

## Glossary of Terms

To help you understand the main technical terms and abbreviations used in this booklet and take full advantage of the features on your mobile phone, here are a few definitions.

### Active Flip

Ability to voice dial immediately on opening the flip cover on the phone.

### Call Barring

Ability to restrict outgoing and incoming calls.

### Call Diverting

Ability to reroute calls to another mobile or fixed line.

### Call Holding

Ability to put one call on standby while answering or making another call; you can then switch between the two calls, as required.

### Call Waiting

Ability to inform users that they have an incoming call when engaged on another call.

### GSM (Global System for Mobile Communication)

International standard for cellular communication, guaranteeing compatibility between the various network operators. GSM covers most European countries and many other parts of the world.

### Line Identification Services

Service allowing subscribers to view or block the telephone numbers of callers.

### Multi-party Calling

Ability to establish a conference call involving up to five additional parties.

### Phone's Password

Security code used to unlock the phone when you have selected the option to lock it automatically each time it switches on.

### PIN (Personal Identification Number)

Security code that protects the phone against unauthorised use. The PIN is supplied by the service provider with the SIM card. It may be a four to eight-digit number and can be changed, as required.

**Glossary of Terms****PUK (PIN Unlocking Key)**

Security code used to unlock the phone when an incorrect PIN has been entered three times in succession. The eight-digit number is supplied by the service provider with the SIM card.

**Roaming**

Use of your phone when you are outside your home area (when travelling for example).

**SIM (Subscriber Identification Module)**

Card containing a chip with all the information required to operate the phone (network and memory information, as well as the subscriber's personal data). The SIM card fits into a small slot on the back of the phone and is protected by the battery.

**SMS (Short Message Service)**

Network service sending and receiving messages to and from another subscriber without having to speak to the correspondent. The message created or received (up to 160 characters long) can be displayed, received, edited or sent.

**Glossary of Terms****Soft Keys**

Keys marked ... on the phone, the purpose of which:

- Varies according to the function that you are currently using
- Is indicated on the bottom line of the display just above the corresponding key

**Voice Mail**

Computerised answering service that automatically answers your calls when you are not available, plays a greeting (optionally in your own voice) and records a message.