

# SIEMENS

Gigaset  
talk&surf




Issued by  
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Haidenauplatz 1  
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Siemens Aktiengesellschaft  
<http://www.siemens.com/gigaset>

Ref. no.: A31008-G3070-B100-2-76D1

## Installation Instructions

and Safety Precautions 

 Information and  
Communications

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## Introduction

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# Introduction

**Gigaset talk&surf** is the PC application software for the Siemens base stations Gigaset 3070isdn and Gigaset 3075isdn.

These base stations save you purchasing an additional ISDN PC adapter. You can:

- set up calls conveniently via your PC and continue them via the handset
- connect a PC via the ISDN network access of the Gigaset base station to the Internet with or without a cable
- conduct calls and use the Internet simultaneously.

The CD-ROM contains the following components:

### **Gigaset talk&surf**

- Installation program
- Electronic installation instructions and checklist
- Download program for updates of Gigaset 3070/75isdn

### **Gigaset 3070/75isdn**

- Electronic operating instructions
- Gigaset 3070/3075isdn firmware

### **Gigaset M101 Data**

- Installation and configuration software
- Electronic operating instructions

### **Gigaset M105 Data**

- Installation and configuration software
- Electronic operating instructions

### **Miscellaneous**

- Adobe Acrobat Reader
- MS Internet Explorer
- Netscape Communicator
- MS Windows NT 4.0 Update

## Safety precautions

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## Safety precautions

- Only use the USB cable supplied to connect your Gigaset base station to the PC.
- Do not connect or disconnect the USB cable during a storm (risk of electric shock).
- Do not extend the USB cable (risk of increased EMC emission).
- Your »Gigaset talk&surf« accessory should only be passed on to third parties with the installation instructions.
- When the device has reached the end of its service life, it should be disposed of in an environmentally friendly manner in accordance with the relevant legislation.



Information on data communication via your Gigaset base station:

When using your Gigaset base station for data communication (e.g. for access to the Internet) PC software can malfunction from time to time (e.g. operating system crash, programming errors) with the result that data connection via your Gigaset base station is not cleared down by the talk&surf software. Remember that call charges are incurred as long as the trunk is seized! In the unlikely event of such a fault, exit the talk&surf user software, if possible, and disconnect the ISDN cable for a few seconds at the Gigaset base station. This effectively clears down the connection. A new data communication can be set up once the software malfunction has been rectified at the PC, the ISDN cable has been reconnected and talk&surf started.

## Installation requirements

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# Installation requirements

- IBM-compatible computer with at least 64 MB main memory
- When running under Windows 98/ME: one free USB or COM port
- When running under Windows 95 or Windows NT 4.0: one free COM port (for using the cordless PC interface via M101 Data)
- Microsoft Windows 95, Windows 98/ME or Windows NT 4.0 (Service Pack 4 or higher)
- Approx. 10 MB free hard disk memory (depending on the add-on software installed, e.g. Internet browser)
- CD-ROM drive
- An operational Gigaset 3070/75isdn base station

## Putting into service

### Connecting the PC to the base station

You can connect the PC to Gigaset 3070/75isdn

- via a USB cable or
- cordlessly via the M101 Data and M105 Data data modules

Prerequisites:

Connection	Operating system	Interface at the PC
Via USB cable	Windows 98/ME	USB
Cordless via Gigaset M105	Windows 98/ME	USB
Cordless via Gigaset M101	Windows 95 Windows 98/ME Windows NT 4.0	COM X

### Windows ME operating system

#### Updating the PC from Windows 98 to Windows ME

Before updating the PC you must first uninstall the old drivers. When you have updated the PC you must reinstall the drivers for Windows ME from the "Gigaset talk&surf Installation SW" CD-ROM provided.

If a version of "Gigaset talk&surf" with Windows ME capability is not available, the appropriate new drivers for Gigaset 3070/3075isdn should be downloaded from the internet prior to the update and then the old drivers should be uninstalled. You can then update the PC to Windows ME and install the new drivers.

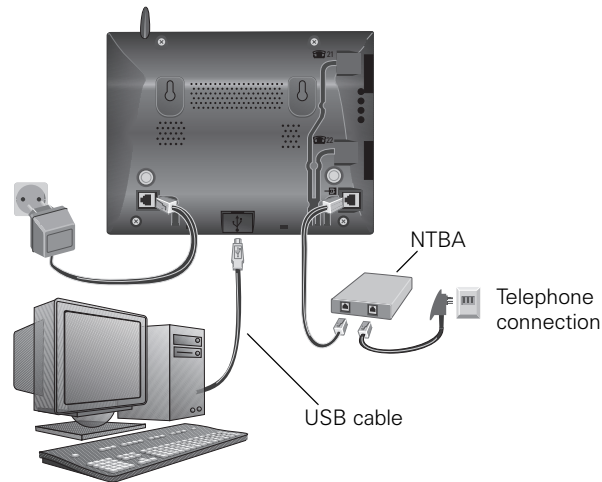
#### PC with Windows ME

You must install the appropriate drivers for Gigaset 3070/3075isdn (from the internet or from the "Gigaset talk&surf Installation SW" CD).

## Putting into service

### Step by step

### PC connection via USB cable



1. Switch on the PC.
2. Insert the talk&surf CD in the CD-ROM drive.
3. Connect the USB port on the underside of your Gigaset 3070/75isdn base station to the USB interface on your PC by means of the USB cable provided.  
The hardware assistant appears on the screen.  
Click 2 times *Next*.
4. When prompted to enter the source of the driver, enter the main directory of the talk&surf CD.  
USB-Driver SMNSUSB Driver GigaSet 3075ISDN installed.
5. Click Finish to conclude the installation.
6. Confirm all displays with *OK* or *Next*.  
Restart Windows.

### Cordless PC connection via Gigaset M101/105 Data

For cordless connection to your PC, register a Gigaset M101 or M105 Data (Windows 98) at the Gigaset 3070/75isdn base station. Refer to the operating instructions provided with Gigaset M101 or M105 Data for information on the registration procedure and switching of the unit to registration mode.



Note re point 6.: you can check whether the USB driver was correctly installed by selecting: **Start** → *Settings* → *Control Panel* → *System* (icon) → *Device Manager* (tab) → *Universal serial bus controller*. When you click the + symbol next to *Universal serial bus controller*, the driver SMNSUSB Driver GigaSet 3075ISDN must be entered.

## Putting into service

### Step by step

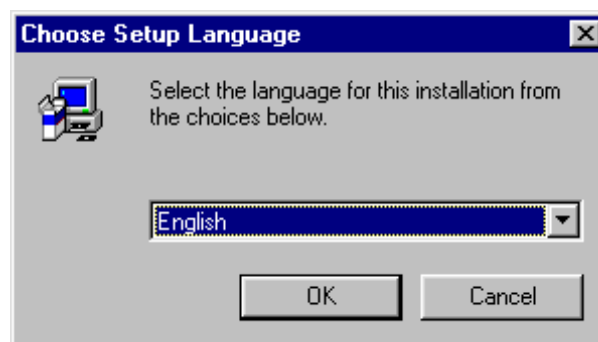
### Installing the talk&surf software

The installation procedure for Windows 95/98 is shown here. For other operating systems and other configurations, start the file HILFE.HTM on the talk&surf CD.

1. Insert the Gigaset talk&surf CD in the CD-ROM drive.

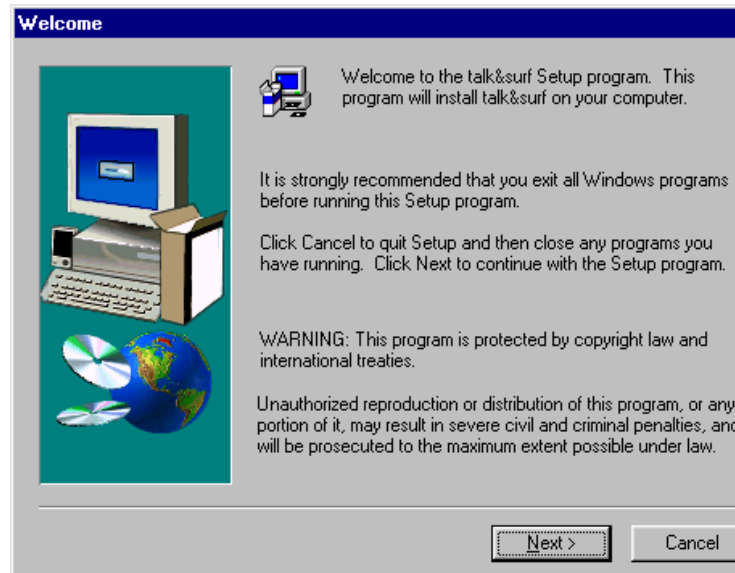
2. Select:  → *Run* → *Browse* → CD drive → *SETUP.BAT* (file) → *OK*.

Select your language



Click *OK*

3. The welcome window appears.



Click *Next*

The software is installed on the computer. This procedure installs an additional COM interface. A window informs you of this.

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4.

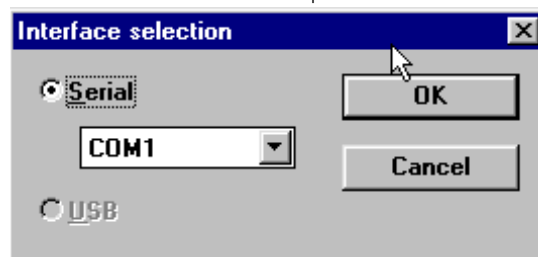


Note the name of this port as you will need it later when installing the Internet access (e.g. AOL, CompuServe, T-Online).

Click *OK*.

5.

A mask appears in which you define the interface where the Gigaset 3070/75isdn is connected to the computer:



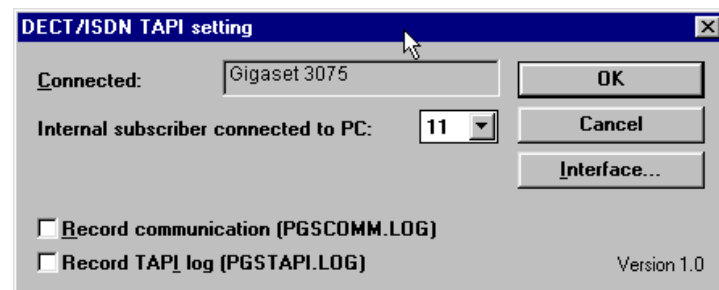
Even if you use the cordless USB data adapter Gigaset M105 Data, you must **still** select *Serial* here and specify the virtual COM port provided by the Gigaset M105 Data installation.

You must change the settings if you want to change the operating mode later.

6.

Select the required interface and click *OK*.

The *Configure DECT/ISDN TAPI* mask appears in which you can define the handset to be connected to the PC.



7.

Define the internal user.

Although the internal user with call number 11 is set by default, any other internal user can be selected.<sup>1</sup>

You can use this setting to define the handset that is to be used for conducting a call when you dial a call number, for example, via MS-Outlook.

The internal station with call number 11 is set by default. Any other registered internal station can, however, be selected.

In the event of a problem, you can send the log files to the hotline for evaluation.

If you want to include the recordings in the log files:

1. Associated dialling, the PC sends dial-up information on the assigned handset from the Windows application. If the PC is connected via a Gigaset M 101, there may be delays caused by runtimes or error behaviour.



## Putting into service

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8. Activate the recordings by clicking the check box *Record communication (PGSCOMM.LOG)* and/or *Record TAPI protocol (PGSTAPI.LOG)*.
9. Click *OK* to finish configuration.
10. Click *Close* to finish installation.



The computer is restarted.

### Viewing/changing the TAPI setting

Once Gigaset talk&surf has been installed, the *Configure DECT/ISDN TAPI* mask can be activated under: **Start** → *Settings* → *Control Panel* → *Telephony* → *Telephony Drivers* → *DECT/ISDN TAPI Service Provider* → *Configure*. In this mask, the current data between PC and Gigaset 3070/75 can be read out via USB, Gigaset M101 Data or Gigaset M105 Data or, where applicable, changed.

### Uninstalling the software

Select: **Start** → *Settings* → *Control Panel* → *Add/Remove Programs* (icon) → *Install/Uninstall* (tab) → *talk&surf* (entry) → *Add/Remove...*(button)

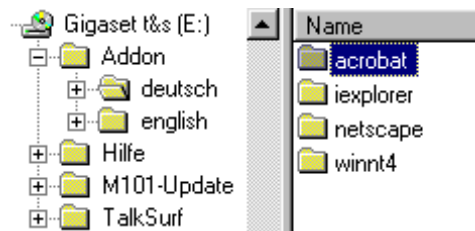
## Short cut to the Internet

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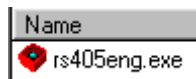
# Short cut to the Internet

## Surfing

Surfing means searching the Internet for topics of interest and reading or printing out the relevant pages that are displayed in HTM or HTML format. In addition, a PDF format is often selected for transferring complex documents. Acrobat Reader is required to read PDF files and can be found on the installation CD under: > Addon > deutsch > acrobat



Go to this directory and start the file



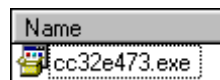
with a double-click.

This PDF document cannot be compared with a printed copy as the data was streamlined for the Internet and thus heavily compressed. You need a browser to surf the Internet.

## Browsers

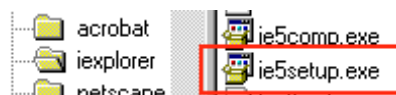
There are three browsers on the installation CD,

For Netscape, go to the path > Addon > deutsch > netscape, and start the file



with a double-click.

For Windows NT-Explorer, go to > Addon > deutsch > iexplorer, and start the file



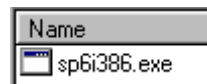
with a double-click.

## Short cut to the Internet

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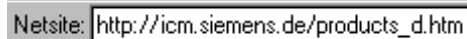
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For Windows NT-Explorer, go to > Addon > deutsch > winnt4, and start the file



with a double-click.

Browser-based searches are run by entering: WWW. followed by the address, e.g.

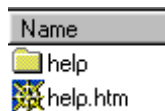
A screenshot of a Netsite address bar. The text 'Netsite:' is on the left, and the URL 'http://icm.siemens.de/products\_d.htm' is entered in the text field.

### Configuring Internet access

Installing the talk&surf driver prepares the PC for Internet access.

The Internet is actually accessed via a provider of your choice who provides the relevant access data.

For information on the various Internet service providers as well as application examples, see the file HELP.PHTM on the Gigaset talk&surf CD.



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## Electronic operating instructions

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# Electronic operating instructions

Adobe Acrobat Reader is required for viewing and printing the electronic operating instructions supplied in pdf format on the CD-ROM.

You will find this program in the Adobe directory *Addon\English\Acrobat* on the CD.

### Installing Adobe Acrobat Reader

1. Insert the talk&surf CD in the CD-ROM drive.
2. Click **Start** → *Run* → *Browse* and select the CD-ROM drive.
3. Start the exe file in the *Addon\English\Acrobat* directory and confirm with *OK*. The installation of Acrobat Reader starts.
4. Follow the on-screen instructions.

### Detailed documentation in pdf format

The CD contains the following detailed instructions:

- Gigaset 3070/75isdh operating instructions
- talk&surf installation instructions
- Gigaset M101 Data operating instructions
- Gigaset M105 Data operating instructions

### Printing the operating manual in pdf format

1. Insert the talk&surf CD in the CD-ROM drive.
2. Start Adobe Acrobat Reader.
3. Open the pdf file on the CD.
4. Press *File* → *Print* to start printing.

## Updating Gigaset 3070/75isdn

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# Updating Gigaset 3070/75isdn

This section provides information on how to download a new firmware version for your Gigaset 3070/75isdn from the Internet and then load it to the base station. This function means you can equip your base station with new features, as required, as soon as they are available on the Internet.

### Downloading software files from the Siemens server

The URL for the Gigaset product family on the Siemens server is:

[http://www.ic.siemens.com/mySiemens/full/1,1860,3\\_GIGASET3070ISDN.html](http://www.ic.siemens.com/mySiemens/full/1,1860,3_GIGASET3070ISDN.html)

You can access the latest information on the Gigaset product family at these pages. You can find out when a new version of the firmware for Gigaset 3070/75isdn is available for downloading.

You will need an Internet browser and an Internet access in order to be able to download files from the Siemens server.



Please note that a new firmware version can only be transferred to the base station via the USB interface and thus is possible only with Windows 98.

1. Start your Internet browser.
2. Call up [http://www.ic.siemens.com/mySiemens/full/1,1860,3\\_GIGASET3070ISDN\\_5\\_1\\_0,00.html](http://www.ic.siemens.com/mySiemens/full/1,1860,3_GIGASET3070ISDN_5_1_0,00.html) and switch to the Gigaset 3070/75isdn site in the download area.
3. Save the new firmware version of Gigaset 3070/75isdn to your hard disk.
4. Start the self-exploding exe file and follow the instructions in the readme.txt file.

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## Troubleshooting

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# Troubleshooting

Problem	Possible cause
No USB function	Incorrect software, the USB port only works with Windows 98/ME software.
	The USB port has not yet been enabled in the BIOS of the PC. Stop it when booting and enable it.
	The USB port has not yet been enabled. Enable the function under Device Configuration.
No Internet access	No provider available. The Internet is actually accessed via a provider of your choice who provides the relevant access data.
	For information on the various Internet service providers as well as application examples, see the file HELP.HTM on the Gigaset talk&surf CD.
Cordless via Gigaset M105	Incorrect software at the data module's PC, the USB port only works with Windows 98/ME software.
	The USB port has not yet been enabled? Enable the function under Device Configuration.
	Check registration is correct with the Gigaset M105 Data configuration program or repeat registration.
	Was the COM port indicated during installation set to serial at the PC connected to the Gigaset M105 Data?
Cordless via Gigaset M101	Was the V.24 interface correctly configured at the Gigaset M101 Data's PC?
	Check registration is correct with the Gigaset M101 Data configuration program or repeat registration.
	Was the COM port indicated during installation set to serial at the PC connected to the Gigaset M101 Data?

## Siemens Service

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# Siemens Service

## Hotline

For questions regarding Gigaset talk&surf malfunctions, call the Siemens Service hotline at the following numbers:

National	International
1850777277	+49 1850777277

Before you call the hotline, have the following information ready:

- exact description of the problem
- information about your PC configuration

To find out how to obtain information about your PC configuration, refer to your PC documentation or contact your PC manufacturer.

Information on new products and updates and support for Gigaset 3070/75isdn and Gigaset talk&surf is available on the Internet at the following address:

**<http://www.siemens.com/gigaset>**.

## Troubleshooting

Information on troubleshooting can be found at the following Internet address: **<http://www.siemens.com/gigaset3070>** on the page "tips&tricks&faqs".

## Approval

Gigaset 3070/75isdn and Gigaset talk&surf are designed for operation in your country as indicated on the underside of the unit. Special country-specific features have been implemented. Your specialist dealer or network provider will be happy to answer any questions with regard to differences in public telephone networks.

The compliance of the unit with the basic requirements of the terminal directive is certified by the CE symbol.

We, Siemens AG, declare, that the above mentioned product is manufactured according to our Full Quality Assurance System certified by CETECOM ICT Services GmbH with the registration number "Q810820M" in compliance with ANNEX V of the R&TTE-Directive 99/05/EC. The presumption of conformity with the essential requirements regarding Council Directive 99/05/EC is ensured.

Senior Approvals Manager

CE 0682

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