions. These legal rights vary from jurisdiction to jurisdiction and are not prejudiced by anything contained in this limited warranty. It also means that in some jurisdictions our responsibility to you the Consumer may be more extensive than in other jurisdictions.

8. The Consumer shall take the following steps to make a claim under this limited warranty:

Please do not ship the Product for service without first contacting the nearest Sendo Authorised Service Centre.

Contact information for the world-wide network of Sendo authorised service centres is available at www.sendo.com.

If the Product qualifies for in-warranty service, the Consumer must prove the date of the original purchase of the Products by a dated proof of purchase.

Back up all data. If the Consumer has sensitive information stored on the Product copy it to another device and delete it from the Product before repair.

The Consumer must ship the Product prepaid and insured. Expenses related to removing the Product from an installation are not covered under this limited warranty.

If the Product is returned for service and the Product is deemed out of warranty under the terms and conditions of this warranty, the Consumer will be notified and given an estimate of the applicable charges. If the estimate is refused a minimum service fee for collection, inspection and quotation of said product would be due.

9. Subject to any more extensive legal rights granted to the Consumer by law of the Consumer's jurisdiction, Sendo neither assumes nor authorizes any authorised service centre or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this limited warranty including the provider or seller of any extended warranty or service agreement.

10. This is the entire warranty between Sendo and the Consumer, and supersedes all prior and contemporaneous agreements or understandings, oral or written, and all communications relating to the Product, and no representation, promise or condition not contained herein shall modify these terms.

11. This limited warranty allocates the risk of failure of the Product between the Consumer and Sendo. The allocation is recognized by the Consumer and is reflected in the purchase price of the Product.

12. Diagnostic instructions and other service information is available free of charge at www.sendo.com. Information on out of warranty repair costs and charges is available at www.sendo.com.

Declaration of conformity

We: Sendo International Ltd.
Of: Sendo Base Station, Hatchford Brook, Hatchford Way, Sheldon, Birmingham, B26 3RZ.

Declare under our sole responsibility that the product referenced within this user guide and uniquely identified by the IMEI and type number affixed to the product, to which this declaration relates, is in compliance with the essential requirements of the Radio and Telecommunications Terminal Equipment Directive (R&TTE) 1999/5/EC.

The conformity assessment procedure referred to in Article 10 and detailed in Annex IV of directive 1999/5/EC has been followed with the involvement of BABT, Claremont House, 34 Molesey Road, Walton-On-Thames, KT12 4RQ. England.

A copy of the original declaration of conformity is available for download from the Sendo website.

Class of equipment: This product is designated Class 1 equipment (R&TTED 1999/5/EC), the use of which is harmonised throughout all EU member states. This product is designated for use on licensed GSM 900/1800 MHz networks.

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8E30-26011-50000

Printed in the Netherlands.