## SWITCH ON



MAKE A CALL

(e.g. 112 for emergency see p .9 )

## ANSWERA CALL



Accept.

END A CALL


End.

## ADD A NAME


Enter
phone
number.


For Voice dial options (see page 13)

ACCESSTO MENU


NAVIGATION


Move Left.
Move Down Or Forward or Validate.

## SWITCH OFF



Press and hold.

## When your

 phone is switched off, you cannot receive calls.
MENU

| FORWARDING | G MESSAGES NAMES | CALLS | EXTRA SETTINGS | SECURITY |
| :---: | :---: | :---: | :---: | :---: |
| Forwarding |  |  |  |  |
| Always | <ino reply If busy | Unreachable | Cancel all |  |
| Messages |  |  |  |  |
| Centre no. | Archive $\langle$ Send | Usual msg. |  |  |
| Names |  |  |  |  |
| Search | 〈View ${ }^{\text {d }}$ Add | Own number |  |  |
| Calls |  |  |  |  |
| Delete all | 〈View Meters |  |  |  |
| Extra |  |  |  |  |
| Stopwatch | Clock <Alarm clock Calculator | Converter | BioCalendar Reflex | x Total |
| Settings |  |  |  |  |
| Register | Key tones $\langle$ Ringer $>$ | Box number | Broadcast |  |
| Security |  |  |  |  |
| Change PIN2 | Change PIN <PIN code> | Fixed names |  |  |

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Dual Tone Multi Frequency
The tones are transmitted by the phone to the network. They are used to interrogate answering machines, transmit codes,...

GSM Network
Global System for Mobile communications. The type of phone network used by your phone.

PIN2 Code Secret code that allows you to access certain SIM card dependent features. If you, or someone else, enters the wrong PIN2 code three times your SIM card is blocked. If this happens, please contact your service provider.

PUK Code Secret code used to unblock your SIM card if you, or someone else, enters the wrong PIN code three times. This code will be given to you by your service provider.

Using your phone in a network other than your home network in your country or abroad.

SIM card
Subscriber Identification Module. This card which is provided by your GSM service provider allows you to make phone calls with your GSM phone. Your phone number is contained inside the card.

SMS Short Messages Service. This service provided by the operator allows you to send and receive short written messages (Maximum : 160 characters).

Biorythm Calendar
Predict your or your friends' day.

from " Extra " switch to "Bio calendar".

莬Extra
4Bio calendar
Biorhythm will ask for your birth date

| $\begin{aligned} & \text { Birth date: } \\ & \text { dd/mm/yyyy } \end{aligned}$ |  |
| :---: | :---: |
|  |  |

and the date of the day you want to predict. Then, discover your destiny in terms of


Be sure to check your
battery level before
and after each game
in order to ensure
only available in SawyVogue.


Reflex
Eliminate those pesty scrolling invaders.

from " Extra " switch to "Reflex".


Shoot with your gun (<) located on the right-hand side of the screen


You have to select the same number and be on the same line as the invader when you shoot.


Change your shooter number or use your keypad

Find the right TOTAL

from " Extra " switch to "Total".


Extra
Total |
Three difficulty levels exist.
Find the total with the four given numbers.

432 | 4.4 .8 .9 |
| :--- | :--- |
| $8+9 * 4$ |

Enter numbers on the second line of the screen: Add, substract,
 multiply or divide. To find the result.
Ask for help and your mobile gives the beginning of the operation.
The game is played in 10 rounds.
The score depends on : - time spent,

- number of jokers asked for - number of wrong attempts.


The player can exit the games at any time by tapping " M enu " on the keypad.
A player answering an incoming call while playing "games " will automatically switch the game off.

## BEFORE YOU START

## The micro-SIM card

To use your phone, you must insert a valid micro-SIM card supplied by your G SM network operator.W hen you switch the phone on, it may ask for the PIN code.The PIN code is the secret code of the micro-SIM card.


The micro-SIM card contains your subscription number and phone number. It also contains a memory in which you can store phone numbers and messages. If you use your micro-SIM card on another phone, you still retain the same phone number, stored numbers, and messages.

## The battery

Your phone is powered by a rechargeable battery.

- After you plug in the battery, please wait a few seconds before pressing the on/off key to switch the phone on.
- A battery only reaches its maximum capacity after being totally discharged and recharged 2 or 3 times.
- A battery lasts longer if you allow it to fully discharge from time to time.
- If you do not use your phone for several days, it is better to remove the battery.


## Remove the battery cover

Press on the latch on the back of the phone and lift off the battery cover.


## Remove the battery (if necessary)

Lift up on the bottom of the battery and remove it from the phone.


## BEFORE YOU START

## Insert the micro-SIM card

First, place the micro-SIM card into the appropriate slot in the battery compartment (the clipped corner should be at the top left).
Then, slide the card with your finger until it stops.


## Insert the battery

1. Keep the battery + and - on the top facing the + and - of the phone.
2. Slide the battery onto the contacts points and press.

## Replace the battery cover

Hook the battery cover onto the hinges on bottom of phone and press forward until the latch catches.

## Charge the battery

W ith the battery inserted in the phone, plug the connector into the right socket at the base of the phone. Next, plug the
 transformer unit into an AC power socket.

The only way to turn off the charger is to unplug it, so use an easily accessible AC power socket.

The battery icon on your phone's display indicates the state of the charge process:


- Bars moving $=$ battery is charging.
- Bars steady = battery is fully charged.
- Battery outline flashing (see Troubleshooting p. 33).

You can switch the phone on and use it during charging.
Do not wait for an empty battery to charge your phone again in order to save battery capacity.


The first time you charge the battery and later, if it is completely discharged, the battery icon will only appear 2 to 3 minutes after you connect the charger. Please charge the phone for a minimum of 3 hours before first use.
"Compass" key
use this key to navigate in the menus, the OK key is used to validate information

Green "CALL" key press this key to dial the number or name on the display, or use it to answer a call
"CLEAR" key to delete numbers and letters on the display

Keypad to enter numbers and text

Earpiece
listen here



If you encounter the
 symbol in this manual, it means that you have to press and hold the key to activate the function.

## New text message(s)

- if on: you received new messages
- if flashing: the memory is full, you need to delete old messages before you can receive new ones

Silent mode
if on: phone will not ring or beep (except for the alarm clock)

## Network

if on: your phone is registered to a network if flashing: registration is in progress

Reception quality the more bars are shown the better the reception

Graphics area displays the clock and guides you through the menu

New voicemail if on: there are new messages waiting in your voicemailbox (*)

Roaming your phone is registered to a foreign network means recharging is needed)

Each key allows you to obtain several characters．You have to quickly press the same key several times to reach the desired character．

| Example： | TO OBTAIN | Space | D | ü |
| :---: | :---: | :---: | :---: | :---: |
|  | PRESS | $\underset{\text { Once }}{\infty}$ | 3 <br> Ofin <br> Once | 8 <br> OV <br> Five times quickly |
| Key | Characters |  |  |  |
| （1） | space 1 ＠\＃＝＜＞（）\＆£ \＄\＃ |  |  |  |
| （ 4 （ ${ }^{\text {a }}$ | a b c 2 à ä å æç |  |  |  |
| （3） | def 3 é è $\Delta \Phi$ |  |  |  |
| （4 4 | ghi4 Гi |  |  |  |
| （5） | jk｜5 |  |  |  |
| ${ }^{6}$ | mno6ñò ö ø |  |  |  |
| （rass | pqrs $7 \beta \Pi \Theta \Sigma$ |  |  |  |
| （108） | $t u v 8$ ü ù |  |  |  |
| （mar | wxyz $9 \Omega \Xi \Psi$ |  |  |  |
| （0） | ．0＂＇？！，i i |  |  |  |
| ＊ | ＊＋－／\％ |  |  |  |
| ＊ | upper－case lower－case mode |  |  |  |

While you enter text your phone changes between upper－case and lower－case automatically．
If you wish to enter text in the upper－case mode press $\quad$ ，to enter text in the lower－case mode press $\oplus$ again．
The 間国自 icons will show that you are in the upper－case mode．In the lower－
 case mode the 间国置 icons appear．

Switch on/off...

## SWITCH ON



Sometimes entering the PIN code is not necessary (depends on your subscription and on your PIN request settings see page 25).


The digits entered are replaced by big dots.


If you enter a wrong code 3 times your card will be blocked. If this happens, contact your operator.


PIN correct


If this is the phone's
initial use or if the battery has been removed since the last use, you will need to reset the clock (see page 28).


SWITCH OFF


Voice dialling
You can also make a call by pronouncing the voice tag you have associated to a number (see p.13).


Pronounce the name you have associated to the number. The phone dials automaticaly the number.

Make a call


## END CALL



Answer or
reject a call

123456789

The caller number is displayed only if your subscription supports caller line identification. If the number is in your Names list, the name will appear instead.


## Consult last calls

Your phone automatically stores a list of the last 10 calls you dialled and the last 10 callers who dialled you (including missed calls).


Display the last call made, received or missed.


For information on viewing the last 20 calls you placed or
received, see "Calls Section"

and vibrator
You can select the vibrator options and adjust or turn off the ringer volume


Display ringer volume selection.


ISilent Vibrator Vibratring Low $\downarrow$ Medium High


Select the volume.


OR
Select vibrator mode


Validate vibrator or volume selection.


A beep informs you when the connection has been made. An incoming call or any use of the phone will end automatic redial.

## Scratchpad

The scratchpad feature is useful if you want to store a telephone number during a call.
The number can be dialled or viewed later.

| 0123456789 |
| :---: |
| 05:12 |


| Enter the |  |
| :---: | :---: |
| 28 | number you |
| want to keep. |  |


The display automatically returns to your call.

| 0123456789 |
| :---: |
| 12:15 |

A beep will sound for each redial attempt or vibrate 5 seconds in both vibrator modes 0123456789
00:01

Hide your identity


Enter code to listen to new message (e.g.: code 3).



Call.

Hide your identity

If you type \#31\# followed by the phone number you call, your phone number is hidden to the other person.


Enter the password of your home answering machine (e.g.: code: 9876).

Enter telephone number of your home answering machine.


Availability of this feature depends
on your network.

You can associate 8 names in the Names list or FDN list with keys 2-9 on the keypad. A long press on one of these keys will automaticaly dial the the associated number.


Choose the name you want to make Flash Dial.

Press and hold to link国 the name to key 4.

CANCEL FLASH DIAL


Press and hold to cancel link.

TO FLASH DIAL


Press and hold to dial linked number.

## Discover the Compass Key

The Compass Key is your navigator while in the menus.

> Press MENU to enter or exit the menus.
> Move one menulevel back.

Switches to option on the left.


Move forward or validate the displayed option.

## Here's an example:

What you see on the display Press this key
The Names list menu options

|  |  |  | MENU |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Messages | Names | Calls |
| Names |  | Search | View | Add |
| N Anders |  | Zara | Anders | Barbara |
| $012345$ |  |  | 012345_ |  |
| Anders Send msg. |  | Delete | Send msg. | Usual msg. |

## Add a name

With your phone, you can store the names and phone numbers of people you call frequently.


For example:Jim
Once



Search for a
specific name


気雲 4 Menu


Switch to "Search".

Accept.

Example:


Search for:
Ur_
Enter first few letters of name


## Twice Three times

 quickly quickly

Call name on display.

Press C

## MenUS / MesSAGES..

## Messages

With your GSM phone you can receive text messages (SMS) and send messages to other GSM phones. To have the possibility of writing and sending messages, you need to enter a service center number first. If it is not present in the SIM card, ask your network operator for it.


Switch to "M essages".


Enter number.

## New message(s)

Your phone allows you to send or receive short written messages.

NEW MESSAGE IN DICATO RS

Lights up on the display when you receive a text message. Flashes when the
 message memory is full. If this happens, you need to delete archived messages otherwise new ones will be rejected.

READ NEW MESSAGE(S)


OR

-18


Switch to "M essages".

## 気息 $\frac{\text { Menu }}{4}$ Messages


ok


Read the
message.


Scroll through the message.

To switch to other messages.

## Send short messages


Confirmation will appear.

Decide to save or not.
IM PO RTANT!
To see the icon the receiver needs a new Philips phone: Savvy Vogue, 0 zeo or Xenium; otherwise the equivalent code will be displayed at the end of the receiver's message.
Emotion Icons

|  | Icon | Code sent |
| :---: | :---: | :---: |
| E) | Smile | :-) |
| - | Wink | ;-) |
| -r | Cool | B-) |
| G0 | Pfrrt... | :-P |
| $\sigma$ | Sad | :-1 |

(lan

## Events Icons

| 为 | Party | $0<I$ |
| :---: | :---: | :---: |
|  | Hooray！ | iii |
|  | Gift | IEI |
|  | Drink | ＞－I |
| － | Coffee | I D |
|  | Holidays | －Y－ |
|  | Cloudy | ；； |
|  | Sunny | ＞0＜ |
| 20\％ | Flowers | ＠＞－ |
|  | Money | \＄\＄\＄ |
|  | Snowman | ＜： 7 |
|  | Music | ［－） |
|  | Shopping | \＄－） |
|  | Lunch | （II |

Animals Icons

|  | ：＜＊ |
| :---: | :---: |
| Whoof | ：＞\＃ |
| 定要 | 8＜） |
| Monkey | 8：） |
| ＊ | ＜－＞ |
| 雨 | （x） |
| Dragon | ：＞＞ |

## Sports Icons

| 6彦 | Ball | （I） |
| :---: | :---: | :---: |
|  | Shoot | 0－1 |
|  | Goal！ | （！） |
|  | Victory | ：－＞ |
| ＋ | Red card | $\Pi!$ |
| 涉 | Racquet | －－－ |
| 些 | Boarding | －－० |
| $0]$ | Golf | －－） |

You can also send an SM S directly from your phonebook without having to enter the phone number．

| $:$ | Network |
| :--- | :--- |
|  |  |



Accept twice


Enter message（maximum 160 characters）．
See＂Send short messages （SM S）＂for more instructions．

## MENUS / CALLS...

## Usual Messages



Enter message (maximum 160 characters). See "Send short messages (SM S)" for more instructions.

Your phone contains a number of pre-defined text messages like:
"Please call me back" "I will be late" "I will call you back", etc. From M essages switch to "U sual msg."


Enter number.

Accept
Please call me back_

Change text (if wished).

Accept.

## View calls...

You can consult the last 20 calls in the Calls list.


The Icon indicates the type of call.

Phone number you dialled.

Phone number of answered call.


Phone number of call you missed.

## Delete all calls



Switch to
"Calls".


You must confirm the deletion.

To delete.


## View Meters

Your phone has meters that allow you to see the total cost of your calls. It also allows you to set limits on cost and check your consumption.


The cost counters and limits will only work if the network supports
this feature.

\section*{| E4) | Meters |
| :--- | :--- |
| 4 | Show |}



IDuration Remaining CostI

## MENUS / SETTINGS....

Reset meters


Reset meters


## Set-up meters



Type your PIN code (or more often, your PIN 2). Depending on the network.

Press and hold to clear your entry.

For example BEF (Belgian francs).


For example 2.50 francs per unit.
 hold for the decimal point.


## Key tones ON/OFF

Each time you press a key, a tone is emitted. You can silence the key tones by turning them off.


Switch to "Settings".

From Settings switch to "Key tones"».

## 〕岸 4 Settings

 melody.


## Choose ringer

When your phone rings, it plays a melody. You can change this


Current melody
For other melodies.


The «Key tones» and «Ringers» menu items are not visible when the volume is set to "Silent" or

## Cell broadcast

The broadcast menu allows you to activate or desactivate the reception of SM S broadcast by the network.


Broadcast


| ( $)$ | Broadcast |
| :---: | :---: |
| 4 | Topics |

Reception Topics District l


The topics menu allows you to define the type of message

## VIEW TO PICS



View Add I
This fonction allows
you to view which topics are registered in your phone (e.g: weather report).To
delete or change a topic in the topics list use delete or change options.

ADD ATO PIC


Enter the name you want to associate with the topics.

Accept.


Enter the code given by your network operator for this topics.

Accept.
RECEPTION
The reception menu allows you to activate or deactivate the reception of registered topics.



Accept.


【Set on Set off】
Select the desired option.

Accept.

## DISTRICT

The district menu allows you to select a topic from the topics list, which you would like be permanently dispayed. As a result, for this special handling of messages you must enter the topic in both the district menu and the topics menu.


This menu may not appear. Depends on your
subscription.

## registration

When travelling abroad, it may be useful to manually register with a network of your choice.

From Settings switch to "Register".


Requesting


Accept.

Your phone will revert to
automatic
network selection
next time you
switch it on.

## Voice

Mailbox number
To be able to use Voicemail you need to set up your voice mailbox number.

Ask your network operator for this number.


From Settings switch to "Box number".

 To correct
(if needed). To correct
(if needed).

This menu may not appear. Depends on your subscription.

Enter number.



## MENUS / SECURITYE.

## Consult your

 voice messagesLights up on the display if you have a new voice message.

Availability of this feature depends on your network.

Press and hold to call for your voicemail.
OR



Fixed names
Your network operator may have provided you with a SIM card which supports fixed names (FDN ). You can restrict the use of your phone to the numbers stored in the fixed names list.

## VIEW FIXED NAMES



From Security switch to "Fixed names".


Security
«Fixed names】


ISearch View Addrictionsl


PIN code again.

Accept.

Changed
To view other names. OR

## Add names



Enter PIN 2.


## Restrict to fixed names

From "Fixed Names" switch to Restriction.


Enter PIN 2:


If «Restriction» is activated, then only the numbers in the fixed names list can be called.

Alarm
The phone offers you some fun and practical functions.


ALARM
Your phone has a 24 hour alarm clock. The alarm will ring even if the phone is switched off. When the alarm rings press any key to silence it.

## SET ALARM OFF



Set alarm on


ISet off Set on


| OR |  |
| :---: | :---: |
|  | Enter hour and minutes (eg: 07:45). |



## MENUS / EXTRA...

Set clock
Calculator
Your phone has a calculator to add ( + ), substract (-), multiply (*), and divide (/).


## Press and hold to use

calculator. OR decrease
> Minutes
increase
OR


Accept.



For example $3 \times 6=18$



## Euro converter

."
This feature is only available for countries participating in the European M onetary Union. It allows you to easily convert Euros into your local currency and vice versa.


## Stopwatch



IEuro->FF FF->Eurol

Switch to desired
type of conversion.


Enter amount
(e.g.: 10.5 Euros).

You can time a race or other event.


This stopwatch
is not a
professional
mesuring
device. Its
measurements
cannot be
applied in an
official context.
From Extra switch to "Stopwatch".


Stopwatch:
00:00:00.00
Start the stopwatch.

Stop the stopwatch.

Restart the stopwatch.

Reset the stopwatch to zero (when stopped).

## MENUS / CALL FORWARDING...

Call forwarding
Depending on your network operator your phone will allow you to divert all your calls to voicemail or to another number. You will have to select the type of forwarding you want .


Switch to "Forwarding"

| 宗雨 | $\begin{aligned} & \text { Menu } \\ & \text { \Forwarding } \end{aligned}$ |
| :---: | :---: |
|  |  |
|  | Forwarding <br> 4f no reply |

IAlways If no reply If busy Unreacheable Cancel all
 Select the option wanted by pressing the OK key Example :Always FORWARD ALWAYS TO MAILBOX


IStatus Cancel To mailbox To numberl


Switch to mailbox

.."


Your phone will not ring as long as your calls
are forwarded to your

mail box
To be able to forward calls to your voice mail
check that your mail box
number has been set
correctly ( see "Settings" section page 25)
FO RWARD ALWAYS TO NUMBER


IStatuscancel Io mailbox Io numberl


## Cancel all


"Status" will show you if this specific call forwarding option is activated or not. You can cancel each individual forwarding option by using "Cancel " instead of "Cancel all"

CANCELALL

From "Forwarding" switch to "Cancel all"


Your phone will now receive calls as normal ;

## PHILIPS AUTHENTIC ACCESSORIES

"When Performance Counts... Philips Authentic Accessories are Designed to M aximize the Performance of Your Philips Phone".

PLUS Battery

| Reference |  |
| :--- | :--- |
| BHR 130/P | 991124032041 |
| N iMH | 1300 mAh |



SLIM Battery
Reference

| BHR 127/P | 991124032040 |
| :--- | :--- |
| NiMH | 700 mAh |



Cigarette Lighter Adapter 12V-24V
Reference
CKLR 12/P 991124034118


## Deskstand Charger

Compact and convenient solution for charging and standing your phone ready for use.


## Fast Travel Charger

Europe
Taïwan/USA
UK
Australia

Reference
ACSR 12/P 991124030042
ACTR 12/P 991124030043
ACUB 12/P 991124030044
ACAR 12/P 991124030045


## Fast Battery Charger and Conditioner

The cradle holds a single battery. Four versions of AC plugs available.
Reference
Europe $\quad$ DTER 12/P 991124035137
Taiwan/USA
DTTC 12/P 991124035139
UK
DTUC 12/P
991124035140
Australia
DTAC 12/P
991124035141


## PHILIPS AUTHENTIC ACCESSORIES

## Basic Car Kit

Keeps your phone secure and within easy reach while the battery is charging.

Reference<br>CKBR 12/P 991124034210



## Car Kit with Headset

Enjoy hands-free conversation while your phone is secure and within easy reach.

Reference

CKSR 12/P
991124034211


## Compact Car Kit

Easy to use, this very compact hands-fre solution offers a high audio quality while also charging your mobile.

## Reference

HSSX 15/P
991124130018


## Headset

Use your phone under almost any situation with this convenient hands-free, very mobile solution.

Reference
HSLB 12/P
991124130023
Deluxe Hands-Free Headset
Additional in line answer button offers you a simplified alternative to searching for the phone keypad.

Reference
HSLD 15/P 991124130024

## Personal Accessories

Keeps your phone within easy reach, safe and secure.

## Reference

Carry Case with Belt Clip PBCR 12/P 991124037023
Belt Clips (3 colors per package) VBCR 12/P 991124139203
Phone N ecklace VPN R 12/P 991124139204


## Easel-Style Phone Stand

Keeps the display on your phone at an easy-to-read angle.
Reference
VPER 12/P 991124139205

## RADIO WAVES

- Your phone transmits/receives radio waves in the GSM frequency ( $900 / 1800 \mathrm{Hhz}$ ).
- The GSM network controls transmission power ( 0.01 to 2 watts).
- Your phone complies with all relevant safety standards.
- The CE mark on your phone shows compliancy with European electromagnetic compatibility (Ref. 89/336/EEC) and low voltage directives (Ref. 73/23/EEC).


## SAFETY PRECAUTIONS

- Careless use can cause harm to you and others.
- Please inquire and respect local laws and regulations.
- Use your phone in the normal operating position (to ear).
- Avoid touching the antenna while a call is in progress.
- Do not use your phone if the antenna is damaged (risk of minor skin burn).
- Keep your phone in a safe place, out of reach of small children.
- Check with other manufacturers that consumer electronics will not be affected by radio energy.
- Avoid use of phone while driving. It affects your concentration.
- Switch phone off in an aircraft. It is illegal to use cellular phones when airborne.
- Switch phone off near hospitals or medical equipment.
- Ask manufacturer about radio wave shielding of electronic medical devices you may use (pacemaker, hearing aid).
- Switch phone off where blasting is in progress (for example in quarries).
- Switch phone off in potentially flammable atmosphere (petrol stations, fuel depot, chemical plants).


## ENVIRONMENTAL CARE

- Please remember to observe the local regulation regarding the disposal of your packaging material, exhausted batteries and old phone and where possible promote their recycling.

- The phone must ALW AYS be switched OFF by pressing the Red ON/OFF key and never by removing the battery while the phone is ON. Otherwise, the stability of the settings, alarm clock and ring cannot be guaranteed. - The phone is equipped with an alarm clock that, if set, will ring. If the phone is off and the alarm rings, no radio waves are transmitted. Press any key to turn off the alarm.

| PRO BLEM | SOLUTION |
| :---: | :---: |
| The phone does not switch on. | Check if the battery is correctly inserted (big arrow facing you and pointing to the top) and/or charge the phone until the battery icon has stopped flashing. |
| The display shows "BLOCKED" when you switch on. | Somebody tried to use your phone but did not know the PIN code or Unblocking code. Contact your service provider. |
| After switching on your phone, the SIM lock code is required (NCK, NSCK, SPCK,CCK, PCK). | Your phone is configured to work only with your service provider's SIM card. Please contact your service provider to get further information. |
| The $\mathcal{F}$ and $\overline{\text { symbols }}$ are not displayed. | The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside of the network coverage area.Try from another place. |
| The display doesn't respond (or responds slowly) to key pushes. | The display responds more slowly at very low temperatures.This is normal and does not affect the o peration of the phone. Take the phone to a warme place and try again. |
| Your phone shows "insert SIM " on the display. | Remove your battery. Check that the micro SIM card is correctly inserted (clipped corner at the top left - see page 3). |
| Your phone does not display the caller's number. | This feature is subscription dependent. If your subscription does not support it, the phone displays "C all". Please contact your service provider to get further information. |
| When attempting to use a feature in the menu, the mobile displays " not allowed ". | Many features are subscription dependent. They are only available, therefore, if your subscription supports them. Please contact your service provider to get further information. |

## PRO BLEM

You cannot send messages or your correspondent does not receive your messages.

## SOLUTION

| You cannot send messages or your correspondent does not receive your messages. | Some networks do not allow message exchange with other networks. Please contact your service provider to get further information. <br> The network can be crowded and messages can take some time to arrive. |
| :---: | :---: |
| Your correspondent does not receive your emotion icons. | O nly Philips phones (see page 18) can receive emotion icons. |
| The display shows SIM FAILURE. | Your SIM card may be damaged. Please contact your network operator. |
| The display shows IM SI FAILURE. | The problem is related to your subscription. Please contact your network operator. |
| Your telephone is wet. | Switch it off and remove the battery (see page 2). Let them to dry separately 24 hours before using it again. |
| You cannot enter operator services. | Press and hold the "Menu" key. If this does not work, please contact your service provider. |
| Keys tones or ringer menu have disappeared. | You are probably in Silent or Vibra mode (see page 23). |
| While charging the battery icon is not displayed. | Your battery is completely empty, please wait a few minutes after connecting the charger. |
| When charging the battery, the battery icon shows no bars and the outline is flashing. | 0 nly charge the battery in an environment where the temperature does not go below $0^{\circ} \mathrm{C}\left(32^{\circ} \mathrm{F}\right)$ or above $50^{\circ} \mathrm{C}\left(113^{\circ} \mathrm{F}\right)$. |
| Ear piece volume is too low or too high. | You can adjust it (see page 8). |

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