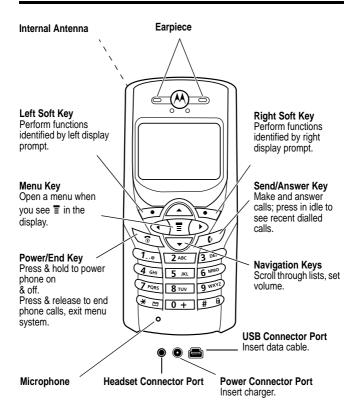
## Welcome



Your C350 phone lets you change covers and keypads (see page 23). Your phone may not appear exactly as the phone image above.

Note that all key locations, sequences and functions remain the same with any of the various covers.

#### www.hellomoto.com

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While Products specifications and features may be subject to change without notice, we are making every possible effort to ensure that user manuals are updated on a regular basis to reflect product functionality revisions. However, in the unlikely event that your manual version does not fully reflect the core functionality of your product, please let us know. You may also be able to access up-to-date versions of our manuals in the consumer section of our Motorola web site, at www.hellomoto.com.

# Menu Map

## Main Menu

#### Voice Dial Recent Calls

Received Calls Dialled Calls Notepad

Call Times

Data Times

Data Volumes

## Chat \*

Media Centre

My Tones MotoMixer

Picture Viewer

## Ring Styles

Alert Alert Detail My Tones

# WebAccess • Web Browser

Bookmarks
Stored Pages
History
Go to URL
Browser Setup

Games Browser \* Office Tools

Datebook Calculator

#### More

(go to following menu items)

Settings

(see next page)

Phonebook Web Sessions \* MyMenu Messages \*

Create Message
Voicemail
Text Msgs
Browser Msgs
Info Services

Quick Notes
Outbox
Drafts

SIM Applications \*

Fixed Dial \* Service Dial \* Quick Dial \*

**Note:** Select **More** when it appears in the menu to see additional menu items.

Note: This is the standard phone menu layout. Your service provider may change the layout, or feature names. For example, some features listed in the generic Main Menu shown on this page may appear under More in your phone and vice versa. To change the layout yourself, see page 91. Not all features may be available for all users.

 Optional network, SIM card, or subscription-dependent features

# Settings Menu

#### Call Divert \* · Other Settings Voice Calls Personalise Fax Calls Main Menu Data Calls Keys Cancel All Colour Style Divert Status Greeting \* **Phone Status** Wallpaper My Tel. Numbers \* Screen Saver Credit Info/Available \* Quick Dial \* Active Line \* Initial Setup **Battery Meter** Time and Date Other Information 1-Touch Dial In-Call Setup Backlight In-Call Timer Zoom Call Cost Setup \* Scroll My Caller ID **Animation** Talk and Fax \* Language **Answer Options Battery Save** Call Waiting \* Contrast Security DTMF Phone Lock Master Reset Lock Keypad Master Clear Lock Application Network Fixed Dial Car Settings Call Barring \* Headset SIM PIN New Passwords

**Note:** Not all features may be available for all users.

Optional network, SIM card, or subscription-dependent features

# **Shortcuts**

Following are some useful shortcuts. To create your own MyMenu shortcuts, see page 93.

Task	Shortcut
Change display zoom	Press $\ensuremath{\mathbb{T}}$ , then press and hold $\ensuremath{\mathbb{T}}$
Lock/unlock keypad	Press T 🐑
Change ringer alert	Press left (at lowest volume setting) to switch to vibrate alert, then silent alert. Press right to reset ring alert.
Display my phone number	Press I in idle (number must be stored on SIM card)
Go to dialled calls list	Press in idle
Exit menu system	Press 🐷
Open phonebook	Press down in idle
Create phonebook entry	Press  up in idle

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# Safety and General Information

# IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION

# READ THIS INFORMATION BEFORE USING YOUR PERSONAL COMMUNICATOR

The information provided in this document supersedes the general safety information contained in user guides published prior to this date. For information regarding radio use in a hazardous atmosphere please refer to the Factory Mutual (FM) Approval Manual Supplement or Instruction Card, which is included with radio models that offer this capability.

# RF Operational Characteristics

Your Personal Communicator contains a transmitter and a receiver. When it is ON, it receives and transmits radio frequency (RF) energy. The Personal Communicator operates in the frequency range of 900 MHz to 1990 MHz and employs digital modulation techniques.

When you communicate with your Personal Communicator, the system handling your call controls the power level at which your personal communicator transmits. The output power level typically may vary over a range from 0.063 watts to 1.58 watts.

# Exposure To Radio Frequency Energy

Your Motorola Personal Communicator is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy:

 United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J

- American National Standards Institute (ANSI) / Institute of Electrical and Electronic Engineers (IEEE) C95. 1-1992
- Institute of Electrical and Electronic Engineers (IEEE) C95. 1-1999 Edition
- National Council on Radiation Protection and Measurements (NCRP) of the United States, Report 86, 1986
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998
- National Radiological Protection Board of the United Kingdom 1995
- Ministry of Health (Canada) Safety Code 6. Limits of Human Exposure to Radiofrequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999
- Australian Communications Authority Radiocommunications (Electromagnetic Radiation - Human Exposure) Standard 1999 (applicable to wireless phones only)

To assure optimal performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures:

# Portable Personal Communicator Operation and EME Exposure

#### Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorised antennas, modifications, or attachments could damage the Personal Communicator and may violate FCC and/or other applicable regulations.

DO NOT hold the antenna when the Personal Communicator is "IN USE". Holding the antenna affects call guality and may cause

the Personal Communicator to operate at a higher power level than needed.

## Phone Operation

The Personal Communicator is designed to be used with a headset for talking and listening. The Personal Communicator can also be placed inside the holster, then the holster can be clipped onto your belt, pocket, handbag, or other apparel and used with the headset.

## **Body-worn Operation**

To maintain compliance with FCC RF exposure guidelines, if you wear the Personal Communicator on your body when transmitting, always place the Personal Communicator in a **Motorola supplied or approved clip, holder, holster, case, or body harness.** Use of non-Motorola-approved accessories may exceed FCC RF exposure guidelines. If you do not use a body-worn accessory, ensure the antenna is at least one inch (2.5 cm) from your body when transmitting.

## Approved Accessories

For a list of approved Motorola accessories, look in the accessory section of this manual.

# Electromagnetic Interference/Compatibility

Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility.

#### **Facilities**

To avoid electromagnetic interference and/or compatibility conflicts, turn off your Personal Communicator in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

#### Aircraft

When instructed to do so, turn off your Personal Communicator when on board an aircraft. Any use of a Personal Communicator must be in accordance with applicable regulations per airline crew instructions.

#### Medical Devices

#### **Pacemakers**

The Health Industry Manufacturers Association recommends that a minimum separation of 6 inches (15 centimetres) be maintained between a handheld wireless phone and a pacemaker. These recommendations are consistent with the independent research by, and recommendations of, Wireless Technology Research.

Persons with pacemakers should:

- ALWAYS keep the Personal Communicator more than six inches (15 centimetres) from their pacemaker when the Personal Communicator is turned ON.
- not carry the Personal Communicator in the breast pocket.
- use the ear opposite the pacemaker to minimise the potential for interference.
- turn the Personal Communicator OFF immediately if you have any reason to suspect that interference is taking place.

#### **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

#### Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your doctor may be able to assist you in obtaining this information.

# Safety and General

#### Use in Vehicles

Check the laws and regulations on the use of phones in your vehicle. You are advised to always obey them.

When using your Personal Communicator in a vehicle, please:

- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call.

# Operational Warnings

## For Vehicles with an Air Bag

Do not place the Personal Communicator in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If the Personal Communicator is placed in the air bag deployment area and the air bag inflates, the Personal Communicator may be propelled with great force and cause serious injury to occupants of the vehicle.

## Potentially Explosive Atmospheres

Turn off your Personal Communicator prior to entering any area with a potentially explosive atmosphere, unless it is especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL Approved). Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

The areas with potentially explosive atmospheres referred to above include fuelling areas such as below decks on boats, fuel or

#### 14 - Safety and General Information

chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.

## Blasting Caps and Areas

To avoid possible interference with blasting operations, turn off your Personal Communicator when you are near electrical blasting caps, in a blasting area, or in areas posted: "Turn off two-way radio". Obey all signs and instructions.

# Operational Cautions

#### Antennas

Do not use the Personal Communicator if it has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

#### **Batteries**

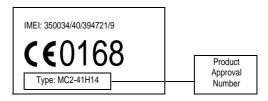
All batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewellery, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, bag, or other container with metal objects.

## European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (the R&TTE Directive) at www.motorola.com/rtte - to find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

# Getting Started

#### What's in the Box?

Your digital wireless phone typically comes equipped with a battery and a charger. Other accessory options can customise your phone for maximum performance and portability.

To purchase Motorola Original™ accessories, please contact Motorola as per the enclosed User Information publication.

#### About This Guide

## **Optional Features**



Features marked with this label are optional network, SIM card, and/or subscription-dependent features. These features may not be offered by all service providers in all geographical areas. Contact your service provider for information about availability.

## Optional Accessories



Features marked with this label require the use of an optional Motorola Original™ accessory.

## Installing the Battery

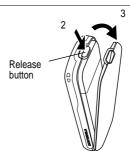
You must install and charge the battery to use your phone.



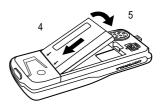
Your phone is designed to be used only with Motorola Original batteries and accessories. We recommend that you store batteries in their protective cases when not in use.

#### Do This

- Remove the battery from its protective clear plastic case, if necessary.
- 2 Press down on the cover release button at the top of your phone.
- 3 Pull the top of the phone's back cover to release it.

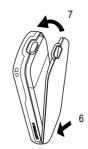


- 4 Insert the battery with printed arrows and two tabs at the top of the battery compartment.
- 5 Push down until the battery is inserted at the bottom.



#### Do This

- 6 Insert the bottom of the back cover.
- 7 Press the top of the back cover down until it hooks over the cover release button



# Charging the Battery

New batteries are shipped partially charged. Before you can use your phone, you need to install and charge the battery, as indicated by the following instructions. Some batteries perform best after several full charge/discharge cycles.

#### Do This

 Plug the travel charger into the middle jack on the bottom of your phone.



- 2 Plug the other end of the travel charger into the appropriate electrical outlet.
- 3 When your phone indicates that the battery is fully charged (Charge Complete), remove the travel charger.

**Caution:** If the battery is fully or heavily discharged, your phone may not display **Charging** for up to one minute after inserting the charger. **Do not** attempt to force the charger further in if you do not see an immediate response.

**Note:** When you charge the battery, the battery level indicator in the upper right corner of the display shows how much of the charging process is complete. See page 31.

## Battery Use

**Caution:** To prevent injuries or burns, do not allow metal objects to contact or short-circuit the battery terminals.

To maximise your battery's performance:

- Always use Motorola Original<sup>™</sup> batteries and battery chargers. The phone warranty does not cover damage caused from using non-Motorola batteries and/or battery chargers.
- New batteries or batteries that have been stored for long periods of time may require a longer initial charge time.
- Maintain the battery at or near room temperature when charging.
- Do not expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- When you do not intend to use a battery for a while, store it uncharged in a cool, dark, dry place, such as a refrigerator.
- Over extended periods of time, batteries gradually wear down and require longer charging times. This is normal. If you charge your battery regularly and notice a decrease in talk time or an increase in charging time, then it is probably time to purchase a new battery.



The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling centre for proper disposal methods.

Never dispose of batteries in a fire because they may explode.

## Changing Your SIM Card

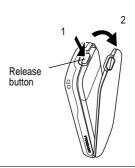
Your SIM (Subscriber Identity Module) card contains your phone number, service details, and phonebook/message memory. It must be installed in the base of the phone. If you have problems with your SIM card, contact your service provider.

**Caution:** Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water, or dirt.

**Note:** Since your phone lets you change covers and keypads, it may not appear exactly as the phone pictured. All key locations, sequences, and functions remain the same with any of the various covers.

#### Do This

- Press down on the cover release button at the top of your phone.
- Pull the top of the phone's back cover to release it.

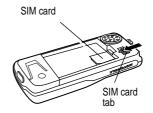


3 Lift out the battery from the base of the phone.

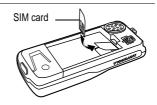


#### Do This

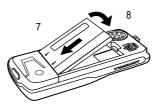
- 4 Slide the plastic SIM card tab forward to unlock the SIM.
- 5 Lift out the old SIM card, if necessary.



6 Slide in the new SIM card in the holder with the cut corner on the upper left and the gold plate facing down.



- 7 Insert the battery with printed arrows and two tabs at the top of the battery compartment.
- 8 Push down until the battery is inserted at the bottom.



#### Do This

- 9 Insert the bottom of the back cover.
- 10 Press the top of the back cover down until it hooks over the cover release button.



## Changing Your Phone's Cover



Always use Motorola Original™ covers. The phone warranty does not cover damage caused from using non-Motorola accessories.

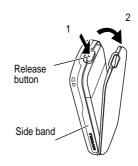
Your phone uses a convertible cover, keypad, and (in some cases) side band that you may replace to completely change its appearance.

**Note:** Since your phone lets you change covers and keypads, it may not appear exactly as the phone pictured. All key locations, sequences, and functions remain the same with any of the various covers.

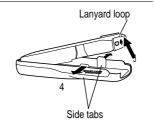
## Remove Cover and Keypad

#### Do This

- Press down on the cover release button at the top of your phone.
- Pull the top of the phone's back cover to release it.
- 3 If your cover has a removable side band, remove it now.



- 4 Pull the side tabs away from the phone.
- 5 Lift up on the lanyard loop to pull the phone out of the front cover.

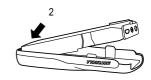


Always use the keypad and side band (if applicable) that matches the new cover.

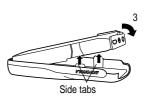
## Install Cover and Keypad

#### Do This

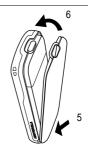
- If your phone has an end cap, install it before attaching the front cover.
- Slide the top of the phone into the top of the new front cover.



- 3 Press the bottom of the phone into the front cover until the side tabs snap into place.
- 4 If your cover has a removable side band, attach it now.



- 5 Insert the bottom of the back cover.
- 6 Press the top of the back cover down until it hooks over the cover release button.



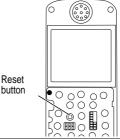
## Resetting Your Phone

If your phone becomes frozen on a single display, error message, or power up, reset your phone as follows:

#### Do This

- Remove your phone's back and front cover as described on page 21.
- 2 Use a small object to press the Reset button on the front of your phone.

Your phone display should be restored.



3 Replace your phone's cover.

# Turning Your Phone On

#### Do This

1 Press and hold (the End/Power key).

End/ Power Key



2 If necessary, enter your SIM card PIN code and press OK ( ) to unlock your SIM card.

**Note:** If you enter an incorrect PIN code three times in a row, your SIM card is disabled and your phone displays the message **SIM Blocket**. (For more information, see page 109.)

#### Do This

3 If necessary, enter your four-digit unlock code and press **OK** ( ) to unlock your phone.

**Note:** The unlock code is originally set to 1234. (For more information, see page 106.)



**Note:** At startup, you are given the option to personalise your phone. Select **YES** ( ) to set personal phone options, or **NO** ( ) to go to the idle display. For more information, see page 91.

## Adjusting the Volume

You can adjust your phone's earpiece and ring tone volume by pressing vip left and right.

When	You Can Adjust			
you are in a call	earpiece speaker volume			
the display is idle	ring tone volume			

## Making and Answering Calls

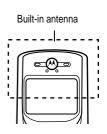
This section summarises the most basic calling features. For more features, see page 52.

## Making a Call

There is a built-in antenna in the top of your phone. Do not block the antenna while you are making a call.

To call a number, your phone must:

- · be turned on and unlocked
- have a SIM card inserted and unlocked
- have a network connection with adequate signal strength



#### Do This

Enter the number with the keypad keys (up to 40 digits).

**Note:** If you make a mistake, press **DELETE** ( ) to delete the last digit, or press and hold **DELETE** ( ) to clear all digits.

- 2 Press (send key) to make the call.
- 3 Press (end key) when the call is done.

**Note:** You can make an emergency call even when the phone is locked, or when a SIM card is not inserted. See page 54.

## Answering a Call

To answer a call, your phone must:

- · be turned on and unlocked
- have a SIM card inserted and unlocked
- have a network connection with adequate signal strength

When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

#### Do This

- 1 Press or answer ( )
- 2 Press (end key) when the call is done.

## Changing the Call Alert

- Press left to switch the alert for incoming calls and other events to vibrate, then silent.
- Press right to reset your phone to ring alert.

## Viewing Your Phone Number

To view your phone number from the idle display, press 🗊 🗐.

While you are on a call, press  $\square > My$  Tel. Numbers.

**Note:** Your phone number must be stored on your SIM card to use this feature. If you do not know your phone number, contact your service provider.

# **Using Your Phone**

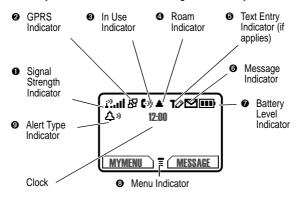
See page 1 for a diagram of basic phone components.

## Using the Display

The top section of the display shows phone status indicators. The following illustration shows some of the common indicators that you may see at the top of the display when using your phone.

Messages, phone numbers, and menu options appear in the middle of the display. Text labels at the bottom corners of the display show the current soft key functions. A ≡ (menu) indicator in the bottom centre of the display indicates that you can open the main menu or a feature sub-menu to see more options. For more information about the soft key and menu key labels, see page 33.

Some of the phone functions described in this guide must be performed from the idle display. The term *idle display* refers to the standard display that you see when your phone is on and ready to use, when you are *not* on a call or using the menu system.



 Signal Strength Indicator Shows the strength of your phone's connection with the network.

Strong	i?al	i?al	i?	i?.	$i^{0}$	i <sup>o</sup>	No signal
--------	------	------	----	-----	---------	----------------	-----------

You cannot make or answer calls when the "no signal" indicator is displayed.



② GPRS Indicator Indicates that your phone is using a high-speed GPRS network connection (♂). GPRS allows faster data transfer speeds. The indicator does not mean that you are in a call; only that you are registered on the network via a GPRS connection.

Other indicators can include:

**③ In Use Indicator** Indicates when a call is in progress, and when you have a secure (♣) or unsecure (♣) connection.



- ◆ Roam Indicator Appears when your phone uses another network system outside your home network. When you leave your home network area, your phone roams or seeks another network. Icons here can also indicate your text entry mode (alpha, numeric, symbol, etc.)
- Text Entry Indicator Indicates your Text Entry Method whenever you are in a text editor (Tap, iTap, etc.). See page36.



**6** Message Indicator Indicates when you have an active Chat session, or when you have a new voice or text message waiting.

<b>⊘</b> Battery Level Indicator Shows the amount of charge left in your battery. The more bars visible, the greater the charge.							
	High	•••	•			Low	
Recharge your battery when you see the <b>Low Battery</b> warning message and hear the low battery alert.							
Menu Indicator Indicates that you can press							
Alert Type Indicator Shows the current selected alert profile.  The default alert setting is loud ring.							
	Δ0 =	loud ring		<b>∆</b> » = so	ft ring		
	\$d\$ =	vibrate		§§⊪∆ = vib	rate and	ring	
$\Delta_z^z$ = silent							

## Using the Menu

You can access many of your phone's features by using these keys to move through the menu system:



From the idle display, press To enter the main menu. Press to scroll through menu features in the main menu.

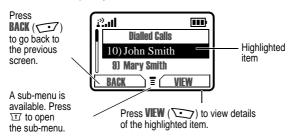
## Navigating to a Feature

This guide shows how to navigate to a menu feature as follows:

The > symbol means that you should scroll to and select the feature. This example shows that you should press  $\bigcirc$ , scroll to and select **Recent Calls**, then scroll to and select **Dialled Calls** to see the dialled calls list.

## Selecting a Feature

Some features require you to select an item from a list:

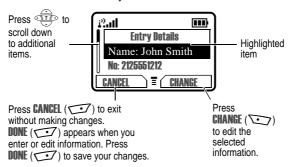


Select an item by highlighting it using one of these approaches:

- Press to scroll up or down to the item you want.
- In a numbered list, press a number key to highlight the item.
- In an alphabetised list, press a key multiple times to cycle through the letters on the key and highlight the closest matching list item.

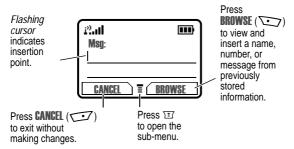
## **Entering Feature Information**

Features such as the phonebook and datebook require you to enter information to fill in an entry's details:

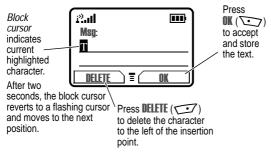


- Enter numbers or text with the keypad.
- When an item has a list of possible values, press to scroll left or sto scroll right, and select a value.
- When an item has a list of possible numeric values, press a number key to set the value.
- If you enter or edit information and then decide that you do not want to save your changes, press to exit without saving.

The message centre lets you compose and send text messages. A *flashing cursor* shows where the text will appear:



When you enter text, the flashing cursor changes to a *block cursor*, and the soft key functions change



## **Entering Text**

Various text entry methods make it easy for you to enter names, numbers, and text messages on your phone.

#### Choosing a Text Mode

To activate a text mode, press \( \overline{12} \) > **Entry Method** from any text entry screen and select the text mode:

**ITAP** Let the phone predict each word as you

enter it, then choose the word from a list

(see page 41).

**Tap Method** Enter characters one at a time by pressing

the key for the letter, number, or symbol (see below). This is the standard mode for

entering text on your phone.

**Numeric** Enter numbers only.

Symbol Enter symbols only (see page 40).

Browse Browse through your phonebook and recent calls lists to select a name or

number to enter

**Note:** The text mode you select remains active until you change it by selecting another mode.

#### Using Tap Method

Tap method is the default standard mode for entering text on your phone.

To enter text using the tap method:

Do	This	То
1	Press a number key one or more times	cycle through the characters associated with the key and select the character you want (see page 40).

Do	This	То
2	Continue to press number keys	enter the rest of the characters in the text message.
3	Press OK (🕥)	accept and store the text when you are finished.

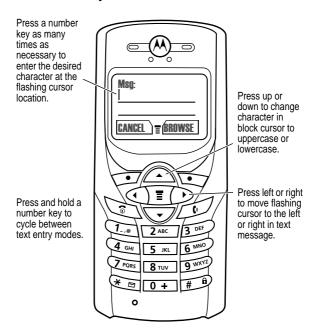
#### **Character Chart**

Use this chart as a guide for entering spaces, numbers, letters, symbols, and other characters with the **Tap Method** text mode. Press the same key repeatedly to cycle through available characters.

1.0	space . 1 ? ! , @ _ & ~ : ; " -
	()';;%£\$¥¤€
2 ABC	abc2äåáàâãαάβç
3 sts	def3δëéèêεέφ
4 cm	ghi4ϊίîγηήιί
5 ps.	jkI5κλ
6 MSO	m n o 6 ñ ö ø ó ò ô õ μ ν ω ώ
7 Paks	pqrs7πβσ
8 TUY	t u v 8 θ ü ú ù û τ
9 WEYZ	w x y z 9 ξ ψ
0 +	+ - 0 x * / \ [ ] = > < # §

**Note:** Your phone model may not include all of the characters shown in this chart.

#### **General Text Entry Rules**



- If you do not press a key for two seconds, the character in the block cursor is accepted, and the cursor moves to the next position.
- The first character of each sentence is capitalised unless you manually change it. (Press up or down to change the character to upper or lower case while it is highlighted.)

#### Use Symbol Mode

Your phone provides an alternative way to find and enter symbol characters in a text message. You can view and select from a variety of available symbols.

To enter a symbol in symbol mode:

Do This		То
1	Press a number key one time	display its symbol options (See page 41.)
		The symbols associated with the key you pressed are shown at the bottom of the display. If necessary, press other keypad keys to find the symbol you want.
2	Scroll left or right with (**) ** Or	highlight the symbol you want
	or	
	Press the number key multiple times	
3	Press SELECT (\(\sum_{\sum}\))	add the highlighted symbol to the text area at the top of the display

#### **Symbol Chart**

Use this chart as a guide for entering symbols in symbol mode.

10	space . ? ! , @ _ & ~ : ; " - ( ) ' ; ¡ % £ \$ ¥ ¤ €
2 ABC	@ _ \
3 ott	/ : ;
4 cm	" & '
5 ps.	( ) [ ] { }
6 MNO	¿ i ~
7 PORS	< > =
8 TOV	\$ £ ¥ ¤ €
9 MXVZ	# % *
0 +	+ - x * / = > < # §

#### Use iTAP™ Software Predictive Text Entry

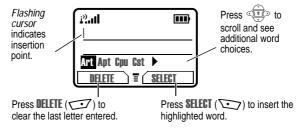
iTAP™ software provides a predictive text entry method that lets you enter the letters of a word using only one keypress per letter.

You must activate iTAP software prior to entering letters. You can do this from any text entry screen by pressing \( \text{T} \) to open the \( \text{Entry Method} \) menu and selecting the \( \text{ITAP} \) menu option.

#### **Enter Words**

Do	This	То
	1 Press a number key one time	enter the first letter of the word
		The letters associated with the key you pressed are shown at the bottom of the display.
2	Press number	enter the rest of the word
	keys (one per letter)	Alternative words and letter combinations are shown at the bottom of the display based on the keys you press. These word choices are updated with each keypress.
3	When you have entered all the letters of the word, press right or left	locate and highlight the word you want
4	Press SELECT ( )	add the highlighted word to the text area at the top of the display
		A space is automatically inserted after the word.

For example, to spell "art," press (2m) (8m). The display shows:



#### **Enter Novel Words**

You may enter a word that the iTAP software does not recognise. If the word is not displayed:

Do	This	То
1	Press DELETE ( ) one or more times	delete letters until you see a letter combination that matches the start of the word
2	Press 💬	highlight the letter or letter combination
3	Press <b>SELECT</b> (•), then press to the left	shift the text entry cursor to the left and "lock" the selected word portion
4	Continue to enter letters and highlight letter combinations	spell the word



Your phone stores the unrecognised word, and includes it in the list of alternative word choices the next time you enter it. When memory space for storing unrecognised words is filled, your phone deletes the oldest words as new words are added.

#### **Enter Punctuation**

Press	То
1 Or 0+	enter punctuation or other characters as shown on page 38
	characters as shown on page 36

#### **Use Capitalisation**

The first word of a sentence is automatically capitalised, with following words in lowercase.

Press	То
up or down	change the words to initial character capitalised, all uppercase characters, or all lowercase characters

#### **Enter Numbers**

Do 1	Enter the first digit and then highlight it	put the iTAP software in number entry mode
2	Press number keys	add digits to the number
3	Press SELECT ( )	enter the number at the flashing cursor location
-		

#### **Delete Letters and Words**

Place the cursor to the right of the text you want to delete, and then do the following:

Do This	То
Press DELETE ( )	delete one letter at a time
Hold <b>DELETE</b> ( )	delete the entire message

## Changing the Zoom Setting

You can set your phone's display to show either three lines or two lines of text plus soft key labels. Three lines of text display more information, while two lines increase text size.

To change the display view, press \$\textit{\textit{T}}\$ once, then press and hold \$\textit{\textit{T}}\$ again within two seconds of the first press.

## Setting Up Your Phone

#### Setting the Time and Date

You must set the time and date to use the datebook.

Find the Feature T: More > Settings > Other Settings

> Initial Setup > Time and Date

**Note:** When you remove the phone battery, the stored time and date is displayed the next time you turn the phone on. You may need to reset the time and date, depending on how long the phone is without power.

#### Changing Personal Greetings



To change the text displayed when you turn on your phone:

Find the Feature

> More > Settings > Other Settings > Personalise

> Greeting

#### Choosing Alert and Ring Tones

Your phone rings or vibrates to notify you of an incoming call, message, or other event. This ring or vibration is called an *alert*. You can select one of five different alert profiles:

Д)) Loud ring Д» Soft ring

ტჳ Silent

The alert setting indicator in your display shows the current alert profile (see illustration on page 31).

Each alert profile contains settings for ring tone and keypad volume. It also includes alert tone settings for different events: incoming calls, text messages, voicemail messages, data calls, alarms, and reminders. You can modify the settings in each profile.

**Note:** To create your own alert tones, see page 129. To download sounds to use as your alert tones, see page 122.

#### Select an Alert Profile

Find the Feature	T> Ring Styles > Alert
Press	То
1 🕮	scroll to the alert profile you want to use
2 SELECT (\(\sum_{\sum}\)	select the alert profile
	The phone displays the Changed: Alert message.

#### **Customise an Alert Profile**

Find the Feature

You can customise a profile by changing the alerts used for specific events (such as incoming calls, text messages, etc.). Your phone includes a variety of preset alert tones and vibrations. Any changes you make are saved to the current alert profile.

**Note:** This feature also lets you set the profile's ring tone volume and keypad volume.

V=7 > Ring Ctylee

> Alert Detail
То
scroll to the event for which you want to set a new alert
select the event
The phone displays the list of available alerts.
scroll to the alert you want for the event
select the alert

#### Setting Your Backlight

You can set the amount of time that the display backlight remains on, or turn off the backlight to conserve battery power:

> Other Settings

> Initial Setup > Backlight

#### Setting Your Contrast

You can set the amount of contrast in your display:

> Other Settings

> Initial Setup > Contrast

#### Setting Your Display Colour

You can select the colour palette that your phone uses to display indicators, highlights, and soft key labels:

> Other Settings > Personalise

> Colour Style

#### Setting Your Display Scrolling

You can set the cursor to stop or wrap around when it reaches the top or bottom of a list in the display:

> Other Settings

> Initial Setup > Scroll

#### Setting Display Animation

You can turn animation off (to conserve the battery) or on. Animation makes your phone's menus move smoothly as you scroll up and down.

Find the Feature  $\square > More > Settings$ 

> Other Settings

> Initial Setup > Animation

#### Setting Battery Save

To adjust the phone's power usage to conserve power

Find the Feature  $\square > More > Settings$ 

> Other Settings

> Initial Setup > Battery Save

#### Setting Wallpaper and Screen Saver

You can use the picture viewer to select a wallpaper or screen saver image (see page 124). You can also download new pictures and animations to use as your wallpaper or screen saver images (see page 122).

#### Resetting All Options

To reset all options back to their factory settings except for the unlock code, security code, and lifetime timer:

> Other Settings

> Initial Setup > Master Reset

#### Clearing All Information

To reset all options back to their factory settings and clear all user entries (such as Phonebook entries and downloaded wallpapers, screen savers, and sounds):

**Warning:** This option erases all user-entered information stored in your phone's memory, including phonebook and datebook entries and downloaded files. Once you erase the information, it cannot be recovered. It resets all options back to their factory settings except for the unlock code, security code, and lifetime timer.

Find the Feature

T > More > Settings

> Other Settings

> Initial Setup > Master Clear

#### Setting Up Your Phone for Hands-Free Use

A phone headset lets you use your phone without using your hands.



You can also purchase an optional Motorola Original™ Easy-Install Hands-Free Kit for your car. This accessory provides an alternative way for you to use your phone without using your handset.

**Note:** The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

#### **Automatic Answer**

When you activate automatic answer and connect your phone to the Easy-Install Hands-Free Kit or phone headset, your phone automatically answers calls after two rings.

Find the Feature

 $\square$  > More > Settings

> Other Settings

> Car Settings or Headset

> Auto Answer

#### **Automatic Hands-Free**

You can set up your phone to automatically route calls to the Easy-Install Hands-Free Kit when it detects a connection.

Find the Feature

> More > Settings

> Other Settings

> Car Settings

> Auto Handsfree

# Calling Features

This chapter describes features related to making and answering calls. For information about other call-related features, see page 55 and page 101. For basic instructions on how to make and answer calls, see page 27.

## Displaying Your Phone Number

From the idle display:

Press	То
# B	see your phone number
	Your phone number must be programmed on your SIM card in order to use this feature.

While you are on a call:

Do This	То
Press T > My Tel. Numbers	see your phone number

## Redialling a Number

You can redial a previously dialled phone number, whether the call was connected or busy. From the idle display:

Pr	ess	То
1		go directly to the dialled calls list
2		scroll to the entry you want to call

redial the highlighted number

#### Using Caller ID



The *calling line identification* (caller ID) feature lets you see who is calling before you answer.

- If the caller's name is stored in your phonebook, the phone
  automatically displays the Name (or Icon ID and a distinctive
  Ringer ID, when one is assigned). Otherwise, the phone displays
  the caller's phone number. To create or change a phonebook
  entry, see page 80.
- If caller ID information is not available, your phone displays the message Incoming Call.
- Outgoing Calls: Other phones can display your phone number when you call them or send a message. To hide your number for the next call or message, press I > More > Settings > In-Call Setup > My Caller ID > Next Call Only.

#### Terminating an Incoming Call

While the phone is ringing or vibrating:

Press To cancel the incoming call



Depending on your phone settings and the type of subscription you have, the call may be diverted to another number, or the caller may hear a busy signal.

#### Dialling an Emergency Number

Your service provider programs one or more emergency phone numbers (such as 999) that you can call under any circumstances. You can dial and call the emergency number even when your phone is locked, when you are prompted to enter a code or password, when the SIM card is not inserted in your phone, or when the SIM card is blocked or disabled.

**Note:** Emergency numbers vary by country. Your phone's emergency number(s) may not work in all locations.

To call the emergency number at any time:

Pr	ess	То
1	keypad keys	dial the emergency number
2		call the emergency number

#### **Dialling International Numbers**

To dial the local international access code:

Do This	То
seconds	insert the international access code for the country from which you are dialling

# Inserting Special Characters into Dialling Sequences

In addition to pressing numbers on your keypad, you can insert special characters in a phone number.

While dialling (with digits visible in the display), you can press Tand insert one of the following:

Option	Description
(inserts a p)	Your phone waits until the call connects before it dials the next digit(s) in the series
Insert Wait (inserts a w)	Your phone waits until the call connects, then prompts you for confirmation before it dials the next digit(s)
Insert 'n' (inserts an n)	Your phone prompts you for a number before dialling the call. The number you enter is inserted into the dialling sequence in place of the II

**Note:** You can insert characters in Phonebook entries.

## Viewing the Received Calls or Dialled Calls List

Your phone keeps lists of the numbers from calls you recently received and dialled, even if the calls did not connect. The lists are sorted from newest to oldest entries. The oldest entries are deleted as new ones are added. Each entry tells you the person's number (or name, if available) and whether the call connected or not. You can call, store, or delete the numbers on these lists.

**Shortcut:** Press to go directly to the dialled calls list from the idle display.

To open the recent calls menu:

Find the Feature

T > Recent Calls

Press	То
1	scroll to <b>Received Calls</b> or <b>Dialled Calls</b>
2 SELECT (\(\sum_{\sum}\)	select <b>Received Calls</b> or <b>Dialled Calls</b>
3	scroll to an entry you want to call, store, or delete
	<b>Note:</b> ✓ means the call connected.
4 🗇	call the entry's number
	<b>Note:</b> Press and hold for two seconds to send the entry number as DTMF tones. To activate DTMF tones, see page 98.
or	
$\overline{\mathbf{Q}}$	if <b>View</b> appears above the veryweight the entry's details
	if <b>Store</b> appears above the key—store the entry's details in the phonebook
or	
Ī	open the <b>Last Calls Menu</b> to perform other procedures as described in the following list

#### The ${\bf Last}$ ${\bf Calls}$ ${\bf Menu}$ can include the following options:

Option	Description
Store	Create a phonebook entry with the selected number in the No. field. (This option does not appear if STORE appears above the key, or if the number is already stored as a phonebook entry.)
Delete	Delete the entry. (This option does not appear if <b>DELETE</b> appears above the key.)
Delete All	Delete all entries in the current list.
Hide ID/Show ID	Hide (or show) your caller ID for the next call.
Send Message	Create a new text message, with the selected number in the Tel No. field. See page 71.
Add Digits	Add digits to the end of the selected number.
Attach Number	Attach another number from the phonebook or recent calls list to the end of the selected number.
Send Tones	Send the selected number to the network as DTMF tones, for credit card calling or password entry. (This option is available only during an active call.)
	To activate DTMF tones, see page 98.

Option	Description
Talk then Fax	Tell the network you want to call and talk to someone, and then send a fax—all to the same number in the same call. See page 101.

## Returning an Unanswered Call

Your phone keeps a record of your unanswered calls. When you cannot answer a call, your phone displays:

- the **[** (missed call) indicator
- the message X Missed Calls, where X is the total number of missed calls

Press	То
1 VIEW ( )	see the received calls list, beginning with the most recent call
2	scroll through the list and select a call that you want to return
3	make the call

#### Entering Numbers in the Notepad

Your phone stores the most recent string of digits entered on the keypad in a temporary memory location called the *notepad*. These digits can be the last phone number that you called, or a phone number that you simply entered but did not call. These digits remain in the notepad even when you turn off the phone.

To call the number, create a phonebook entry, or perform other operations with the number stored in the notepad:

Find the Feature

TT > Recent Calls > Notenad

Press or	To call the number
Ī	open the <b>Dialliny Menu</b> to attach a number or insert a special character (see page 54)
or	
STORE ( )	create a new phonebook entry, with the notepad number copied into the No. field (see page 80)

## Attaching a Number

You can attach a number from your phonebook or recent calls list to the digits you enter in the display.

While dialling (with digits visible in the display):

Do This	То
Press T > Attach Number	attach a number from the phonebook or recent calls list to the end of the digits you entered

## Using Voicemail



You can listen to your voicemail messages by calling your network voicemail phone number. Voicemail messages are stored on the network—not on your phone. Contact your service provider for more details.

#### Storing Your Voicemail Number

Store your voicemail number in your phone to make it faster and easier to use voicemail. Your voicemail number is provided by your service provider.

Fir	nd the Feature	T✓ > More > Messages T✓ > VoiceMail Setup
Pro 1	ess keypad keys	To enter the phone number for your voicemail
2	OK (🗁)	store the number

#### Receiving a New Voicemail Message

When you receive a voicemail message, your phone displays **New VoiceMail** (Some networks only indicate when you have messages, whether they are new or not.) If reminders are turned on, your phone sends a reminder every five minutes until you close the new message notification, listen to the message, or turn off your phone. (See page 117.)

From the new message notification:

Do This	То
Press CALL ()	call the voicemail phone number you stored and listen to the message

#### Listening to a Voicemail Message

Once you store your voicemail number, you can listen to your voicemail messages at any time:

Find the Feature	T > More > Messages
	> VoiceMail

Your phone calls the voicemail phone number you stored. If you do not have a voicemail number stored, the phone guides you through storing a number.

## Speed Dialling

Speed dial lets you dial any phonebook entry with a minimal number of keypresses.

When you store an entry in your phonebook, it is assigned a unique speed dial number. You can then use the speed dial feature to call the entry. In the idle display:

Press	То
1 keypad keys	enter the speed dial number for the entry you want to dial
2 #B	submit the number
3 🗊	call the entry

To make an entry in the phonebook or view an existing entry's speed dial number, see page 80.

#### One-Touch Dialling

You can call phonebook entries 1 to 9 with the push of a single key. Press and hold the one-digit speed dial number for one second. To store entries in locations 1 to 9 in the phonebook, see page 80.

You must assign the 1-touch dial feature to numbers 1 to 9 in your phone memory phonebook or SIM card phonebook:

**Note:** Your service provider may assign entry 1 to your voicemail number

## **Quick Dialling**



You can dial pre-programmed numbers stored on your phone. Your service provider may program your phone with one or more quick dial numbers, such as the customer service number. You can call them by selecting them from the quick dial list.

#### Find the Feature

> More > Quick Dial

**Note:** Your service provider may use a different name for this feature.

To change your quick dial numbers:

> Other Settings > Personalise

> Quick Dial

## Using Call Waiting



If you subscribe to call waiting, an alert tone sounds while you are on a call to indicate that you have received a second call. To put the first call on hold and answer the second call, press \_\_\_\_\_. To put the first call on hold and answer the second call:

Press	То
1 🔟	answer the new call
2 SWITCH (🕥)	switch back to the first call
	<b>Note:</b> You can press <b>SWITCH</b> ( ) at any time to switch between calls.
or	
LINK ( )	connect the two calls

To end the first call and answer the second call:

Press	То
1 💿	end the current call
	Your phone rings to signal the new call.
2	answer the new call

To activate or deactivate call waiting:

## Diverting a Call



Call diverting sends your phone's incoming voice, fax, and/or data calls directly to another phone number.

#### Set Up or Cancel Call Diverting

The diverting options for voice, fax, or data calls are:

All Calls diverts all calls

If Unavailable divert calls if your phone is

unavailable

**Detailed** set different diverting numbers if you

are out of range, unable to answer, or

busy (voice calls only)

**Off** do not divert calls

> Call Divert

Pr	ess	То
1		scroll to the type of calls you want to divert
		Scroll to <b>Cancel All</b> to cancel all call diverting.
2	SELECT (🕥)	view call diverting details
3		scroll to <b>Divert</b>
4	CHANGE (🕥)	change the <b>Divert</b> option
5		scroll to a diverting option
6	SELECT (🕥)	store the option
7		scroll to <b>To</b> (for <b>Detailed</b> diverting, scroll to <b>If Busy</b> , <b>If No Answer</b> , or <b>If Unreachable</b> )
8	CHANGE (🕥)	select To
9	keypad keys	enter the diverting phone number
	or	
	BROWSE ( )	select a number from the phonebook or recent call lists
10	OK (🗁)	store the number
11	DONE ( )	save call diverting settings

**Note:** Repeat this procedure to enter diverting information for other call types.

#### Check Call Diverting Status

Your network may store call diverting status for you. If you change your phone's call divert settings, then you should confirm that the network call divert status matches your preferences.

Find the Feature	> More > Settings
	> Call Divert
	> Divert Status

Press	То
1	scroll to <b>Voice</b> , <b>Fax</b> , or <b>Data</b> calls
2 View ( )	confirm that the network settings are correct

## Linking Calls



To talk to more than one person on a call, you can make a conference call. Call the first person, call the second person, then link the two calls.

Pr	ess	То
1	keypad keys	dial the first person's number
2		call the number
3	HOLD ( ) (if available) or	put the first call on hold
	(If available) or	Your phone displays a <del> </del>
4	keypad keys	dial the next person's number

Press	То
5	call the number
	Your phone displays a <b>【</b> (active call) indicator next to the new active call.
6 LINK (	connect the two calls
7	end the entire call

## Transferring a Call

While you are on a call, you can transfer the call to another phone by first talking to the person who answers the other phone, or by directly transferring the call.

#### Announce the Call Transfer

You can talk to the person who answers the other phone before you transfer the call, to tell them whom you are transferring.

Fi	nd the Feature	∑₹/> Hold
Press		То
1	keypad keys	enter the phone number where you are transferring the call
2		dial the phone number
		Speak to the person who answers the target phone.
3	I	open the menu
4		scroll to <b>Transfer</b>
5	SELECT (\( \subseteq \))	select <b>Transfer</b>

Press		То
6	OK (🕥)	confirm the transfer
		Your phone displays the message <b>Transfer: Complete</b> when the call is transferred. You can hang up the phone when you see this message.

#### Do Not Announce the Call Transfer

You can directly transfer a call without talking to the person who answers. During a call:

Find the Feature	II > Transfer
Press 1 keypad keys	To enter the phone number where you are transferring the call
2	dial the phone number
	Your phone displays the message <b>Transfer: Complete</b> when the call is transferred. You can hang up the phone when you see this message.

#### Barring a Call



Call barring lets you restrict outgoing or incoming calls. You can restrict all calls, calls to international numbers, or calls while roaming, or all calls but home.

Find the Feature	T> More > Settings
	> Security
	> Call Barring

Press		То
1		scroll to Outgoing or Incoming calls
2	CHANGE ( )	select barring for <b>Outgoing</b> or <b>Incoming</b> calls
3		scroll to a restriction for the barred calls
4	SELECT ()	select the restriction for the barred calls
5	keypad keys	enter your call barring password (from your network service provider)
6	OK (💬)	submit your password

# Putting a Call on Hold

While you are on a call:

Press	То
HOLD ( ) (if	put a call on hold
available) or II > Hold	Your phone displays a ₩ (flashing phone) indicator to indicate that the call is on hold.

# Messages



You can send and receive text messages, pictures, and ring tones on your wireless phone. Received messages appear on your phone display or in your text message inbox.

> More > Messages

You must set up the text message inbox *before* you can send and receive these messages. The total number of messages the inbox can hold depends on the length of the messages, and the number of other messages and drafts stored in your phone.

**Note:** Your service provider may have already programmed the text message inbox settings for you.

## Setting Up the Text Message Inbox

Find the Feature

		1=1 > Text msy setup
Press		То
1		scroll to <b>Srvce Centre No</b> .
2	CHANGE (🕥)	change the <b>Srvce Centre No.</b> which is provided by your service provider
3	keypad keys	enter the phone number for the service centre that handles your outgoing messages
4	OK (🕥)	store your service centre number
5	CHANGE ( )	change the Expire After period

Press	То
6 keypad keys	enter the expiry period—the number of days your network tries to resend unreceived messages
7 OK (\(\sum_{\circ}\)	store the expiry period
8 CHANGE ( )	change the <b>Reply Type</b>
9 💬	scroll to the default type of replies you want to send—text messages, or other formats
10 OK (🕥)	store the reply type
11 CHANGE ( )	change the Cleanup setting
12 💬	scroll to the period of time that messages stay in your inbox
13 SELECT ( )	select the cleanup period
	If you select <b>Custom</b> , continue. Otherwise, the procedure is complete.
14	change the entry for the number or label
15	switch between the number and the label
16 DONE ( )	store the custom cleanup period after you finish entering all information

## Sending Messages, Pictures, and Ring Tones

You can send text messages, pictures, and ring tones to one or more recipients. You can manually enter each recipient's phone number, or select one or more numbers from the phonebook or recent calls lists.

**Note:** The recipient's phone may be unable to display pictures or ring tones inserted in your message.

**Shortcut:** While dialling (with digits visible in the display), you can Press  $\mathbb{T} > \mathbf{Send}$  Message to create a text message addressed to the number entered.

When you manually enter multiple phone numbers in the **To** field, you must insert a space between each number. Press and hold to insert a space as needed.

Find the Feature	\!\! \ More > Messages \!\!\! > Create Message
Press 1 keypad keys	To enter the text message  To insert a picture, animation, or sound file in the message, press:  \( \text{T} > \text{Insert} > object type \)
	> object  Note: Message length is limited. When you near the limit, a two-digit counter at the top of the display shows how many characters are left.
2 OK (🕥)	store the text message

Press		То
3	keypad keys	enter one or more phone numbers where you want to send the message
		<b>Note:</b> Press and hold to add a space between numbers that you enter manually.
	or	
	BROWSE ( )	select one or more phone numbers from the phonebook or recent calls lists
4	OK (🗁)	store the number(s)
5	DONE ( )	finish the message
6		scroll to Send Message, Message Details, Save to Drafts, or Cancel Message
7	SELECT (🕥)	select the option

## Viewing Message Status

Text messages that you send are stored in the outbox. To view the contents of your outbox:

Find the Feature	T > More > Messages
	> Nuthox

Messages are sorted from newest to oldest. The following icons indicate message status:

>> = sending in progress □ = delivered

**X** = sending failed

## Receiving a Text Message

Find the Feature

**Note:** Your text message inbox must be set up before you can receive text messages. See page 69.

When you receive a text message, your phone displays **New Message** □ and gives an alert.

Press	То
READ (🕥)	open the message

If reminders are turned on, your phone sends a reminder at regular intervals until you close the new message notification, read the message, or turn off your phone. (See page 117.)

When your inbox is full, flashing envelope icon appears. New messages do not appear until you delete some existing ones.

## Reading, Locking, or Deleting a Text Message

Messages in the text message inbox are sorted from newest to oldest. The oldest messages are deleted automatically as specified by the inbox cleanup setting. If you want to save a message, you should lock it to prevent it from being deleted during cleanup.

> More > Messages

	> Text Msgs	
Pre	ess	То
1		scroll to the message you want (☑ = unread, ⓒ = read, ਜ = read and locked)
2	READ (🕥)	open the message

Press		То
3	BACK ( )	close the message
	or	
	REPLY (🕥)	compose and send a reply
	or	
	\ <u>\!</u>	open the <b>Text Msg Menu</b> to perform other procedures as described in the following list

### The Text Msg Menu can include the following options:

Option	Description
Delete	Delete the message.
Call Back	Call the number in the message header or embedded in the message.
Reply	Open a new text message, with the sender's <b>Reply To</b> number or email address in the <b>To</b> field.
Forward	Open a copy of the text message, with an empty <b>To</b> field.
	<b>Note</b> : You cannot forward sound files embedded in a text message. Only the text is forwarded.
Lock/Unlock	Lock or unlock the message.

Option	Description
Store	Store a phone number listed in a message, or store a picture, animation, or ring tone attachment.
	When you store a message attachment, you can optionally set it as a screen saver image, wallpaper image, or ring tone.
Delete All	Delete all inbox messages.
New Message	Open a new text message.
Setup	Open the text message inbox setup menu.

### Using Chat



You can exchange text messages in real time with another wireless phone user in a *chat session*. The messages you send appear immediately on your chat partner's phone.

#### Start a Chat Session

Find the Feature	⋾ > Chat

Pr	ess	То
1	keypad keys	enter your <b>Chat Name</b>
2	OK (🗁)	save your <b>Chat Name</b>

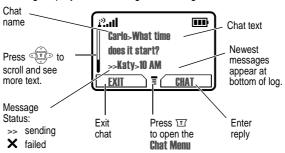
Press		То
3	keypad keys	enter your chat partner's phone number
	or	
	BROWSE ( )	select a number from the phonebook or recent call lists
4	OK (🗁)	store the number
5	keypad keys	enter your first chat message
	or	
	INSERT (🕥)	select a quick note
6	OK (🗁)	send the chat message
		When your chat partner replies, the reply appears below your text.
7	CHAT (🕥)	enter a reply to your partner
8	OK (🗁)	send your reply

#### Notes:

- You can start a chat session from a text message. Press and select Chat to start a new session with the sender's Reply To number in the To field.
- When your phone displays Memory is Full, you must delete some existing messages from your inbox, outbox, or drafts folder to receive new chat messages.

### Use the Chat Log

The chat log displays the messages exchanged in a chat session.



#### Use the Chat Menu

Option	Description
New Chat	Open a new chat session.
Call Partner	Call your chat partner.
Call Number	Call the number listed in the chat log.
Store Number	Create a phonebook entry for the number listed in the chat log.
End Chat	End the chat session.
Go to Top	Go to the top of the chat log.
Go to Bottom	Go to the bottom of the chat log.
Clear Log	Clear all text from the chat log.
Re-send	Resend your most recent chat message, if it failed.
Send Message	Create a new chat message.

### Respond to Chat

When you receive a chat message, your phone displays **Chat from** *chat name*, and gives an alert.

Press	То
ACCEPT (🕥)	accept the chat session
IGNORE ( )	refuse the chat session

If reminders are turned on, your phone sends a reminder at regular intervals until you respond to the chat notification or turn off your phone.

If you receive another chat request during a chat session, the new request appears as an incoming text message, with the requestor's *chat name* at the beginning of the message.

#### End a Chat Session

Pr	ess	То
1		open the <b>Chat Menu</b>
2	<b>I</b>	scroll to <b>End Chat</b>
3	SELECT (🕥)	select <b>End Chat</b>
4	YES (CI)	end the chat session

A chat session also ends when you turn off the phone, answer an incoming call, or start a new chat session.

Your chat partner is not notified when you end a chat session. If your partner sends more chat text, the phone treats it as an incoming text message, with your chat partner's *chat name* at the beginning of the message.

If you exit the chat log without selecting **End Chat**, and your chat partner sends another message, your phone notifies you and adds it to the chat log. You can re-enter the session by returning to the chat log.

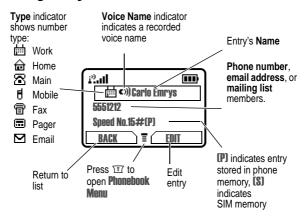
## Phonebook

You can store a list of names and phone numbers or email addresses in your phone's electronic phonebook.

To see the list of names stored in your phonebook, press 🖭 > More > Phonebook from the idle display. Scroll to a name and press WIEW ( ) to view details of the phonebook entry as shown below.

**Shortcut:** Press up or down from the idle display to open the phonebook.

## Viewing Entry Details



#### Notes:

 Email Address entries, Mailing List entries, and entries stored on the SIM card do not have Type, Voice Name, Icon ID, or Ringer ID information.

- If the phonebook entry is a mailing list, list members are listed after the entry's name.
- When you set a distinctive ringer alert for an entry, the Ringer ID setting appears below the speed dial number.

### Storing a Phonebook Entry

A phone number or email address is required for a phonebook entry. All other information is optional.

For email addresses, you can send a text message directly from your phone.

You can store a phonebook entry on your phone or on the SIM card. Entries with a speed dial number from 1 to 100 are stored on the phone. 101 and above are stored on the SIM.

**Shortcut:** Enter a phone number in the idle display, then press **STORE** ( ) to create a phonebook entry with the number in the **No.** field. Go directly to step 3 in the following procedure to enter additional information and store the entry.

**Note:** You can also use the following procedure to store a fixed dial entry by scrolling to and selecting Fixed Dial.

#### Enter Information

Fir	nd the Feature	\!\!\\> More > Phonebook \!\!\\\\> New
Pr	ess	То
1		scroll to Phone Number, Email Address, or Mailing List
2	SELECT (🕥)	select the type of entry
3	CHANGE (🕥)	select Name

Press		То
4	keypad keys	enter a name for the phonebook entry (see page 36)
5	OK (💬)	store the name
6	CHANGE (🕥)	select No., Email, or Members
		<b>Note:</b> If you select <b>Members</b> (for a Mailing List), a list of phonebook entries appears.
		a Press to scroll to an entry.
		<b>b</b> Press ADD ( ) or <b>REMOVE</b> ( ).
		c Press DONE ( ) when you are finished. You can skip to step 12 below.
7	keypad keys	enter the phone number or email address
8	OK ( <u>)</u>	store the phone number or email address
9	CHANGE (🕥)	select Type
		Notes:
		<ul> <li>Your phone automatically applies an</li></ul>
		<ul> <li>This option is not available for email entries, or for entries stored on the SIM card.</li> </ul>

Press	То
10 🏵	scroll to the type of phone number
11 SELECT ( )	select the number type
12 RECORD ( )	record a voice name for the entry, if desired
Go to step 13 if	See page 84.
you do not want to record a voice name for the entry	<b>Note:</b> This option is not available for entries stored on the SIM card.
13 🕮	scroll to <b>Speed No.</b> , the number to speed dial the entry
	The next available speed dial number is assigned to a new phonebook number by default. Entries 101 and above are stored on the SIM.
14 CHANGE ( )	select <b>Speed No.</b> if you want to change it
15 keypad keys	enter a different speed number, if desired
16 OK (🕥)	save the modified speed number
	If your chosen speed number is already assigned to another entry, you are asked if you want to replace that entry.
17 CHANGE ( )	select <b>Ringer ID</b>
	<b>Note:</b> This option is not available for entries stored on the SIM card.

Press	То
18	scroll to the ring tone that should sound when you receive calls or messages from this entry
	<b>Note:</b> To activate ringer IDs, see page 93.
19 <b>SELECT</b> ( <u>)</u>	select the ring tone
20 CHANGE ( )	select Icon ID
	Note: This option is not available for entries stored on the SIM card.
21 💬	scroll to the icon that should appear when you receive calls or messages from this entry
22 SELECT ( )	select the icon
23 SELECT ( )	select MORE if you want to create another entry with the same Name
	<b>Note:</b> You must enter a name and number to use this option.

#### Complete Phonebook Entry

When you are finished entering information for a phonebook entry:

Press	То
DONE ( )	store the entry

## Recording a Voice Name For a Phonebook Entry

You can record a voice name for a new or existing phonebook entry. A voice name lets you call the phonebook entry using voice dial (see page 85).

**Note:** You cannot record a voice name for an entry stored on the SIM card.

Make your voice recording in a quiet location. Hold the phone about four inches (10 centimetres) from your mouth, and speak directly into the phone in a normal tone of voice.

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Cinal tha Castuna

Find the Feature		
Do	This	То
1	Press 💬	scroll to the entry that needs a voice name
2	Press VIEW ()	display the entry's detailed view
3	Press <b>EDIT</b> (🕥)	edit the phonebook entry
4	Press 💬	scroll to <b>Voice Name</b>
5	Press	begin the recording process
	RECORD ()	The phone displays <b>Press RECORD Key then say name</b> .
6	Press and release	record the voice name
	record (), then say the entry's name (in two seconds)	The phone displays <b>Press Record Key then Repeat name</b> .
7	Press and release	confirm the voice name
	<b>RECORD</b> ( ), then repeat the name	The phone displays <b>Trained: Voice Name</b> .

## Dialling a Phonebook Entry

You can use the phonebook list, voice dial, speed dial, or 1-touch dial to call a number stored in your phonebook. To use speed dial, see page 61. To use 1-touch dial, see page 61.

#### Phonebook List

Find the Feature	T > More > Phonebook
Press	То
1	scroll to the entry you want
2	call the entry

**Shortcut:** In idle, press up or down to open the Phonebook.

#### Voice Dial

Find the Feature TT > Voice Dial

Say the pre-recorded phonebook entry name.

### Editing a Phonebook Entry

You can edit a phonebook entry stored on your phone or the SIM card. If you change an entry's speed dial number, the entry is moved to the new speed dial location and the original entry is deleted

**Note:** You can also use the following procedure to edit a fixed dial entry by scrolling to and selecting Fix Dial.

Press		То
1		scroll to the entry you want to edit
2	VIEW (🕥)	display the entry's detailed view
3	EDIT (🕥)	edit the phonebook entry

For a description of the items in a phonebook entry or fixed dial entry, see page 79 and page 80.

#### Deleting a Phonebook Entry

To delete a phonebook entry:

Find the Feature	T> More > Phonebook
Press	То
1	scroll to the entry you want to delete
2 🗊	open the <b>Phonebook Menu</b>
3	scroll to <b>Delete</b>
4 SELECT ( )	select Delete

## Sorting Phonebook Entries

You can set up your phone to sort your phonebook list by speed dial number (the standard), name, or voice dial.

**Note:** The voice dial sort is identical to the name sort, except that the entries with voice name tags appear first.

Find the Feature		<b>⋾&gt; More &gt; Phonebook</b>
Press		То
1	Ī	open the <b>Phonebook Menu</b>

Press		То
2		scroll to <b>Setup</b>
3	SELECT (🕥)	select <b>Setup</b>
4	<b>I</b>	scroll to <b>Sort by</b>
5	CHANGE ( )	select <b>Sort by</b>
6	<b>I</b>	scroll to the entry you want
7	SELECT (🕥)	select the entry you want

## Copying Phonebook Entries

You can copy one or more phonebook entries from your phone to the SIM card or from the SIM card to your phone.

#### Notes:

- This procedure copies the original entry to a new location. It does not delete the original entry.
- The SIM card cannot store Type and Voice Name data for entries.
   If you try to copy an entry with a type or voice name to the SIM card, the phone asks you for confirmation before dropping this information and copying the entry.

#### Copy a Single Entry

To copy a single phonebook entry from your phone to the SIM card or from the SIM card to your phone:

Find the Feature

> More > Phonebook

Press		То
1		scroll to the entry you want to copy
		Note: Entries with a speed dial number from 1 to 100 are stored on the phone. Entries with a speed dial number of 101 or higher are stored on the SIM card.
2	Ī	open the <b>Phonebook Menu</b>
3		scroll to <b>Copy Entry</b>
4	SELECT (🕥)	select Copy Entry
		The phone displays the <b>Copy To</b> form, with the next available speed dial number.
5	keypad keys	edit the speed dial number on the Copy To form
6	OK (🕥)	approve the copy to the speed dial number
		The phone displays the <b>Stored</b> message. You can now delete the old phonebook entry, if desired.

## Copy Multiple Entries

Find the Feature

> More > Phonebook

Press	То
1 🗊	open the <b>Phonebook Menu</b>
2	scroll to <b>Copy Entries</b>
3 SELECT (\(\sum_{\sum}\)	select Copy Entries
	The phone displays the <b>Copy Entries</b> form.
4	scroll to <b>From (start)</b>
5 CHANGE ( )	select <b>From (start)</b>
6 keypad keys	enter the first (lowest) speed dial number in the range of entries that you want to copy
	Note: Entries with a speed dial number from 1 to 100 are stored on the phone. Entries with a speed dial number of 101 or higher are stored on the SIM card.
7 OK (💬)	store the number and return to the <b>Copy Entries</b> form
8	scroll to <b>From (end)</b>
9 CHANGE ( )	select From (end)
10 keypad keys	enter the last (highest) speed dial number in the range of entries that you want to copy
11 OK ( <u></u> )	store the number and return to the <b>Copy Entries</b> menu
12	scroll to <b>To (start)</b>
13 CHANGE ( )	select <b>To (start)</b>

Press 14 keypad keys	To enter the first (lowest) new speed dial number for the entries' new location
15 OK ( <u>)</u>	store the number and return to the Copy Entries menu
16 DONE ( )	copy the entries
	The phone displays the <b>Copied Entries</b> message. You can now delete the old entries, if desired.

### Checking Phonebook Capacity

You can check phonebook capacity to see how much space is left for storing phonebook entries on your phone and on the SIM card. For entries stored on the phone, your phone displays a memory meter that shows how much memory space remains to store phonebook and datebook entries. For the SIM card, your phone lists the number of phonebook entries used and the number available

Find the Feature		T> More > Phonebook
Pr	ess	То
1	Ī	open the <b>Phonebook Menu</b>
2		scroll to <b>Phone Capacity</b>
3	SELECT ( )	select Phone Capacity
		Your phone displays the phone memory meter, or the number of SIM card phonebook entries available.

# Customising Your Phone Settings

You can adjust your phone's menus and features.

## Reordering the Main Menu

Find the Feature

Your service provider can change the order of menu items from what is listed in this manual. Additionally, you can also reorder the menu items.

) T > More > Settings

		> Other Settings > Personalise > Main Menu
Pr	ess	То
1		scroll to the menu item you want to move
2	GRAB ( )	grab the menu item you want to move
3		move the item up or down the menu
4	INSERT ( )	insert the item in the new location

## Reordering the Message Centre Menu

Your service provider can change the order of Message Centre items from what is listed in this manual. Additionally, you can also reorder the menu items.

Find the Feature	T > More > Messages

Press		То
1		scroll to the menu item you want to move
2	GRAB ( )	grab the menu item you want to move
3		move the item up or down the menu
4	INSERT ( )	insert the item in the new location

### Redefining Soft Keys

Find the Feature

You can relabel the soft keys (left  $\ \ \ \$  and right  $\ \ \ \$ ) to access different main menu items from the idle display.

> More > Settings

		> Other Settings > Personalise > Keys
Pr	ess	То
1		scroll to <b>Left</b> or <b>Right</b>
2	CHANGE ( )	open the key editor
3	<b>I</b>	scroll to the new key function
4	SELECT (CI)	confirm the new function
		The key will have the new function whenever the phone is idle.

## Selecting a Different Language

You can select a different language for your phone's display:

> Initial Setup > Language

### Activating Ringer IDs

When ringer IDs are turned on, your phone uses distinctive ring tones to notify you of incoming calls or messages from specific entries stored in your phonebook.

**Note:** To assign a ringer ID to a new or existing phonebook entry, see page 80.

**Note:** Alert represents the current ring style.

	Press	То
1		scroll to <b>On</b> or <b>Off</b>
2	SELECT (🕥)	select the option

## **Using Shortcuts**

MyMenu lets you create shortcuts to quickly access your favourite menu features, stored entries (such as phonebook or datebook entries), or URLs.

#### Adding a MyMenu Shortcut

Do This		То	
1	Press 🗉	enter the menu system	
2	Scroll to the item you want to add to MyMenu	select the menu item, entry, or URL	
3	Press and hold	open the MyMenu editor	
	ĪĪ	The phone displays: <b>Assign MyMenu</b> for: "Item"? where Item is the name of the item you selected.	
4	Press YES ( )	view your options	
5	Press Change ( )	change the MyMenu key number, if necessary	
	or		
	Press DONE ( )	select the MyMenu key number and close the editor	

#### Using a MyMenu Shortcut

You can use MyMenu from the idle display, while on a call, or while scrolling through a menu.

#### Use a MyMenu Key Command

If you know the MyMenu key number:

Press		То
1	Ī	open the menu
2	the MyMenu key number	go to the menu item, or perform the menu action

#### Select a Shortcut From the MyMenu List

To select a feature from the MyMenu list:

> the feature you want

**Tip:** To edit or delete a MyMenu shortcut, highlight it in the list and press \( \subseteq \text{to open a menu of options for the shortcut.} \)

## Setting a Wallpaper Image

> Other Settings > Personalise

> Wallpaper

Setting	Description
Picture	select the picture or animation for the background image in your idle display
Layout	select <b>Centre</b> or <b>Tile</b>

### Setting a Screen Saver

> Other Settings > Personalise

> Screen Saver

Setting	Description
Picture	select the picture that appears when your phone is idle
Delay	select how long your phone must be idle before the screen saver picture appears
	<b>Note</b> : If this setting is longer than your Display Timeout setting, then your display will turn off before you ever see the screen saver.

# Getting More Out of Your Phone

## **Dialling Options**

#### Fixed Dialling



When you turn on fixed dial, users can only call numbers stored in the fixed dial list.

**Note:** Employers can use fixed dial to limit employees' phones to a predefined list of numbers, country codes, or other prefixes.

#### **Activating Fixed Dial**

To activate fixed dial:

Find the Feature

> More > Settings > Security > Fixed Dial

#### **Creating and Calling Fixed Dial Entries**

Fixed dial list entries can be any length. If there is a fixed dial entry for the digits 555, users can call any number that starts with 555. You must enter your SIM PIN2 code, from your network service provider, to edit fixed dial entries. To open the fixed dial list:

#### Find the Feature

In the fixed dial list, you can create, edit, delete, and sort entries just like in the phonebook list. Fixed dial list entries are stored on your SIM card and do not have **Type** or **Voice Name** fields.

### Service Dialling



Dial pre-programmed numbers stored on your SIM card. Your service provider may program your SIM card with numbers for services such as taxi companies, restaurants, and hospitals.

Find the Feature

> More > Service Dial

**II** > More > Messages

dial the number in the message

### Managing Your Calls

Find the Feature

#### Calling a Number in a Text Message



If you receive a text message with an embedded phone number, you can dial the number directly.

**Note:** You must set up the text message inbox before you can receive text messages. See page 69.

> Text Mene

	> TOXE MOGO
Press	То
1	scroll to the message with the number
2 🗊	open the <b>Text Msg Menu</b>
2	scroll to <b>Call Rack</b>

If the message contains more than one phone number, press to scroll to a number, then press **SELECT**  $( \smile )$  to dial.

#### Sending DTMF Tones

While you are on a call, you can send keypresses as tones:

Do This	То
Press 🗊 > Send Tones	send a number to the network as DTMF tones, for credit card calling or password entry

To set DTMF tones to be long, short, or off:

Find the Feature

\TT > More > Settings

> Other Settings

> Initial Setup > DTMF

### Monitoring Phone Use

#### Viewing and Resetting Call Timers

Your phone tracks and records call times. Use the recent calls menu to view and reset a call timer.

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing \( \subseteq \). This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.

To view a call timer:

Pr	ess	То
1		scroll to the timer you want to view
2	SELECT (🕥)	view the recorded time

#### To reset the call timer:

Pr	ess	То
1	RESET (🕥)	reset the time (if available)
2	YES (🚅)	confirm the reset

You can view the approximate network connection time elapsed during the following calls:

Timer	Description
Last Call	Time spent on the last call dialled or received. You cannot reset this timer.
Dialled Calls	Total time spent on dialled calls since the last time you reset this timer.
Received Calls	Total time spent on calls received since the last time you reset this timer.
All Calls	Total time spent on dialled and received calls since the last time you reset this timer.
Lifetime	Total time spent on all calls on this phone. You cannot reset this timer.

### Viewing and Resetting Call Costs

To view a cost tracker:

Fir	nd the Feature	T > Recent Calls > Call Cost
Pro	ess	To scroll to the cost tracker you
		want to view
2	SELECT (Signal)	view the recorded cost

#### To reset the cost tracker:

Pr	ess	То
1	RESET (🕥)	reset the cost (if available)
2	OK (CI)	enter your PIN2 code to confirm the reset



Your phone network can provide the following cost information:

Cost Tracker	Description
Credit Available	Amount of your credit remaining.
	For GSM advice-of-charge, this is only available if you set a credit limit.
	<b>Note:</b> Your phone receives cost information from the advice-of-charge feature or third-party prepay software.

Cost Tracker	Description
Expiry Date	Date that the available credit expires (available only with a subscription to a prepay option).
Last Deposit	Amount of the last deposit (available only with a subscription to a prepay option).
Last Call	Amount spent on the last call you dialled or received. You cannot reset this cost tracker.
Dialled Calls	Amount spent on calls you dialled since the last time you reset this cost tracker.
Received Calls	Amount spent on calls you received since the last time you reset this cost tracker.
All Calls	Amount spent on all dialled and received calls since the last time you reset this cost tracker.
	You can reset this value separate from Dialled Calls and Received Calls, so Dialled Calls plus Received Calls may not equal All Calls.

### **Network Features**

#### Data and Fax Calls



A Motorola Original  $^{\text{TM}}$  data kit lets you transfer data between your phone and a computer or other external device. You can:

- use your phone to make and answer data and fax calls on your computer or hand-held device.
- use your phone as a modem to connect to the Internet

**Note:** 56K modems are capable of receiving 56Kbps from a compatible service provider. Receiving is currently limited in the U.S. and Canada to 53 Kbps, and transmitting to 33.6 Kbps. Actual speeds will vary depending on line conditions.

Your phone can use GPRS network connections when available (see page 31).

For more information about Motorola Original data kits, see the Motorola Web site at:

http://www.hellomoto.com

#### Connecting Your Phone to an External Device

Connect your phone to an external device (such as a computer or hand-held device) using a USB cable.

**Note:** Not all devices are compatible with USB cable connections. Check your external device for specifications.

#### Set Up a Cable Connection

Attach a Motorola Original USB cable to the phone and external device as follows.

**Note:** Your phone requires a mini-USB connector. Check your computer or hand-held device to determine the type of cable you need.

#### Do This

- 1 Plug the end of the cable with the Motorola logo into your phone's accessory connector port. Make sure that the logo and the phone are both facing you.
- 2 Plug the other end—the USB connection—into the USB port on the external device.

#### Install the Software

Install the software from the CD-ROM that comes with your Motorola Original data kit. See the data kit's user guide for more information

#### Making a Data or Fax Call

You can connect your phone to a computer or hand-held device to send data or a fax from the connected device.

Attach the cable (see page 102) and do the following:

Do	This	То
1	Check the phone	make sure that the phone is connected and powered on
2	Open the application on your computer	place the call through the application (such as dial-up-networking)
		Note: You cannot dial data or fax numbers through your phone's keypad. You must dial them through your computer.
3	End the transfer on your computer	close the call and connection when the transfer is complete

#### Receiving a Data or Fax Call

You can connect your phone to a computer or hand-held device to receive data or a fax.

Use this feature to transfer data to your computer from another device.

#### Transfer the Data or Fax

Connect your phone (see page 102).

Your phone notifies you when the call arrives, and transfers the call to the connected device. You must use the application running on the connected device to answer the call.

#### **End the Data/Fax Connection**

When the data or fax transfer is complete:

Do This To	<b>)</b>
End the call from the clo	ose the connection

#### Make a Talk and Fax Call



You can place a call where you talk and then send a fax to the same phone number within the same call.

Connect to the device that will send the fax and do the following:

Pr	ess	То
1	keypad keys	enter the phone number
2	I	open the <b>Dialling Menu</b>
3		scroll to <b>Talk and Fax</b>
4	SELECT (💬)	select <b>Talk and Fax</b>
		Your selection applies to the next call only.
5		make the call
		Speak and, when ready, initiate the fax transfer on the connected device. When the transfer is complete, end the call from the connected device.

#### Network Selection

You can view and adjust your phone's network settings:

Find the Feature \(\subseteq \times \) More > Settings > Other Settings > Network

Your service provider registers your phone to a network. You can view information about the current network, change how your phone searches for a network, specify your preferred networks, and activate alerts that indicate when a call is dropped or network registration changes.

# Security

## Locking and Unlocking Your Phone

You can lock your phone manually or set your phone to lock automatically whenever you turn it off.

When you try to use a locked phone, it asks you to enter the unlock code. A locked phone still rings or vibrates for incoming calls or messages, but you must unlock it to answer.

You can make emergency calls on your phone even when it is locked. See page 54.

### Lock Your Phone Manually

Find the Feature

Fii	nd the Feature	> Security > Settings > Security > Phone Lock > Lock Now
Pr	ess	То
1	keypad keys	enter your four-digit unlock code
2	OK (🕥)	lock the phone

#### Set Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off:

•	ma me reature	> Security > Phone Lock > Automatic Lock > On
Press		То
1	keypad keys	enter your four-digit unlock code
2	OK (🕥)	set the phone to lock automatically

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#### Unlock Your Phone

At the Enter Unlock Code prompt:

Press		То
1	keypad keys	enter your four-digit unlock code
		The unlock code is originally set to 1234. If necessary, see page 108.
2	OK (🕥)	unlock your phone

## Changing Your Unlock Code

Your phone's four-digit unlock code is originally set to 1234, and the six-digit security code is originally set to 000000. Your service provider may reset these numbers before you receive your phone.

If your service provider has *not* reset these numbers, we recommend that you change them to prevent other users from accessing your personal information or modifying your phone settings. The unlock code must contain four digits, and the security code must contain six digits. Be sure to make a note of the new numbers.

#### Notes:

- Your service provider may retain your phone's security code for customer service purposes. In this case, you will not be able to use phone features that require you to enter the security code (such as master clear, master reset, and the unlock code bypass feature).
- If the only password you can change is the unlock code, the New Passwords menu is unavailable and the Unlock Code option appears on the Phone Lock menu. In this case, open the unlock code editor by selecting: > More > Settings > Security > Phone Lock > Unlock Code.

#### To change a code or password:

Find the Feature		\text{\tin}\text{\ti}}\text{\texi}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\texi}\text{\texit{\ti}\tinttit{\text{\texi}\text{\text{\texit{\texi}}}}}}}}}}}}}}}}}}
Press		То
1		scroll to the code or password you want to change
2	CHANGE (🕥)	select the code or password
3	keypad keys	enter your old code
		If you do not know your code, see page 108.
4	OK (🕥)	submit your old code
5	keypad keys	enter the new code
6	OK (🕥)	assign the new code
7	keypad keys	re-enter the new code
8	OK (💬)	confirm the new code

#### If You Forget a Code or Password

If you forget your security code (originally set to 000000), SIM PIN, SIM PIN2, or call barring password, contact your service provider.

If you forget your unlock code, try entering 1234 or the last four digits of your phone number. If that does not work, do the following when you see the **Enter Unlock Code** message:

Press		То
1	Ī	go to the unlock code bypass screen
2	keypad keys	enter your security code
3	OK (🗁)	submit your security code

### Locking and Unlocking the Keypad

You can lock your phone keypad to prevent accidental keypresses (for example, when carrying your phone in a purse or pocket).

Press To	
lock or unlock yo	ur keypad

Select To > More > Settings > Security > Lock Keypad to view instructions on how to lock/unlock the keypad.

Note: Incoming calls and messages unlock the keypad.

## Protecting the SIM Card

Find the Feature

Your PIN (Personal Identification Number) code protects the information stored on your SIM card. When the SIM PIN feature is activated, you must enter your SIM card PIN code each time you turn on the phone or insert a SIM card. Your SIM card PIN code is given to you by your service provider.

		> degurity > dim rim
Press		То
1		scroll to <b>On</b> or <b>Off</b>
2	SELECT (🕥)	switch protection on or off
3	keypad keys	enter your SIM card PIN code
4	OK (🕥)	submit your code

> More > Settings

#### Unblock the SIM Card PIN Code

If you enter an incorrect SIM card PIN code three times in a row, your SIM card is disabled and your phone displays **SIM Blocked**. You must enter a PIN unblocking key (PUK) code, which you can obtain from your service provider.

Caution: If the unblocking attempt is tried unsuccessfully 10 times, the SIM card is permanently disabled and your phone displays

SIM Disabled

Pr	ess	То
1	# B # B 0 + 5 M	open the PIN unblocking editor
2	keypad keys	enter the PUK code
3	OK (🕥)	submit the PUK code
4	keypad keys	enter a new SIM card PIN code
		<b>Note:</b> The SIM PIN code must be between four and eight digits in length.
5	OK (🍑)	assign the new SIM PIN code
6	keypad keys	re-enter the new SIM PIN code
7	OK (🐑)	confirm the new SIM PIN code and unblock the SIM card

#### Unblock the SIM Card PIN2 Code

If you enter an incorrect SIM card PIN2 code three times in a row, your phone's SIM PIN2 protected features are disabled and your phone displays **SIM Blocked** when you try to use a PIN2 feature. You must enter a PIN2 unblocking key (PUK2) code, which you can obtain from your service provider.

Pr	ess	То
1	# B # B 0 + 5 ML	open the PIN2 unblocking editor
2	keypad keys	enter the PUK2 code
3	OK (🕥)	submit the PUK2 code
4	keypad keys	enter a new SIM card PIN2 code
		<b>Note:</b> The SIM PIN2 code must be between four and eight digits in length.
5	OK (🗁)	assign the new SIM PIN2 code
6	keypad keys	re-enter the new SIM PIN2 code
7	OK (🕥)	confirm the new SIM PIN2 code and unblock PIN2 features

### Line Security

If your phone displays **Line Not Secure** while you are on a call, your phone has detected another device monitoring the call. This message does not appear when caller ID, call cost, or other information fills the display.

# Personal Organiser Features

#### Datebook

The datebook is a calendar that lets you schedule and organise events such as appointments and meetings. You can review your schedule of events for the week or by the day, and have the datebook play a reminder alarm for specific events.

**Note:** You must set the phone's correct time and date in order to use the datebook (see page 45).

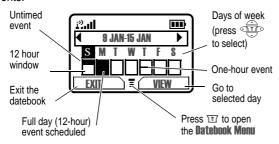
To schedule or review events in the datebook:

Find the Feature

> Office Tools > Datebook

### Viewing by the Week

When you open the datebook, your phone displays a calendar for the week. Lines or filled boxes under each day indicate scheduled events.



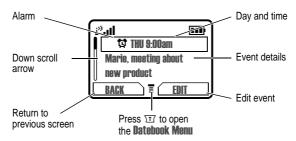
### Viewing by the Day

Select a day in the week view and press **WEW** ( ) to see the day's events. You can store, edit, view, copy, and delete any event from the day view.



### Viewing by the Event

Select an event in the day view and press **VIEW** ( ) to open the detailed event view. You can edit, copy, and delete events from the event view.



### Storing a New Event

A title is required for a datebook event. All other information is optional.

Find the Feature	□ > Office Tools > Datebook
	> day
	⋾> New

Pr	ess	То
1	CHANGE (🕥)	select Title
2	keypad keys	enter a title for the event (see page 36)
3	OK (🗁)	store the event title
4		scroll to other fields and enter information as necessary
		Other fields let you enter start time, duration, date, repeating events, and reminder alarm.
5	DONE ( )	store the new event and return to the day view

### Changing Event Information

To change information about an existing event:

Fir	nd the Feature	T > Office Tools > Datebook
Pr	ess	То
1		scroll to the scheduled event day
2	VIEW (🕥)	display the day view
3		scroll to the event to change

Pr	ess	То
4	VIEW (🕥)	display the event view
5	EDIT (🕥)	edit the event
6		scroll to the detail to change
7	CHANGE (🕥)	edit the information
8	keypad keys	enter the new information
9	DONE ( )	store the information and return to the day view

### Copying an Event

To copy information from a current event to a new event:

Press 1 scroll to the scheduled event day 2 VIEW ( display the day view 3 scroll to the event to copy
day  2 VIEW ( ) display the day view
scroll to the event to copy
3 Coron to the overtice copy
4 II open the Datebook Menu
5 scroll to Copy
6 SELECT ( copy the event
7 YES ( confirm the copy
Your phone assumes that you want to change the date, and displays the <b>Date</b> field.
8 keypad keys enter the date information

Press	То
9 ▶ ()	move to the day, month, and year
10 DONE ( )	save the copy of the event
11 🕮	scroll to event details and edit the information as necessary
12 DONE ( )	store the new event and return to the day view

## Deleting an Event

Fi	nd the Feature	T > Office Tools > Datebook
Pr	ess	То
1		scroll to the scheduled event day
2	VIEW (🕥)	display the day view
3		scroll to the event to delete
4	Ī	open the <b>Datebook Menu</b>
5		scroll to <b>Delete</b>
6	SELECT (🕥)	select <b>Delete</b>
		For non-repeating events, the procedure is complete. For repeating events, the phone displays a delete event menu:
	a 🕮	scroll to This Event Only or Repeat Events
	b SELECT ( 🕥 )	select the event(s) to delete

#### Alarm Reminders

Reminders are alerts that ring or vibrate to notify you about a voicemail or text message you have received, or a datebook event you have scheduled. To set or turn off reminders:

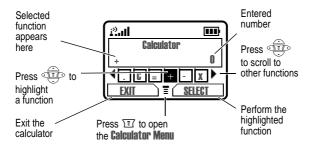
Find the Feature	\text{\text{\text{1}} > Ring Styles} > Alert Detail > Reminders
Press 1 1	To scroll to the reminder alert you want: Beep, Vibrate, or Off
	Beep or Vibrate sets the corresponding reminder alert type. Off turns off all reminders.
2 SELECT (🕥)	select the reminder alert

#### Calculator

You can use your phone as a convenient calculator and currency converter.

### Calculating Numbers

Find the Feature		<pre>&gt; Office Tools &gt; Calculator</pre>
Press		То
1	number keys	enter a number in the calculator
2	(left or right)	highlight a calculator function
3	SELECT (🕥)	perform the highlighted function



The calculator can perform the following functions:

Function	Description
	Insert a decimal point
C	Clear the calculation
CE	Clear entry (replaces the function when you enter more values in a calculation)
+	Add
-	Subtract
Х	Multiply
÷	Divide
%	Divide the displayed value by 100
€	Calculate the exchange rate
+-	Change the entry's sign (positive/negative)
MR	Recall the value stored in memory
MS	Store the displayed number in memory
MC	Clear memory

### Converting Currency

The currency converter works just like the calculator, using the  ${\bf \ell}$  (currency) function and the exchange rate you set:

Find the Feature	> Office Tools > Calculator

Press		То
1	number keys	enter the exchange rate
2	OK (🗁)	store the exchange rate
3	number keys	enter the amount to convert (amount to multiply by the exchange rate)
4	(left or right)	highlight the € function
5	SELECT ( )	perform the conversion

### News and Entertainment

#### Mobile Internet



The Web micro-browser lets you access Web pages and Web-based applications (such as on-line banking, shopping, and games) on your phone. Contact your service provider to set up access, if necessary.

Note: Your phone may use a high-speed GPRS (General Packet Radio Service) network connection. This type of connection can be identified by a GPRS indicator ( ) in the idle display that disappears when you start a micro-browser session. If a (connected call) indicator is displayed when you start a micro-browser session, your phone is using a standard voice channel connection. Your network connection charges may vary depending on the type of connection used.

### Setting Up Your Phone for Mobile Internet Access

**Note:** Your service provider may have set up your phone for Internet access.

You can adjust the mobile Internet network connection settings, or create a new network connection profile:

Find the Feature  $\square > More > Web Sessions$ 

> [New Entry]

### Starting a Mobile Internet Session

To open the Web micro-browser:

 The micro-browser displays the home page set up by your service provider.

Press		То
1		scroll to a bookmark or service, or application
2	SELECT (🕥)	select the service

**Shortcut:** If you open a text message with a Web address (URL) in it, you can press  $\mathbf{T} > \mathbf{Go} \mathbf{To}$  to launch the micro-browser and go directly to the URL.

If you are unable to establish a network connection with the micro-browser, contact your service provider.

### Interacting With Web Pages

You can perform the following operations on a Web page:

Do This	То
Press up or down	scroll through a page
Press (Fig. 1) left or right	go back to the previous page or forward to the next one
Press T	open the Browser Menu

### **Downloading Pictures and Sounds**

You can download a file such as a ring tone, wallpaper, screensaver, MotoMixer file, or theme to your phone. To download files with the browser on a desktop computer or your phone:

#### Do This

- 1 In the browser, go to the Web site and find the file you want.
- 2 Follow the directions on the site to purchase the file (payment details vary). The site sends a text message to your phone, containing the attached file or a URL link to the file.
- **3** Open the message and store the file (see page 75).

#### Notes:

- Call charges apply during download sessions.
- When your phone runs out of memory for downloaded files, new files overwrite the old ones. Downloaded files share your phone's memory, so you can make room for a picture, for example, by deleting ring tones.

#### Phone Themes

A *phone theme* consists of a bundled set of image and sound files with a specific theme (such as a special event or cartoon character) that you can apply collectively to your phone. Phone themes typically include a wallpaper image, screen saver image, and ring tone. Your phone includes several preloaded themes. You can download and install additional themes on your phone.

### Downloading Themes

To download a theme from the browser, see page 122. When you install the theme, you can instantly apply its screen saver, wallpaper, and ring tone when your phone prompts you to Apply theme now?

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### Selecting Themes

You can apply any of the themes installed on your phone.

**Note:** If one of a theme's components is not available, then a default setting is applied.

Find the Feature	
Press	То
1	scroll to the theme that you would like to apply
2 SELECT (\(\superset{\superset}\))	select the theme

### **Deleting Themes**



You cannot delete the preloaded themes on your phone. To delete one or all of the themes that you have downloaded and installed:

Fir	nd the Feature	
Press		То
1		scroll to the theme to delete
2	SELECT (🕥)	select the theme
3	Ī	enter the <b>Theme</b> submenu
4		scroll to <b>Delete</b> or <b>Delete All</b>
5	SELECT (\( \subseteq \))	select the option

#### Picture Viewer

Find the Feeture

Your phone contains pictures and animations that you can insert into text messages, and use as wallpaper and screen saver images.

V=7 > Modio Contro

To download pictures or animations, see page 122. Your phone may also include predefined images that are identified by a ★ (predefined object) indicator. You cannot rename, delete, or view details about predefined images.

FII	id the reature	> Picture Viewer
Press		То
1		scroll to the picture
2	SELECT (🕥)	view the picture
3	up or down	view the previous/next picture
	or	
	DETAILS (🕥)	view picture information
	or	
	Ī	open the <b>Picture Viewer</b> menu to perform other procedures as
		described in the following list

The Picture Viewer menu can include the following options:

Option	Description
Details	View picture information.
Set as Wallpaper	Set the picture as your phone's wallpaper image.

Option	Description
Set as Screen Saver	Set the picture as your phone's screen saver image.
Rename	Rename the picture.
Delete	Delete the picture.

#### Games

Your phone comes with three games. If you get an incoming call, message, alarm, or alert while playing a game, the game pauses.

In some cases, when the game is over, you may have the option to purchase more advanced game levels.

### Selecting and Starting a New Game

Find the Feature

**T** > **Games** > the game

When the game is over, you can play again or return to the games menu. Depending on the game:

Press	То
BACK (CI)	return to the games menu
or	
NO (	
NEW ( )	start another session of the
or	game you just played
YES (\(\sum_{\sum}\)	

### Ending a Game

You can end a game at any time.

Press BACK ( )	To end the game session and return to the games menu
or	
(a)	

### Playing a Game

#### **Astrosmash**

In Astrosmash, your job as Commander is to repel an attack of meteors and spinning bombs. You try to shoot as many meteors, bombs, missiles, and flying saucers as possible without getting hit.

Item	Points	Item	Points
Big Rock	10	Guided Missile	50
Small Rock	20	Small Spinner	80
Big Spinner	40	UFO	100

#### Rules of the game

- Guided Missiles move toward the Laser Gun.
- UFOs appear when the score is greater than or equal to 5,000. UFOs sweep across the screen and release bombs at the Laser Gun. The bombs cannot be destroyed
- When you shoot a Big Rock, it breaks into 2 Small Rocks.
- When you are out of Laser Guns, the game is over. You lose a Laser Gun if a spinner (both big and small) hits the ground, or if a rock, rock pieces, or a guided missile collides with a Laser Gun.
- Every time the peak score goes up by another 1,000 points, you get another Laser Gun.

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#### How to Play

Press	То	
	move the Laser Gun	
8 TUY	move the Laser Gun to a random position	
2 ARC	toggle control for firing between you and the phone (Auto-Fire)	
5 ps.	fire the Laser Gun, if Auto-Fire is off	

#### **MotoGP**

In this game, you are a MotoGP motorcycle racer. Before the game begins, you have the option to select a rider, a team, and a track.

#### How to Play

Press	То
	accelerate, brake, and turn your motorcycle

#### Snood 21

In this solitaire game, you try to use all the cards in a deck by making combinations of 21 on any of four columns. When a combination of 21 is created, the cards are discarded, letting you start another combination of 21.

If you finish the first level in one minute, you can move on to the next level.

#### Rules of the game

- Aces are worth either 1 or 11, Jacks, Queens, and Kings are worth 10, and all other cards are worth the amount written on their faces.
- You can place a wild card in any non-frozen column for an automatic 21.

- When the countdown timer reaches 20 seconds, the word HURRY blinks twice in place of the cards left field. If the timer reaches zero and there is a card still on the deck, DUT OF TIME appears in place of the cards left field for 2 seconds and the game is over.
- The number of cards in a deck depends on the current level: the first level contains 32 cards (two complete suits plus six wild cards), the second level contains 45 cards (three complete suits plus six wild cards), the third and fourth levels contain 58 cards (all four complete suits plus six wild cards)
- When there are no more cards in the deck, you score 200 times the number of cards left in all the columns.
- Every time you place a card, you score 50 points.
- Whenever the total of all the cards placed on a column is equal to 21, you score 100 times the column's position (21 on the first column scores 100 points, while 21 on the third column scores 300). 5 cards totalling less than 21 in a column is treated as 21.
- If the value of the cards in a column is greater than 21, the column is frozen and marked with an X (the column's total displays BUST).
- If all the columns become frozen, NO MORE MOVES appears in place of the cards left field for 2 seconds, and the game is over.

#### How to Play

Press	То
1.0	place a card on the first column
2 AIK	place a card on the second column
3 pts	place a card on the third column
4 cm	place a card on the fourth column

#### MotoMixer Sound Editor

The MotoMixer lets you edit and save special MIDI-based sound files called *Groove Tunes* on your phone. These sound files are made up of four instrument parts such as *piano*, *bass*, *drums*, and *guitar*. The phone comes preloaded with five base tracks (which cannot be edited or deleted), but you can download others and use them all to create or edit your own MIDI files.

#### Create or Edit a Mix File

To create or edit a MotoMixer file:

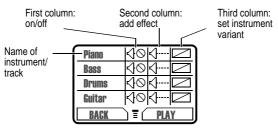
Find the Feature	∑ > Media Centre
	> MotoMixer > [New Mix] or
	a tune to edit

Pre	ess	То
1		scroll to a track you want to include in the new mix
2	SELECT (🕥)	select the first base track
3	CHANGE (🕥)	select Name
4	keypad keys	enter a name for the mix file you are creating (see page 36)
5	OK (🕥)	store the name
6	CHANGE (🕥)	select <b>Tempo</b>
7	left or right	adjust the tempo setting
8	OK (🕥)	store the tempo setting
9	CHANGE ( )	select Mix and open the base track editor
10	PLAY (🕥)	start playing/mixing the track
11	keypad keys	edit the base tracks (see following section)

Press	То
12 STOP ( <u>)</u>	stop playing/mixing the track
13 BACK ()	close the base track editor
14 DONE ( )	close the mix file display

### Base Track Editing Display and Keys

You can select the instruments you want to play and when you want to play them.



Press PLAY () to play the mix file. Turn instruments on or off, add effects, and/or set an instrument variant using the following keypad keys.

Key	Effect	
10	Turn first track (Piano in example) on/off	
2 ARC	Add effect to first track	
3 100	Set instrument variant for first track	
4 cm	Turn second track (Bass in example) on/off	
5 ps.	Add effect to second track	
6 sec	Set instrument variant for second track	

Key	Effect	
7 Paks	Turn third track (Drums in example) on/off	
8 TMY	Add effect to third track	
9 WEYZ	Set instrument variant for third track	
* 🖻	Turn fourth track (Guitar in example) on/off	
0 +	Add effect to fourth track	
# B	Set instrument variant for fourth track	

The track plays one time and then stops. Press PLAY () again to continue mixing the track. Use the following keys to perform additional mix functions:

I	Open a sub-menu to reset one or all tracks
BACK ( )	Return to the <b>Mix Details</b> menu when you are finished mixing the track

Note: To download new MotoMixer files, see page 122.

### Use, Edit, or Delete a Mix File

Find the Feature

To edit or delete a mix file, or set a mix file as a ring tone:

		> MotoMixer
Pro	ess	То
1		scroll to the file you want
2	ĪĪ	open the mix menu
3		scroll to Edit, Delete, Play, or Set as Ring Tone
4	SELECT (🕥)	select the option

> Media Centre

### Creating Alert Tones

You can create and store custom ring tones on your phone. The ring tones appear in the list of available alerts (see page 46).

#### Create a Tone

Fii	nd the Feature	\[ \] > Media Centre > My Tones > [New Tone]
Pr	ess	То
1	CHANGE (🕥)	select <b>Notes</b>
2	keypad keys	enter notes (see following section)
3	OK (🕥)	store the notes
4	CHANGE (🕥)	select <b>Name</b>
5	keypad keys	enter the name for the tone
6	OK (🗁)	store the name
7	DONE ( )	store the tone

#### Enter Notes

To create a new ring tone, use the keypad keys to enter notes. For each note, you must specify the octave (optional), pitch, length, and a length modifier (optional). Press a key multiple times to cycle through its available options. Enter the necessary character as described in the following lists.

#### Octave

The default setting for a new tone is octave four.

Key	Display	Description
0 +	*	enter * followed by a number (0 to 8) to set the octave

#### **Notes and Rests**

Key	Display	Description
0 +	#	sharp
	3	flat
2 ABC	a	note A
	b	note B
	C	note C
3 set	d	note D
	9	note E
	f	note F
4 cm	g	note G
7 Paks	ľ	rest

### **Lengths and Modifiers**

Key	Display	Description
0 +	0	whole note
1.0	1	half note
2 ABK	2	quarter note
3 set	3	eighth note
4 cm	4	sixteenth note

Key	Display	Description
5 ps.	5	1/32 note
1.0	-	dotted note
	:	double dotted note
	;	2/3 length note

### **Note Entry Sequence**

Do	This	Action
1	Set the octave (optional)	Set the octave (*1 to *8) before selecting the note. The octave applies to the note and all following notes until you change it again.
2	Set the note to a sharp or flat, if necessary	Enter a sharp or flat (# or &) before selecting the note.
3	Select the note (required)	Press a keypad key.
4	Set length (required)	Set the length (0 to 5) after selecting the note. If you do not specify a length, a 2 (quarter note) length is appended to the note.
5	Modify length (optional)	Enter a length modifier (., :, or ;) after you set the length.

You can perform the following tasks when creating a tone:

Task	Action
Insert a rest	Enter one or more rests (r characters) as needed in the tone sequence. Set the length of the rest (0 to 5) after the rest, just as you would for a note.
Listen to a new tone as you compose it	Press I to enter the Compose Menu, and select Play All to play the notes you have entered.

### **Example**

Press the following keys to create this sequence of notes and rests in octave three:  $\bf C$  (quarter note),  $\bf E$  flat (quarter note), half rest, and  $\bf G$  (whole note):

Press		То	Display
1	0 + 0 + 3 ott 3 ott	set octave three	*3
2	2 ABC 2 ABC 2 ABC	enter note C	C
3	2 ABC 2 ABC 2 ABC	set length to quarter note	2
4	0 + 0 + 0 +	enter flat symbol	3
5	3 ot 3 ot	enter note E flat	9
6	2 ARC 2 ARC 2 ARC	set length to quarter note	2
7	7 PORT	enter rest	r
8	1-0	set length to half rest	1
9	4 смі	enter note <b>G</b>	g
10	0 +	set length to whole note	0

### Play a Tone

Fii	nd the Feature	\Ti > Media Centre > My Tones
Pr	ess	То
1		scroll to the tone
2	Ī	open the Tone Menu
3		scroll to <b>Play</b>
4	SELECT (🕥)	select <b>Play</b>
5	PLAY (🕥)	play the tone again
	or	
	CANCEL ( )	return to the my tones list

#### Edit a Tone

You cannot edit the predefined ring tones included with your phone. To edit a custom ring tone:

Fil	nd the Feature	
Pr	ess	То
1		scroll to the tone
2	EDIT (🕥)	open the tone details
3		scroll to the details you want to edit (Name or Notes)
4	CHANGE (🕥)	select the item
5	keypad keys	enter new text or notes
6	OK (🗁)	store the new text or notes
7	DONE (CI)	save your changes

#### Delete a Tone

You cannot delete the predefined ring tones included with your phone. To delete a custom ring tone:

Fir	nd the Feature	\tilde{\text{\tint{\text{\tint{\text{\tin}\text{\tex{\tex
Pr	ess	То
1		scroll to the tone
2	Ī	open the Tone Menu
3		scroll to <b>Delete</b>

select **Delete** 

### SIM Applications

SELECT ( )



You can access information and applications stored on your SIM card.

To access the available applications:

#### 

Your SIM card may contain applications that process your outgoing calls, text messages, and other events. Contact your service provider for more information.

# **Troubleshooting**

Check these questions first if you have problems with your phone:

Question	Answer
Is your battery charged? Do you see ☐ in the display?	The battery level indicator should have at least one segment showing (I). If it does not, recharge your battery. (See page 19 and page 20.)
Do you have a valid SIM card inserted in your phone?	If necessary, turn off your phone and make sure that you have inserted a valid SIM card. (See page 21). If you have problems with your SIM card, contact your service provider.
Does the handset have a signal? Do you see ion in the display?	The signal strength indicator should have at least one segment showing (i²). If it does not, move to an area with a stronger signal to use your phone.
Is the earpiece volume too low?	While on a call, press to the right to raise the earpiece volume.
Is the other party unable to hear you?	Your phone may be muted. Press <b>UNMUTE</b> ( ) if necessary to unmute the phone.
	Also, make sure that your phone's microphone is not blocked by its carrying case or a sticker.

Question	Answer
Has the phone been damaged, dropped, or got wet?	Dropping your phone, getting it wet, or using a non-Motorola battery charger can damage the phone. The phone's limited warranty does not cover liquid damage or damage caused from using non-Motorola accessories.
Was a non-Motorola battery charger used?	

## The following refer to specific problems:

Problem	Solution
My phone was stolen. To whom should I report this?	Report a stolen phone to the police and to your service provider (the company that sends you your monthly wireless service bill).
I forgot my password.	See page 108.
I pressed the End/Power key, but nothing happened.	Be sure to press and hold (the End/Power key) until the display appears and you hear an audible alert (this could take a couple of seconds). If nothing happens, check that the battery is charged. (See page 19.)
I pressed keys, but the display has stopped responding.	You might need to reset your phone. See page 26.

Problem	Solution
The display says: Insert SIM Card or Check SIM Card	The SIM card may be incorrectly inserted. Check the SIM card to make sure that it is inserted properly. See page 21.
even though I have inserted my SIM card in the phone.	<b>Note:</b> Be sure to turn your phone off and then back on after you re-insert the SIM card.
	Also, you may have an older SIM card that is not compatible with your phone. Call your service provider for more information.
The display says: SIM Blocked. How do I unblock my SIM card?	Call your service provider (the company that sends you your monthly wireless service bill) to obtain the PIN unblocking key (PUK) code. See page 109.
The display says: Enter Unlock Code. How do I unlock my phone?	Enter the factory-preset unlock code (1234), or the last four digits of your phone number. (See page 106.) If this fails, call your service provider (the company that sends you your monthly wireless service bill).
My phone asks for an unlock code when I try to open a feature.	The application you want is locked. If you own the phone but do not know the unlock code, see page108.

Problem	Solution
My phone does not ring.	If you see ♣ or ३ d in the display, then the ring tone is turned off. See page 46.
	Also, the ring tone may be set to <b>Silent</b> even though your phone is set to a ring alert profile. Be sure to listen to your ring tone before setting it to make sure it is effective in the environment where you use your phone.
My phone rings even though I selected the Silent (or Vibrate) alert profile.	The ring tone may be set to play a tone even though your phone is set to a silent alert profile. See page 47.
I tried to place a call and heard an alternating high/low tone.	Your call did not reach the wireless system. You may have dialled the number too soon after turning the phone on. Wait until the display shows the name of your service provider before making a call.
I cannot make/ answer calls.	Make sure that you have a phone signal (see page 31). Avoid electrical or radio interference, and obstructions such as bridges, car parks, or tall buildings.
	Your phone also may have the Call Barring feature turned on. If you know the unlock code, you can change this setting in the security menu () More > Settings > Security). Also, check to be sure your SIM card is installed and working.

Problem	Solution
My phone has poor reception and drops calls.	Make sure you have a phone signal (see page 31). Stay clear of any obstructions such as bridges, car parks, or tall buildings.
I cannot hear others on my phone.	While on a call, press the volume key on the left side of your phone. Your phone display should show the volume increasing.
	Also, make sure that your phone's earpiece is not blocked by its carrying case.
I cannot open my inbox.	Before you can use text or information services messages, you must set up the appropriate inbox. See page 69.
How do I see the calls I sent or received?	To see the most recent calls you dialled or received, open the "Recent Calls" lists:
	IT > Recent Calls > Received Calls or Dialled Calls

Problem	Solution
My phone will not dial voicemail commands, passwords, or other codes.	Your phone sends commands and passwords as DTMF tones. You can set your phone's DTMF tones to be <b>Long, Short</b> , or <b>Off</b> . If you have trouble sending numbers, check your DTMF setting.
	From the idle display, press:
	Press to scroll to <b>Long</b> or <b>Short</b> .
	Press <b>SHECT</b> () to select it.
My phone's display is too light.	You can change the level of contrast in your phone display. See page 48.
	You can also change the backlight settings. See page 48.
What can I do to extend battery life?	Your battery's performance is affected by charge time, feature use, temperature changes, and other factors. For tips on extending your battery life, see page 20.
I can't find a file I downloaded.	You may have deleted the file to make room for a new one. See page 122.

Problem	Solution
I plugged the data cable into my phone but my phone did not beep. How do I know if the data cable is ready to go?	The beep indicates that you are set up correctly. If you did not hear a beep, make sure that both ends of the data cable are connected—the smaller end to your phone and the larger end to your computer.
	Finally, your computer may have deactivated the port to save power. Try opening an application that uses the port, like a fax or dial-up application, and your computer will automatically activate the port.
My phone beeped when I attached the data cable, but	Some wireless networks may not support data or fax transmission. If you are roaming on an unfamiliar network, this may be the case.
my fax and data applications don't work.	Also, remember that data and fax transmission usually requires a subscription. Call your service provider for more information.
When sending data with the data cable, why does the computer show a connection rate of 19200 Kbps?	19200 Kbps is the data transfer rate of the connection between your computer and the phone in a standard CSD (Circuit Switch Data) connection. The rate of the connection between your phone and the network is displayed on your phone, and will be either 14400 or 9600 Kbps.
	A GPRS connection may have a higher data transfer rate.

Problem	Solution
I can't end my data call by closing the application on my computer. What can I do?	Try pressing on your phone. Also try disconnecting the cable or turning off the phone. If possible, always close the connection through your computer. These alternative methods may disrupt the application on your computer.
I launched the micro-browser but the display says: Service Not Available.	You may be in an area without service, or you may be connected to a network that does not support Internet access.
I launched the micro-browser but the display says: Data Server Unavailable.	Try again in a few minutes. The servers may be temporarily busy.

## Warranty Information

Motorola guarantees you, the original purchaser, the Personal Communicator and accessories which you have purchased from an authorised Motorola dealer (the "Products"), to be in conformance with the applicable Motorola specifications current at the time of manufacture for a term of [1] year from date of purchase of the Product(s) (WarrantyTerm).

You must inform Motorola of the lack of conformity to the applicable specifications of any of the Products within a period of two (2) months from the date on which you detect a defect in material, workmanship or lack of conformity and in any event within a term not to exceed the Warranty Term, by submitting the Product for service to Motorola. Motorola shall not be bound by Product related statements not directly made by Motorola nor any warranty obligations applicable to the seller.

A list of the Motorola Call Centre numbers is enclosed with this Product.

During the Warranty term, Motorola will, at its discretion and without extra charge, as your exclusive remedy, repair or replace your Product which does not comply with this warranty; or failing this, to reimburse the price of the Product but reduced to take into account the use you have had of the Product since it was delivered. This warranty will expire at the end of the Warranty Term.

This is the complete and exclusive warranty for a Motorola Personal Communicator and accessories and in lieu of all other warranties, terms and conditions, whether express or implied.

Where you purchase the product other than as a consumer, Motorola disclaims all other warranties, terms and conditions express or implied, such as fitness for purpose and satisfactory quality. In no event shall Motorola be liable for damages nor loss of data in excess of the purchase price nor for any incidental special or consequential damages\* arising out of the use or inability to use the Product, to the full extent such may be disclaimed by law.

This Warranty does not affect any statutory rights that you may have if you are a consumer, such as a warranty of satisfactory quality and fit for the purpose for which products of the same type are normally used under normal use and service, nor any rights against the seller of the Products arising from your purchase and sales contract.

(\*)including without limitation loss of use, loss of time, loss of data, inconvenience, commercial loss, lost profits or savings.

### How to get warranty service?

In most cases the authorised Motorola dealer which sold and/or installed your Motorola Personal Communicator and original accessories will honour a warranty claim and/or provide warranty service. Alternatively, for further information on how to get warranty service please contact either the customer service department of your service provider or Motorola's call centre at the telephone numbers below for your country.

In order to claim the warranty service you must return the Personal Communicator and/or accessories in question to Motorola please avoid leaving any supplementary items like SIM cards. The Product should also be accompanied by a label with your name, address, and telephone number; name of operator and a description of the problem. In the case of vehicular installation, the vehicle in which the Personal Communicator is installed should be driven to the Authorised Repair Centre, as analysis of any problem may require inspection of the entire vehicular installation.

In order to be eligible to receive warranty service, you must present your receipt of purchase or a comparable substitute proof of purchase bearing the date of purchase. The phone should also clearly display the original compatible electronic serial number (IMEI) and mechanic serial number [MSN]. Such information is contained with the Product.

#### **Conditions**

This warranty will not apply if the type or serial numbers on the Product has been altered, deleted, duplicated, removed, or made illegible. Motorola reserves the right to refuse free-of-charge warranty service if the requested documentation can not be presented or if the information is incomplete, illegible or incompatible with the factory records.

Repair, at Motorola's option, may include reflashing of software, the replacement of parts or boards with functionally equivalent, reconditioned or new parts or boards. Replaced parts, accessories, batteries, or boards are warranted for the balance of the original warranty time period. The Warranty Term will not be extended. All original accessories, batteries, parts, and Personal Communicator equipment that have been replaced shall become the property of Motorola. Motorola does not warrant the installation, maintenance or service of the products, accessories, batteries or parts.

Motorola will not be responsible in any way for problems or damage caused by any ancillary equipment not furnished by Motorola which is attached to or used in connection with the Products, or for operation of Motorola equipment with any ancillary equipment and all such equipment is expressly excluded from this warranty.

When the Product is used in conjunction with ancillary or peripheral equipment not supplied by Motorola, Motorola does not warrant the operation of the Product/peripheral combination and Motorola will not honour any warranty claim where the Product is used in such a combination and it is determined by Motorola that there is no fault with the Product. Motorola specifically disclaims any responsibility for any damage, whether or not to Motorola equipment, caused in any way by the use of the Personal Communicator, accessories, software applications and peripherals (specific examples include, but are not limited to: batteries, chargers, adapters, and power supplies) when such accessories, software applications and peripherals are not manufactured and supplied by Motorola.

### What is not covered by the warranty

This warranty is not valid if the defects are due to damage, misuse, tampering, neglect or lack of care and in case of alterations or repair carried out by unauthorised persons.

- Defects or damage resulting from use of the Product in other than its normal and customary manner.
- Defects or damage from misuse, access to incompatible sources, accident or neglect.
- Defects or damage from improper testing, operation, maintenance, installation, adjustment, unauthorised software applications or any alteration or modification of any kind.
- Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- Products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.
- Defects or damage due to range, coverage, availability, grade of service, or operation of the cellular system by the cellular operator.
- 7. Defects or damage due to moist, liquid or spills of food.
- Control unit coil cords in the Product that are stretched or have the modular tab broken.
- All plastic surfaces and all other externally exposed parts that are scratched or damaged due to customer normal use.
- Leather cases (which are covered under separate manufacturer's warranties).
- 11. Products rented on a temporary basis.
- Periodic maintenance and repair or replacement of parts due to normal wear and tear.

**Note:** The talk-time, stand-by time and total life cycle of a Motorola rechargeable battery for your Personal Communicator will depend on usage conditions and network configurations. As a consumable product, the specifications indicate that you should be able to obtain optimum performance for your Motorola Personal Communicator within the first six months from date of purchase and up-to (200) charges.

The warranty for Motorola rechargeable batteries becomes void if (i) the batteries are charged other than by Motorola approved battery chargers specified for the charging of the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, (iii) the battery is used in equipment or service other than the cellular telephone equipment for which it is specified.

## Specific Absorption Rate Data

# This model phone meets international standards for exposure to radio waves

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. Under the guidelines for your phone model, the SAR limit is 2.0 W/kg.\* Tests for SAR are conducted in accordance with CENELEC\*\* testing procedures using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the phone.

Before a phone model is available for sale to the public, it is tested to confirm compliance with the guidelines. The tests are performed in positions and locations (e.g., at the ear and worn on the body) that conform to a uniform testing methodology determined by an expert standards body. The highest SAR value for this model phone when tested for use at the ear is: 0.9 W/kg.\*\*\*

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that modifications to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

<sup>\*</sup> The SAR limit recommended by international guidelines (ICNIRP) for mobile phones used by the public is 2.0 watts/kilogram (W/kg) averaged over ten grams of tissue. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements.

<sup>\*\*</sup> CENELEC is a European Union standards body.

<sup>\*\*\*</sup> Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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